

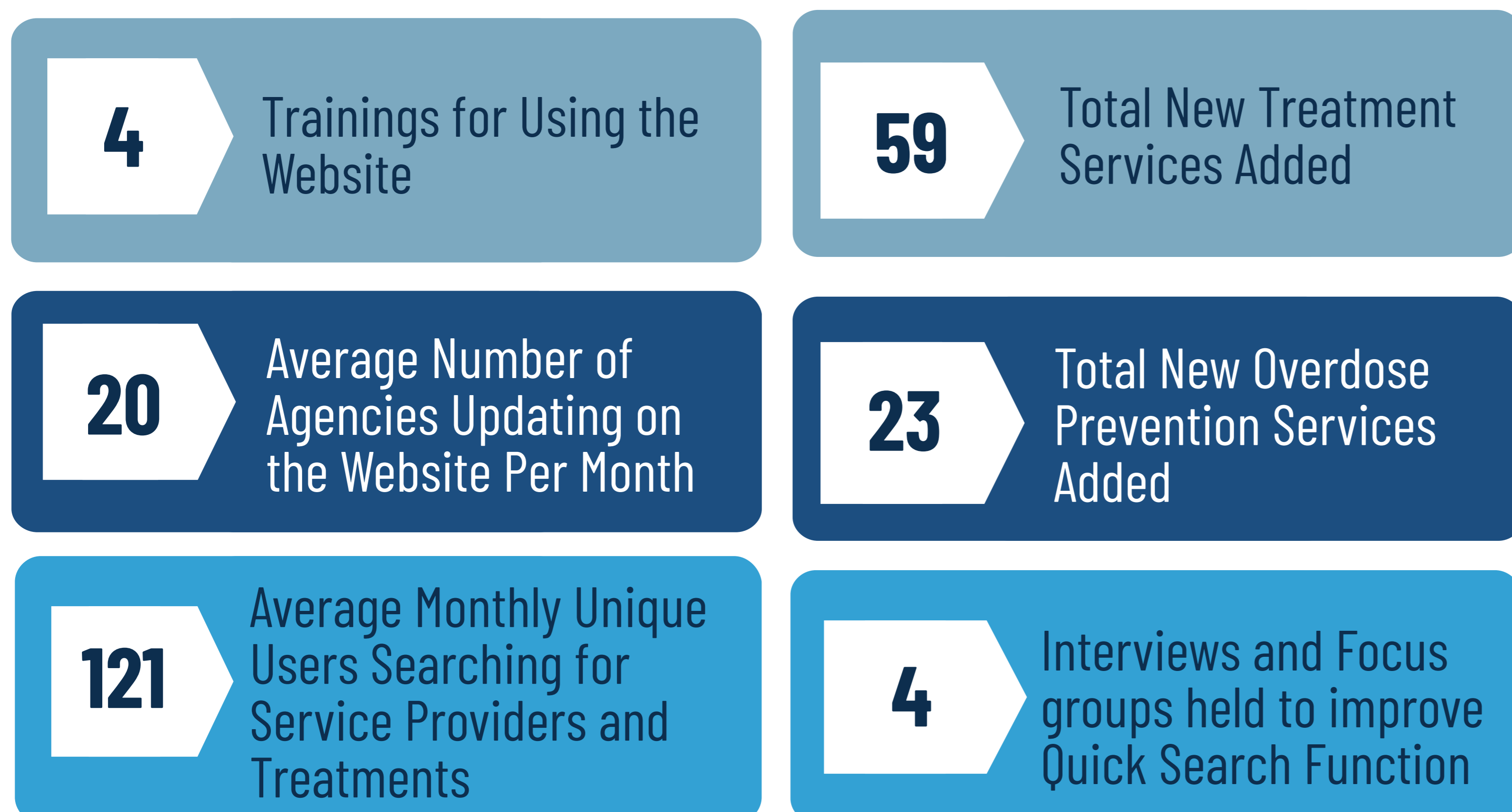
Cleveland State University (CSU)

September 2024 to August 2025

Cleveland State University's (CSU) DrugHelp.care is a bilingual (English and Spanish), user friendly website designed to connect individuals with substance use disorders to treatment services. By allowing providers to update available openings daily, the platform matches those seeking help with necessary resources. DrugHelp.care now lists a wider variety of treatment and overdose prevention services and has increased the pool of providers in both English and Spanish. These initiatives support prevention, treatment, data collection, and public policy development, reinforcing the goal of timely and effective interventions.

The OD2A Evaluation Team, evaluates the ways in which drughelp.care is effective in connecting individuals with available treatment and overdose prevention services. Metrics include the number of web app visitors, total page views, registered agencies and services, and agencies providing on-demand information about available slots and wait times.

Evaluation Highlights



New Services Added

Treatment Services Added

- 1 Assessment
- 2 Outpatient
- 3 Intensive Outpatient
- 4 Residential
- 5 Partial Hospital
- 6 Inpatient
- 7 Sober living/Recovery Housing

Overdose Prevention Services Added

- 1 Narcan (Naloxone)
- 2 Wound Care
- 3 Fentanyl Testing Strips
- 4 HIV/Hepatitis Testing
- 5 Unused Drug Disposal
- 6 Safer Injection Kit

Website Traffic

