# CUYAHOGA COUNTY BOARD OF HEALTH

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# REQUEST FOR QUOTATIONS FOR EVALUATION SERVICES FOR THE CUYAHOGA COUNTY BOARD OF HEALTH

#### **Background**

The Cuyahoga County Board of Health (CCBH) seeks qualified contractor(s) to provide evaluation assistance for a local collaborative in Cuyahoga County, Ohio known as Health Improvement Partnership-Cuyahoga (HIP-Cuyahoga). HIP-Cuyahoga is a diverse and committed group of people who care about health. There is a strong and intentional commitment to address health inequities with aspirations that everyone in Cuyahoga County receives a fair chance to reach his or her fullest health potential. Here is a link to the HIP-Cuyahoga website for more information (http://hipcuyahoga.org/).

Our agency, the Cuyahoga County Board of Health, serves as the backbone organization for HIP-Cuyahoga. There is a Shared Measurement and Evaluation (SME) workgroup that supports HIP-Cuyahoga. We would like to identify consultant(s) who can help support our evaluation needs and assist with developing our capabilities.

We are particularly interested in identifying a consultant who: has experience with evaluating complex collaborations that use collective impact as a key approach; and has experience in evaluating work where equity is a primary focus.

Furthermore, we are seeking a consultant who understands that a significant amount of work has been done to date. Specifically, the Collaborative needs assistance with:

- 1) building out/enhancing existing efforts through the creation of an evaluation framework that best captures the work;
- 2) assessing the capacity and capabilities of the Collaborative to carry out the work; and
- 3) building capacity so the Collaborative can evaluate the work over time.

Included as part of the RFQ is a series of documents that attempts to provide context for the initiative and the work that has informed and/or been developed to date. A brief summary of the documents included can be found in the document titled:

"Summary of Files and Documents Associated with Eval RFQ 12-16-16.docx"

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Terrence M. Allan, R.S., M.P.H. Health Commissioner

#### **Duration of Services**

The Cuyahoga County Board of Health is seeking services commencing upon successful execution of the contract with consultant (anticipated to occur in the first quarter of 2017). The funding for all aspects of the proposal is contingent on the Collaborative's availability to secure funds that align with the contractor's proposal.

The Board will have the option to renew for an additional one year extension based on initial date of contract execution and contingent on availability of funding.

#### **Scope of Work**

The contractor will be expected to:

- 1. Propose and guide the development of an overall framework for evaluating the complexities associated with the HIP-Cuyahoga Collaboration. This includes the success of the overall partnership as well as the work of the subcommittees.
- 2. Assess the Collaborative's capacity to develop and implement a shared data collection and monitoring system.
- 3. Based on the results of the assessment, propose a training plan to increase the Collaborative's capabilities to administer and maintain the monitoring system.

The contractor's proposal to complete the scope of work should be divided into phases with each phase having distinct costs. Additionally, the contractor can consider a "blended" approach to meeting the Collaborative's evaluation needs. This blended approach can include a combination of training to build capacity among Collaborative members as well as the contractor conducting activities directly to meet the evaluation needs.

The consultant should also be explicit with how they intend to accomplish the scope of work including the types of formats that will be used to interact with the Collaborative members (e.g. face to face meetings, webinars, conference calls, etc...).

Please see attachments A-S for additional information that may be of assistance as you develop a response to the RFQ.

#### **Deliverables**

- Creation of an evaluation framework
- Completion of a readiness assessment that includes a written summary that contains recommendations
- Completion of proposed training plan that addresses identified gaps found in the readiness assessment
- Completion of training that addresses the identified gaps (as agreed upon by the consultant and the Collaborative)
- Pre-authorization prior to generating expenditures
- Monthly invoices for work performed

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#### **Information Requested**

The following items listed below must be included with quotes, for quotes to be considered.

- Business establishment date and years of experience performing work of this nature
- 2. Three references (CCBH form attached)
- 3. Identify how deliverables will be met
- 4. List skills and qualifications
- 5. Pricing document (<u>note</u>: costs for different phases of the work should be listed separately)

#### Information on the Selection of the Contractor

Proposals will be reviewed by a team of individuals to determine if the proposal adequately addresses the elements of the RFQ. Based on this review, prospective contractors may be asked to engage a subset of the Collaborative membership (e.g. the Steering Committee and/or members of the SME workgroup) via a conference call in January 2017 as part of the selection process.

#### **Insurance Requirements**

During the full term of the contractual agreement, the contractor shall have in effect and maintain such insurance as defined herein. Where applicable, to be determined by the Board's Administrative Counsel, the applicable insurance shall name the Board and its employees as a co-insured or additional insured.

This insurance shall protect the contractor, the Board and its employees and any subcontractor performing work covered by the contractual agreement against:

- 1) general auto liability claims;
- 2) professional liability claims;
- 3) personal injury claims;
- 4) accidental death claims;
- 5) property damage claims;
- 6) economic loss claims;
- 7) general liability claims:

and such other types of claims including but not limited to D&O, employee dishonesty, workers compensation claims which may arise from operations under the contractual agreement whether such operations be by the contractor or by any subcontractor or by anyone directly or indirectly employed by either of them.

