

Cuyahoga Regional HIV Prevention and Care Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Chair



Quality Improvement Committee Minutes

Wednesday, November 15, 2023

3:00 pm to 4:00 pm

Start: 3:10 pm

End: 4:04 pm

Facilitator: J. McMinn

Moment of Reflection

Welcome and Introductions

Approval of Agenda: November 15, 2023

Addendum:

Motion: F. Ross

Seconded: J. Patterson

Vote: In Favor: All Opposed: 0 Abstained: 0

Approval of the Minutes: October 18, 2023

Addendum:

Motion: N. O'Neal

Seconded: B. Gripshover

Vote: In Favor: 7 Opposed: 0 Abstained: 7- Nicholls, Dennis, Deighan, Droster, Houston, Lovett, Ross

New Business

Overview on Services for Seniors – J. McMinn

Today we will have our second presentation, given by Lorsonja Moore from DSAS (Division of Senior and Adult Services), on services available in our community for the aging population.

Division of Senior and Adult Services (DSAS) - Lorsonja Moore, R.N., Director of Nursing

Started in 1992, the mission of Cuyahoga County DSAS (Division of Senior and Adult Services) is to empower adults with disabilities to age successfully by providing resources and support and preserve their independence. DSAS's priority is to address the social determinants of healthy living such as: food adequacy, access to quality healthcare, housing, transportation, and social connection through programs and services such as, Adult Protective Services (APS), the Connection Center, Options for Independent Living, and Home Support Services.

Statistics

- *In 2022, there were 185,960 food-insecure people in Cuyahoga count.*
- *Currently, 8.4 million senior citizens depend on others for their transportation.*
- *Eighty (80) percent of adults 65 and older have at least one chronic disease, 68% have two or more.*
- *Almost 80% of adults 50 and older have a desire to stay in their homes as they age according to AARP.*
- *Keeping seniors and adults with disabilities in their home costs less than having them in an institutional setting.*

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DSAS

(DIVISION OF SENIOR & ADULT SERVICES)

Adult Protective Services
Information Services
Community Office on Aging
Community Social Services Program
Options for Independent Living
Home Support Services

ADULT PROTECTIVE SERVICES

Investigates allegations of abuse, neglect, self-neglect, and/or financial exploitation of adults 60 years of age and older. Allegations of abuse concerning adults 18-59 with disabilities are investigated on a voluntary basis (the person concerned has to agree to participate in the investigation). This is due to statutory regulations. In October, 2023, there were 507 active cases, year to date, there are 2,267.

How to Report: Connections Center /Hotline: (216) 420-6700; Ohio APS Online Elder Abuse Referral Portal (Open seven days a week, 24-hours a day, including holidays.)

INFORMATION SERVICES

Provides case management assistance to seniors and disabled adults to address complex needs and navigate available community resources.

Senior Citizen Tax Credit or Earned Income Tax Credit	AT & T Lifeline Ohio Program
Homestead Exemption	Food Assistance Program
Home Energy Assistance Programs (HEAP)	Legal Rights Service
Family Caregiver Support Program	Medicare/Medicaid
Ohio Senior Health Insurance Info Program (OSHIIP)	Senior Employment Program
Homestead Water Rate Discount	

ADRN (AGING, DISABILITY AND RESOURCE NETWORK) SERVICE BREAKDOWN - 3Q 2023

This shows the top five service outcomes for clients who received an ADRN screen; a client may have more than one service outcome.

- Provided information about resources – 416
- Completed a benefits check-up – 212
- Confirmed enrollment benefits – 211
- Assistance with referral – 210

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- Assistance with submitting applications – 50

BED BUG REMEDIATION PROGRAM

(Outreach Services)

The program provides for up to three (3) free visits by a licensed extermination company. To date, over 100 residences throughout the County have been restored by this program.

Who is Eligible?

- You must meet income guidelines (see chart below).
- You must be 60 years of age or older or an adult, 18-59 years old with a disability.
- You must reside in Cuyahoga County and live in the home to be treated.

