



Cleveland State University (CSU)

Septemeber 2023 to August 2024

Cleveland State University's (CSU) DrugHelp.care is an accessible website designed to connect individuals with substance use disorders to treatment services. By allowing providers to list available openings daily, the platform matches those seeking help with necessary resources. DrugHelp.care now lists a wider variety of treatment and harm reduction services and has increased the pool of providers. These initiatives support prevention, treatment, data collection, and public policy development, reinforcing the goal of timely and effective interventions.

The OD2A evaluation Team, evaluates the ways in which drughelp.care is effective in connecting individuals with available treatment and harm reduction services. Metrics include the number of web app visitors, total page views, registered agencies and services, and agencies providing on-demand information about available slots and wait times.

Program Highlights

Training Sessions for Using the Website

Total New Treatment Services Added

Average Monthly Number of Agencies Updating on the Website

Total New Harm Reduction Services Added

138

Average Monthly Unique Users Searching for Service Providers and Treatments

Website Traffic



New Services Added

Treatment Services Added

- 1 Assessment
- 2 Outpatient
- Intensive outpatient
- 4 Residential

Harm Reduction Services Added

- Narcan (Naloxone)
- Needle Exchange
- Fentanyl Testing Strips
- 4 HIV/Hepatitis Testing
- Unused Drug Disposal

CUYAHOGA COUNTY BOARD OF HEALTH

YOUR TRUSTED SOURCE FOR PUBLIC HEALTH INFORMATION



CASE WESTERN RESERVE UNIVERSITY Jack, Joseph and Morton Mandel School of Applied Social Sciences

Begun Center for Violence Prevention Research and Education