An exact copy of such insurance policy or policies and any declarations pages shall be made available to the contracting authority for review at or before the time of execution of the contract. Such insurance shall include coverages for general liability,

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professional liability (where deemed necessary), workers compensation, D&O coverage and employee dishonesty (if deemed applicable) in such reasonable and adequate amounts as shall be determined by the Administrative Counsel at the time of negotiation of the contract.

#### **Submission of Quotes**

Quotation documents are due by Friday, January 20, 2017 at 4:30 pm.

Documents may be mailed or emailed to the following:

Cuyahoga County Board of Health Attention: Chris Kippes 5550 Venture Drive Parma, Ohio 44130 (216) 201-2001 ext.1600 ckippes@ccbh.net

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#### **CONTRACTOR REFERENCE SHEET**

INSTRUCTIONS: List a minimum of three (3) organizations to whom you have provi Provide all data requested below for each reference listed. Use ac	ded like services to that being requested in the specification.
ORGANIZATION'S NAME:	CONTACT PERSON'S NAME:
ORGANIZATION'S FULL ADDRESS:	CONTACT PERSON'S TELEPHONE NUMBER:
	DATE SERVICE(S) PROVIDED:
SPECIFY THE SERVICES PROVIDED:	
ORGANIZATION'S NAME:	CONTACT PERSON'S NAME:
ORGANIZATION'S FULL ADDRESS:	CONTACT PERSON'S TELEPHONE NUMBER:
	DATE SERVICE(S) PROVIDED:
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# Summary of Files and Documents Associated with the RFQ for HIP-Cuyahoga Evaluation Services 12-16-16

Documents are bookmarked with links.

#### A. Draft Framework to Evaluating HIP-C 4-21-16.pdf

This document contains a draft list of metrics to evaluating the overall HIP-Cuyahoga collaboration as well as each of the four subcommittees.

#### B. HIP-C Subcommittee Objectives and Big Picture Questions for HIP-C BG 5-3-16 .pdf

This document contains the current objectives that are listed within each of the four HIP-C subcommittee workplans along with the two overarching questions of the HIP-Cuyahoga collaborative.

#### C. Ideas for Collective Impact Eval questions M Halko 5-4-16.pdf

This document contains some ideas for potential questions complied by the HIP-Cuyahoga Partnership Coordinator for evaluating collective impact. You will notice that there is an FSG <a href="http://www.fsg.org/">http://www.fsg.org/</a> document that served as the source for these questions. These questions have not been vetted by the HIP-Cuyahoga steering committee or larger consortium.

#### D. Ideas for Communications Eval questions M Halko 5-4-16.pdf

This document contains some ideas for potential questions complied by the HIP-Cuyahoga Partnership Coordinator for evaluating Communications associated with HIP-Cuyahoga. Members of the Communications and Community Engagement Workgroups provided these questions. These questions have not been vetted by the HIP-Cuyahoga steering committee or larger consortium.

#### E. Ideas for Community Engagement Eval questions N Shaw 5-5-16.pdf

This document contains some ideas for potential questions complied by the HIP-Cuyahoga Partnership Coordinator for evaluating community engagement associated with HIP-Cuyahoga. Members of the Communications and Community Engagement Workgroups provided these questions. These questions have not been vetted by the HIP-Cuyahoga steering committee or larger consortium.

#### F. Questions from REACH Grant Evaluation Plan 4-6-16.pdf

This document contains the actual evaluation questions that are contained in a formal evaluation plan that is approved by CDC for the Racial and Ethnic Approaches to Community Health (REACH grant). The REACH grant ties into two of the four HIP-Cuyahoga subcommittees, namely, Chronic Disease Management and Healthy Eating/Active Living (HEAL). There are some members of the SME Workgroup that are also on the evaluation team for the REACH grant.

#### G. Specific Objectives from REACH Grant Evaluation Plan 4-6-16.pdf

This document contains the actual objectives that are contained in a formal evaluation plan that is approved by CDC for the Racial and Ethnic Approaches to Community Health (REACH grant). The REACH Grant ties into two of the four HIP-Cuyahoga subcommittees, namely, Chronic Disease Management and Healthy Eating/Active Living (HEAL). There are some members of the Shared Measurement and Evaluation (SME) Workgroup that are also on the evaluation team for the REACH grant.

#### H. REACH FOA Logic Model.pdf

This is the actual logic model we were required to follow that was contained in the Racial and Ethnic Approaches to Community Health (REACH grant) funding opportunity announcement (FOA).

#### I. Retreat summary table.pdf

This document summarizes the results of the discussion from the HIP-Cuyahoga Steering Committee retreat that was held in September 2016 where the committee was guided through an exercise to identify/gain an understanding of the

following questions as they relate to the four key approaches used by the initiative and the priorities of the subcommittees:

- What do you appreciate and/or value?
- What concerns you the most?
- What do we need to focus on?
- What do we want to know?