HOUSEHOLD SIZE	INCOME GUIDELINES
1	\$35,640
2	\$48,060
3	\$60,480
4	\$72,900

ADDITIONAL DSAS PROGRAMS

Community Office on Aging – helps to disseminate information throughout the community, and coordinates programs to increase awareness of issues affecting seniors and persons with disabilities.

The Community Social Services Program – provides funding to and uses community-based service contracts which provide adult day service, adult development, transportation services, and congregate meals. Over 1,400 seniors receive services through this program. These services are designed to reduce isolation and loneliness.

COMMUNITY OFFICE ON AGING

(Breakdown of program participants)

Service	3RD Quarter 2023	Year to Date 2023
Adult Development	88,131	275,333
Congregate Meals	23,017	74,784
Home Delivered Meals	25,178	89,648
Holiday Meals	489	1,646
Transportation	31,882	99,801
Outreach	2,044	5,804

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Digital Literacy	1,604	6,505
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HOLIDAY GIVING PROGRAMS - (ELVES FOR ELDERS)

(Participants for Elves for Elders are those currently receiving services in our programs.)

THANKSGIVING BASKETS	GIFT LIST
Macaroni & Cheese Green Beans Corn Corn muffin mix Chicken or Turkey Applesauce	Warm blankets, Towel sets, Hat, Scarf, and Gloves sets, Socks and Slippers, Pajamas and Robes, Soaps and Lotions, Deodorant and Perfume, Shampoo and Conditioner, Hand Sanitizer and Masks, Puzzles and Games, Word Search Books and Pencils, Coloring Books and Crayons

OPTIONS FOR INDEPENDENT LIVING

Flexible, affordable program that provides in-home care to residents ages 18-59 and disabled; or 60 years of age and over, who have limited income and are not eligible for any Medicaid Waiver programs. Approximately 1,500 Cuyahoga County residents receive services such as:

Case Management	Home Delivered Meals
Chore Services	Homemaking Services
Emergency Response Devices	Medical Transportation
Grab Bar Installation	Personal Care

HOME SUPPORT SERVICES

Home Support Services is comprised of registered nurses, schedulers, and home health aides who are state-tested nursing assistants. Our goal is to provide services to help clients achieve and maintain a clean, safe, and healthy environment in which they reside.

- Financial eligibility and costs are contingent upon the Federal Poverty Guidelines.
- Assets are not considered for eligibility.
- Plan of Care is developed with the participant by a registered nurse.

Home Support Populations: Private Pay, Multiple Sclerosis (MS) Society, Ryan White Part A HIV/AIDS Program, McGregor PACE, Medicaid Waiver, Medicare Skilled Services, and Options for Independent Living

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IN-HOME SERVICES

Personal Care Services	Homemaking Services
Bath/Shower/Bed bath	Light Vacuuming/Sweeping
Incontinence Care	Laundry/Change Bed Linen
Basic ROM Exercises	Wash Dishes
Mouth/Dental/Oral Care	Clean Bathroom
Shaving/Hair Care	Dusting
Meal Preparation/Feeding	Grocery Shopping/Prescription Pick-Up

HOME SUPPORT INTAKE PROCESS

Referral is received from Connections Center → RN and aide are assigned to referral → RN conducts an assessment

- **RN** completes an initial assessment to develop a plan of care.
- **RN** provides ongoing case manager services.
- **RN** visits clients every 60 days.
- **RN** works with family members, physicians, social workers, dieticians, therapists, etc., to ensure client's needs are met.

CONNECTIONS CENTER

“One Call Does It All” - (216) 420-6700

The “one call does it all” number, monitored by ten social workers receiving over 20,000+ calls annually, will direct you to the appropriate department(s) that will answer your questions and/or provide the information you need.

Comments/Questions

***Comment/Question: J. McMinn** - It will take time to digest the vastness of programs that are available to the aging population in Cuyahoga County. With that, do you have partnerships outside of Cuyahoga for resources?

***Response: L. Moore** - Children and Family Services may have them, we do not.

***Question: J. McMinn** – Are some not eligible for Medicaid waivers due being over resourced?

***Response: L. Moore** – Yes, a lot of the time.

***Question: L.J. Sylvia** – How can people participate and apply for Elves for Elders program?

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***Response: L. Moore** - Participants are those currently receiving services in our programs.

