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Baby on Board: Program Overview & Data

CCBH Data Days December 12, 2024





More than 6,100 transit passes distributed

Example of transit pass

7-day consecutive daily transit

Weekly pass



Findings from Survey Responses

First-Time Recipients: 35% received their first pass; 65% are repeat users

Additional Passes: 39% receive passes for others

Primary Recipients: 27% for children aged 6-17, 45% for partners

Awareness Sources: 70% learned about the program from organizations distributing passes

Findings from Survey Responses (cont.)

Increased Usage: 92% intend to use public transportation more frequently

Impact on Daily Life: 79% rate the bus pass as "Very Impactful"

Usage Frequency: 78% use passes daily

Findings from Survey Responses (cont.)

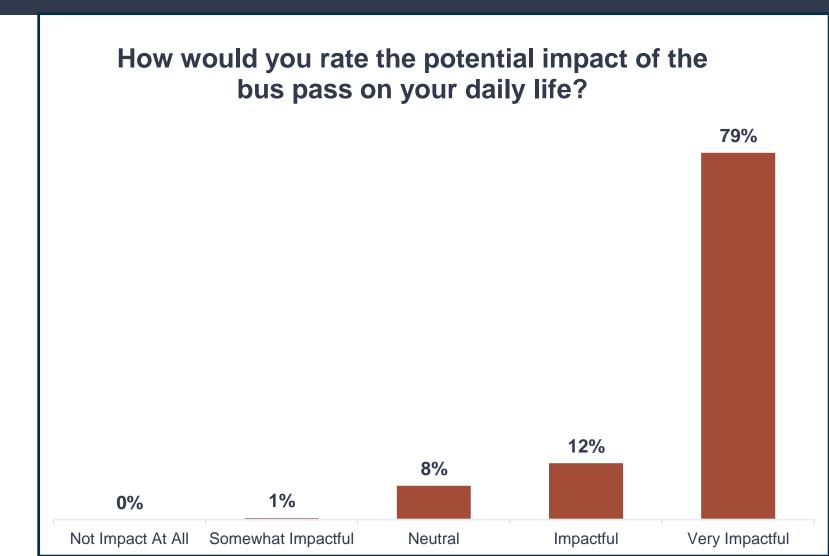
Satisfaction with Bus Services: 68% "Very Satisfied" with convenience and accessibility

Bus vs. Rail: 97% use buses; 3% use trains/rails

Bus Stop Improvements: Requested enhancements include more seating (24%), shelters (19%), and real-time information (18%)

Impact on Families

Majority of respondents see the transit pass as an important factor in their daily lives



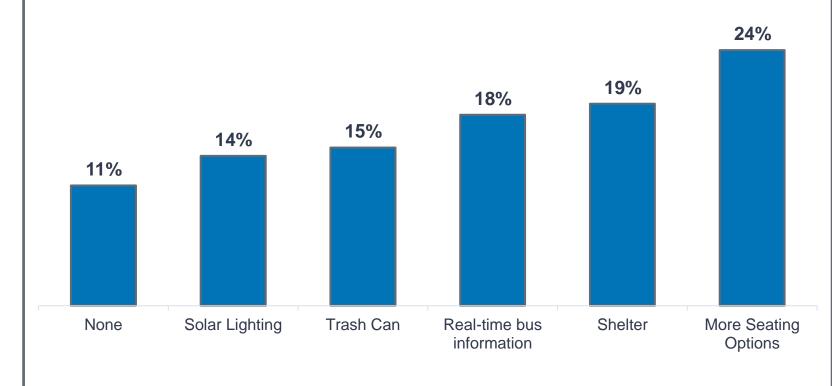
Wish list of bus stop's improvement

Strong desire for practical improvements such as:

- seating
- shelter
- real-time information

To enhance the overall comfort and convenience of waiting for the bus.

