

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties Jason McMinn, Lorsonja Moore, Co-Chairs

Quality Improvement Committee Minutes

Wednesday, August 21, 2024 2:30 pm to 3:30 pm

Start:2:30 pmEnd:Moment of ReflectionWelcome and Introductions

3:30 pm

Facilitator: C. Nicholls

Approval of Agenda: August 21, 2024

Motion: N. O'Neal	Seconded: J. Citermar	n-Kraeger
Vote: In Favor: All	Opposed: 0	Abstained: 0

Approval of the Minutes: May 15, 2024

Motion: L. Moore	Seconded: B. Gripshov	ver
Vote: In Favor: All	Opposed: 0	Abstained: 0

New Business

Standing Business

Introducing the New Chair for the QI Committee!!



Christy - Welcome to our new QI Co-Chair, Lorsonja Moore! We appreciate her commitment, and will be supporting her along the way.

Lorsonja- Thank you all, looking forward to fostering new relationships in this role.

Discuss Transition – What Do We Need to Know before Jason Retires?

C. Nicholls - Although he is not here today, Jason remains in contact and will be sending notes on what info we will need as we go through this transition.

L.J. Sylvia – We just want to brainstorm and make sure what we formally need from him.

***Question/Comment:** N. O'Neal - How can CLC work closer with QI, are we okay now, and what changes can we do, overall, to help the committee? Also, with directives, is there a certain direction we should continue in doing deep dives, or something that can aid us in that direction.

***Comment:** C. Nicholls – For those in attendance, particularly persons living with HIV, it would be wonderful to have your input/thoughts in deciding the next deep dive.

L.J. Sylvia - Will ask Jason to respond to the questions. Also, CLC will be having a discussion and it would be good to have input on CLC's thoughts for a deep dive.



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Discuss Possible Topics for Next Deep Dive? – L.J. Sylvia

In the past we have had deep dive discussions on several topics, such as: housing, dental, mental health/psychosocial, and aging issues. We now want to get input on possible topics for our next deep dives. As a reminder, the process of the deep dives involves going deep into a topic, usually a service area service category, and really exploring things like, what is the category's purpose, what service does it provide, is the service working, and who does/does not use the service? These initial discussions first take place in QI committee meetings, and are then brought back to other committees, for ideas and suggestions on deep dive topics. In summary, the process is to go deep into a service category, see if are there are gaps, determine how of if the service is being used, and then to come up with suggested directives, or language, that PC the can vote on, and that will direct the recipient to move in a certain way on that category. For example, one of the aging category directives was that providers would be given training on aging issues.

*Comment: Dr. Gripshover – In not reaching 3,000 people, we should look how to engage them in care. *Comment: N. O'Neal – Are they not in care, may be on other insurance, or think they're not eligible. *Response: Dr. Gripshover –It may be a mix, as we're not capturing all the data, but providers are to report on eligible scope.

***Comment:** D. Houston - Our agency doesn't report to RW and wouldn't necessarily show up in data, in which others in our TGA may have that same scenario and would account for this number not in care. ***Comment:** N. O'Neal - This also may account for people who have private doctors.

**Response:* Dr. Gripshover - ODH has that data, maybe we can compare CD4 data if they're in care.

*Comment: D. Houston - Good to know that's something that occurs, maybe ODH is a good start.

*Question: L.J. Sylvia - Would the service category be EIS (Early Intervention Services)?

*Response: Dr. Gripshover - Yes, and maybe Outpatient Ambulatory, though EIS would be the one most charged with finding these patients.

*Comment: N. O'Neal – On track with aging, maybe we can expand the community in educating those on PLWH who are not normally seen on a regular basis. Maybe go further to find resources to help people living with HIV and getting older with things like life insurance and will preparation.

***Comment:** D. Houston - Would like to get more into housing, and how RW allocates funds, looking at realistic things, especially for younger people. A lot of young people don't have money to sustain housing, as it's usually just a quick fix. Maybe we can invite young folks in to get their ideas on this.

*Comment: L.J. Sylvia – In working with community development corporations in Cleveland, it has been bad with the housing crisis and is about to get worse.