***Question: L.J. Sylvia** - For the job postings info, can you share in chat so we can send out?

***Response: - J. Moore** – Yes.

***Comment: L.J. Sylvia** - In listening sessions, we heard challenges around primary care physicians' treatment of PLWH, how to break down stigmas, and the need for HIV educating in normalizing these conversations. Maybe one way is connecting them with resources.

***Response: B. Gayheart** - Constantly being bombarded on what to do when you, as we. We need conversation as you are aging, what are your plans to live, instead of the dying aspect.

***Comment: N. O'Neal** - We don't have healthy conversations on planning afterlife, as doing so is being responsible and most helpful to those who remain here.

***Comment: L. Lovett** – Yes, this info is on time, so needed, and really about having healthy conversations on preparing and organizing things, in general.

***Comment: J. McMinn** – With advance directives at hospitals, it is a requirement that those questions are asked. However, we should be able to have those planning conversations, or to ask for help on how/what to do in the planning process.

***Comment: R. Watkins** - It's a very hard conversation, maybe we can invite someone to speak on topics such as life insurance.

***Response: N. O'Neal** - We had a webinar that spoke on insurance, not just for PLWH but also for those with pre-existing illnesses. For now, we need to look at what can realistically be done with RW dollars and what those conversations will look like. As RW dollars will not cover everybody, we should make sure people who are eligible know about resources available that they can get. We also need to look at not just RW paying for services, but services available to everyone, maybe creating a resource guide or list of programs.

L.J. Sylvia – We will go back over the last few months, pull together info, presentations etc., and have that available before the beginning of the year.

J. McMinn - With both agencies, the big piece in all this is the importance of information and providing that to families. Bringing this forward as a committee, maybe "knowledge is power" is a lesson we start with as a guide. While these last deep dives may not have brought about major changes, there has at least been improvements, such as the calendar of support groups. We can look to gather ideas on our path forward, and on whether we have the capability to make more of an impact in this area.

Thank you, Lorsonja, for the great presentation and L.J., for joining us on this journey.

Standing Business

Agree on QI Committee work activity (if any) to be reported at November 15, 2023 Full Planning Council Committee Meeting – J. McMinn - None

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Determine formal CAREWare Data Request (if any) - None

Parking Lot Items - None

Next Steps – J. McMinn

The next QI meeting is Wednesday, January 17, 2024.

Announcements

N. O’Neal - We think for change will be celebrating their 5th anniversary, with a ribbon cutting ceremony at their new office, on World AIDS Day, Friday, December 1st from 1-4 pm. The location is at: 12200 Fairhill Road, in the Lakeview Room, Cleveland, Ohio 44120. All are invited to attend and bring a friend.

Adjournment

Motion: N. O’Neal Seconded: C. Nicholls

Attendance

		Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
	QI Committee										
1	Jason McMinn, Chair	20	20	20	20	20		20	20	20	20
	Vacant Co-chair										
2	Barb Gripshover	20	20	20	20	20		20	20	20	20
3	Leshia Yarbrough-Franklin	20	0	20	20	0		0	20	20	0
4	Karla Ruiz	20	20	20	20	10		20	20	20	0
5	Daytona Harris	20	20	20	20	20		0	20	20	0
6	Lorsonja Moore	20	20	20	20	0		20	0	20	20
7	Tiffany Greene								0	20	20
8	Billy Gayheart	10	10	10	10	10		10	10	10	10
9	Naimah O’Neal	10	10	10	10	10		10	10	10	10
10	Rhonda Watkins	10	10	10	10	0		10	10	10	10
11	Biffy Aguiriano							0	0	0	0
	Total in Attendance	8	6	8	8	6		8	8	10	7

PC Members: C. Nicholls, K. Dennis, M. Deighan, C. Droster, D. Houston, L. Lovett, F. Ross

Attendees: T. Mahdi, L. Weitzman, J. Garcia, P.L. Johnson, T. Moyel

Staff: M. Baker, Z. Levar, L.J. Sylvia, T. Mallory