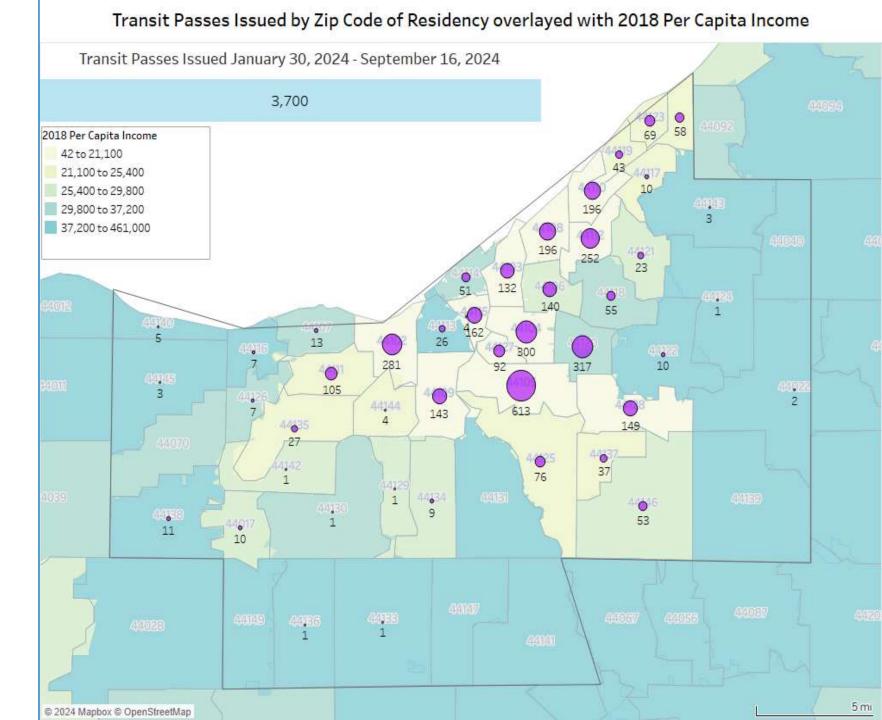




Geographic distribution of passes

ZIP Codes with lowest per capita income

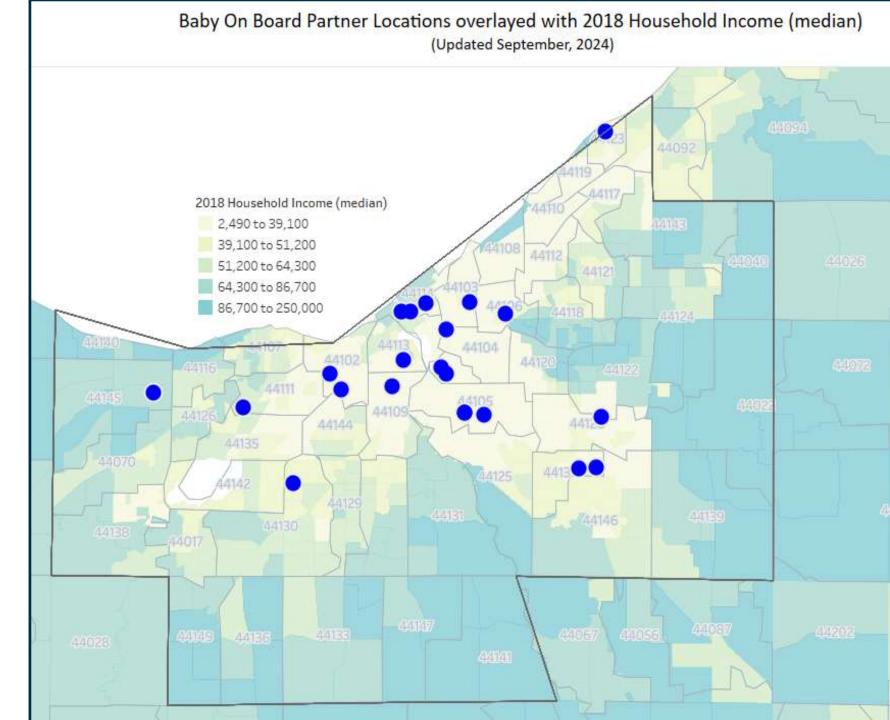
Reaching into needed communities



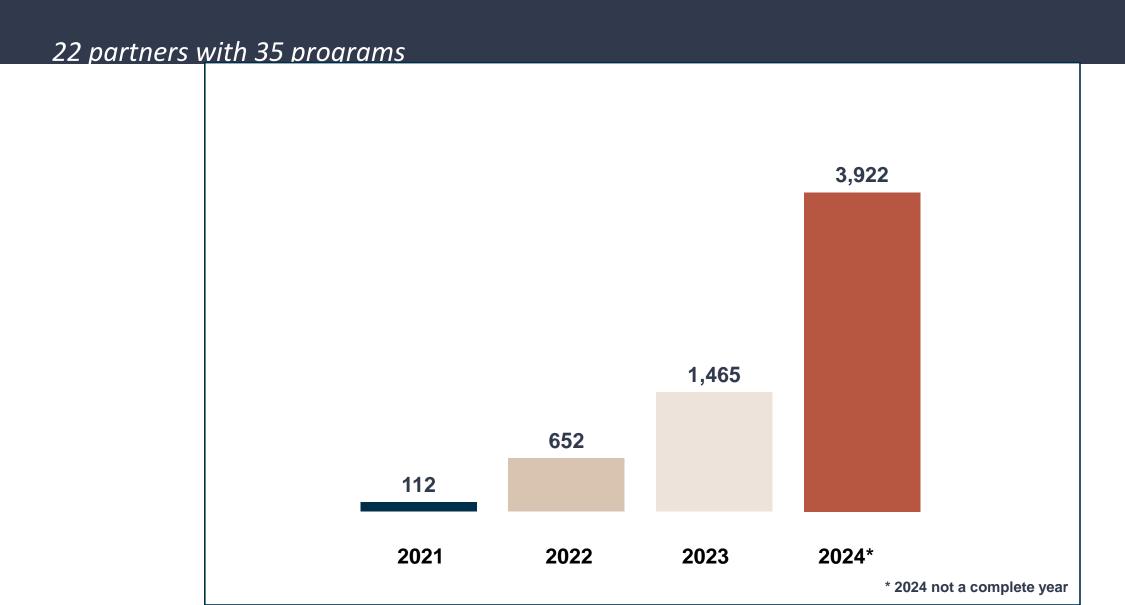
Strategic partner locations

Serving needed communities

22 partners with 35 programs



Transit Pass Distribution by Year



Summary

As transit pass use increases, there's a chance to enhance routes and service frequency in response to rising demand

Survey data reveal user preferences and satisfaction levels, indicating an overall effective public transportation system

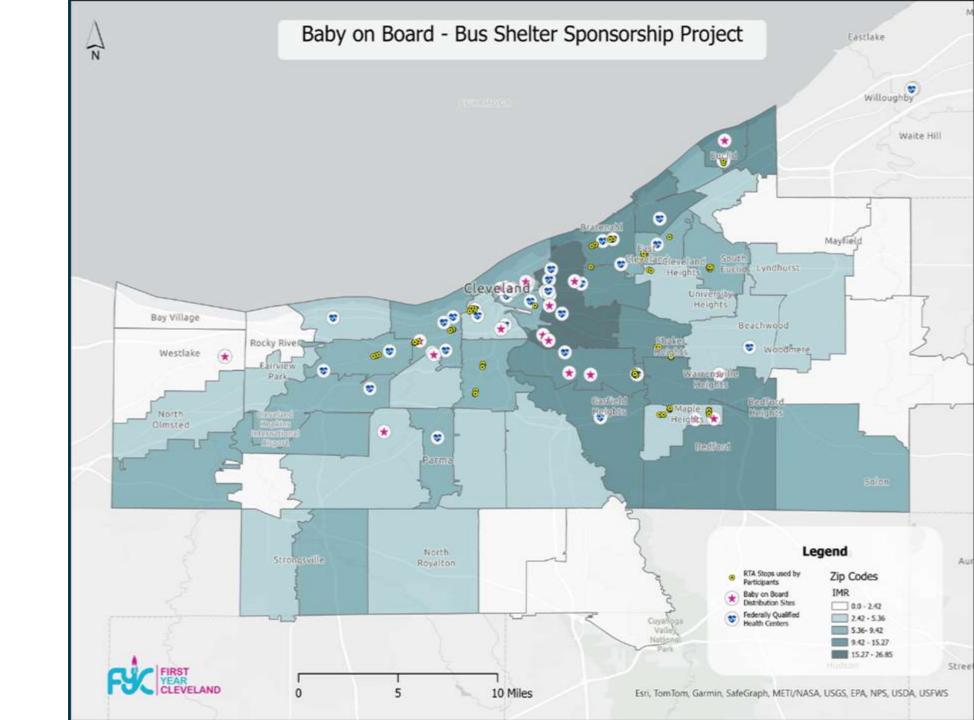
User feedback highlights specific areas for potential improvements

Future outcome impact evaluation





Future Identified Shelters Infrastructure



Client Impact

▶ Emerald Glass

Young first time mother

Has been receiving weekly transit passes for over one month to secure transportation to work and general travel

Her vehicle was recently totaled in a car accident and had very little family support

The program has provided her with a reliable transportation option to care for her family





Client Impact

► Sierra Swint

Mother of three

Received weekly transit passes for several months for herself, partner, and children when needed to secure transportation to and from work and medical appointment including therapy for her then hearing impaired child

The program enabled them to sustain employment and complete timely appointments





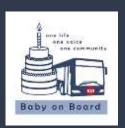
Contributing Partners and Contact

CUYAHOGA COUNTY BOARD OF HEALTH

Michele Benko MS, RD, LD MCH Supervisor mbenko@ccbh.net

Erin Dodds, MA, LPC
MCH Grant Program Manager
edodds@ccbh.net





FIRST YEAR CLEVELAND

Angela Newman-White Executive Director axn656@case.edu



GREATER CLEVELAND
REGIONAL TRANSIT AUTHORITY

Maribeth Feke, AICP
Director of Programing & Planning
mfeke@gcrta.org







Thank you!