***Comment:** M. Baker - Had an opportunity to listen and engage with other TGA's at the HRSA Conference, and Cleveland is not alone in the housing crisis. One item brought up as a long-term option was in helping people have meaningful and optimal engagement in the workforce, thinking in terms of career-driven, more sustainable jobs, even with a health diagnosis, rather than jobs that barely help people, if at all.

***Comment:** N. O'Neal - Housing is hard because we have no control on affordable housing. However, even with employment, many don't want to stay employed. There used to be temporary housing (not hotels) available, for people who couldn't live alone and for homeless people. Section 8 also used to have vouchers, solely for PLWH. Maybe we can go back to something like that. Also, now that women are living longer, we should look at more supports to ensure healthy babies and promote breastfeeding.



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*Comment: B. Gayheart - PC is designed to address the needs of PLWH under the RW program. As housing is constantly brought up, PC's in other TGA's have developed committees strictly for housing. Maybe consider a committee to address housing, and bring in resources across the board to assist. *Comment: J. Citerman-Kraeger - HOPWA, was created to partner with RW, and it has sometimes done that and at times not. It appeared RW didn't focus on housing, but rather looked to HOPWA to fill that void, which did not happen. Also, HOPWA had a good opportunity in the partnership with Ohio Means Jobs agency, in which that director is now retiring. As no one is currently set to take that over, maybe HOPWA could use funds in assisting the same way as Ohio Means. Maybe a committee just for housing could address this better.

***Comment:** L.J. Sylvia - When brought this up to Jason, he thought it should be addressed again. Also, a deep dive is not only to find a directive and solutions, but also to take stock on how our system works. The other idea is looking at and understanding what the services are in our outlying counties?

Vote of Changes to QI Section of Bylaws – C. Nicholls

We are looking through the current bylaws on changes that need to be made, starting first with QI, then the other committees. As the suggestions will have to go through various steps and approvals before being voted on by PC, we first want to make sure each committee had a say on what changes or recommendations they want for their sections, such as if they are still relevant and so forth.

L.J. Sylvia - This document is part of the bylaws from the link sent earlier. Both chairs have discussed the QI bylaws updates, the recommendations were then brought to QI last meeting, and we are now ready for approval by committee.

B. Gayheart - Best for folks to sit, go through and digest this, and come back and ask questions.

L.J. Sylvia – We will send out a link of the doc in the chat, or can send email. If need to talk let me know. **C. Nicholls** - Everyone will review and give feedback for next meeting.

<u>Agree on QI Committee Work Activity (if any) to be Reported at Full Planning Council Committee</u> <u>Meeting – C. Nicholls</u>

Updates on the new QI Co-chair, Bylaws revisions, and possible topics for next deep dive will be reported at Full PC meeting.

Determine Formal CAREWare Data Request (if any) - None

Parking Lot Items - None

Next Steps – C. Nicholls

We will think more on deep dives, looking for input on approving QI bylaw revisions. We also ask that everyone please look over the bylaws, in general, as we're in the process of revising them and the more feedback the better we can make adjustments.

L.J. Sylvia – Again, please review the bylaws and come prepared for discussion.

<u>Announcements</u>

N. O'Neal – On September 13th, 12 noon, at the Centers, we will have food and a presentation on aging with HIV. If unable to register, just come and be part of the conversation.



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Adjournment

Motion: N. O' Neal

Seconded: B. Gripshover

Attendance

		Jan	Feb	Mar	Apr	May	June	Aug	Sep	Oct	Nov
	QI Committee						PSRA				
1	Jason McMinn, Co-Chair	20	20	20	20	20		0			
2	Lorsonja Moore, Co-Chair	20	20	20	20	20		20			
3	Barb Gripshover	0	20	20	20	20		20			
4	Karla Ruiz	0	20	20	0	20		0			
5	Billy Gayheart	10	10	10	10	10		10			
6	Biffy Aguiriano	0	0	10	0	0		0			
7	Kimberlin Dennis							0			
	Total in Attendance	4	6	6	5	6		3			

PC Members: C. Nicholls, J. Citerman-Kraeger, C. Droster, D. Houston, L. Lovett, T. Mahdi, N. O'Neal Attendees: O. Lowe, J. Garcia

Staff: M. Baker, L.J. Sylvia, T. Mallory