#### J. Outcome definitions.11.15.16.pdf

This document provides a set of definitions to create a common language and understanding of the equity, well-being, and population health.

#### K. HIP-Cuyahoga Framework for Action.pdf

A Framework for Action was developed to clearly and simply describe and depict the work of HIP-Cuyahoga. It aligns with other national efforts (i.e. RWJF Culture of Health). These key approaches with the mission, vision, and core value guide HIP-Cuyahoga's work and are at the core of the partnerships efforts. While some key priorities may change, there is an intention to sustain and grow efforts around key approaches.

#### L. HIP-C action plan Collective Impact.pdf

This is the workplan for the Collective Impact key approach.

#### M. HIP-C action plan.community.engagement 11.14.pdf

This is the workplan for the Community Engagement key approach.

#### N. HIP-C action planHEiAP.pdf

This is the workplan for the Health and Equity in All Policies key approach.

#### O. HIP-Cuyahoga ESR Action Plan 111516.pdf

This is the workplan for the Prospective Transformation key approach. This is also the workplan for the Eliminating Structural Racism (ESR) subcommittee. It was recognized that the work of the (ESR) had a natural alignment with the Prospective Transformation key approach so the workplans will be viewed as one in the same.

#### P. HIP-C action plan CDM 11.17.16.pdf

This is the workplan for the Chronic Disease Management subcommittee priorities.

#### Q. HIP-C action plan HEAL sub 12.5.2016 workplan.pdf

This is the workplan for the HEAL subcommittee priorities.

#### R. HIP-Cuyahoga action plan\_PHCC 11.14.16.pdf

This is the workplan for the Public Health and Clinical Care subcommittee priorities.

#### S. Measuring what works to achieve health equity 06.2015.pdf

This was created by the Prevention Institute for the Robert Wood Johnson to help inform the Culture of Health metrics.

#### T. Well-Being-in-All-Policies-Promoting-Cross-Sectoral-Collaboration-to-Improve-Peoples-Lives.pdf

This article is a joint publication initiative between Preventing Chronic Disease and the National Academy of Medicine that creates context for the inclusion of well-being in the HIP-Cuyahoga initiative.

#### Proposed Framework to Evaluating Health Improvement Partnership – Cuyahoga

### **DRAFT**

#### 4-21-16

HIP- Cuyahoga has selected three key approaches to advance the mission, vision, and core value of the partnership. These three approaches are:

- <u>Collective Impact</u>: Coordination of partnerships, alignment of priorities and actions, and mobilization of resources.
- Community Engagement: Involving community members in planning, decision making, and actions.
- <u>Health and Equity in All Policies</u>: Collaborating to improve the health of all people in Cuyahoga County by incorporating health and equity into decision making across sectors, systems, and policy areas

In order to evaluate the success towards the goals of the: overall partnership; work of the subcommittees; and the integration of the key approaches, the measures in Tables 1 through 3 have been identified as indicators of progress for Health Improvement Partnership-Cuyahoga.

There are two primary "venues" being explored to share progress on these indicators. These venues are the Health Data Matters website maintained at Case Western Reserve University and the HIP-Cuyahoga website. Regardless of the location, a dashboard based approach will be used to display the information.

Table 1. HIP – Cuyahoga Evaluation: Infrastructure Indicators

Domains	Goals	Measures	Key Approaches Used*	Baseline	2016
	Develop a dynamic partnership	Number of community agencies who are actively participating in the partnership	Community Engagement		
	with Cuyahoga County to create equity and improve health for	Number of community sectors who are actively participating in the partnership	Community Engagement, Collective Impact		
	everyone in our community	Score of the Collaboration Factors Inventory <sup>1</sup>	Community Engagement, Collective Impact		
	Engage residents, partners, and policy makers in building	Number of community residents who agree that working together can influence decisions that affect the community.	Community Engagement, Collective Impact		
Overall	opportunities for everyone on our county to be healthy	Number of community residents who are actively participating in the partnership	Community Engagement, Collective Impact	Baseline 20°	
Partnership		Number of policy makers who are actively participating in the partnership	Collective Impact, Policy		
	Identify and secure funding to: sustain existing infrastructure;	Amount of funding secured to operate the core infrastructure for the partnership			
		Amount of funding to implement strategies to address identified priorities			
	identify new community priorities; and implement strategies to address identified priorities	Number of community priorities that have been created by the HIP-Cuyahoga consortium			
10 11 11 11		Number of HIP-Cuyahoga strategies that are currently being implemented			

<sup>1</sup>Collaboration Factors Inventory Summary: The Amherst H. Wilder Foundation Collaboration Factors Inventory is a free, online tool which evaluates collaborative efforts through an online questionnaire. The tool automatically calculates a score based on 20 factors. It attempts to measure collaboration at the following levels: 1) the effectiveness of a group, including leadership, decision-making ability and ability to achieve goals; 2) the level of collaboration achieved within the group; and 3) the group members belief in the credibility and image of the collaborative within the greater community. The questionnaire can be completed at any stage of the collaboration, although some questions may seem less applicable at the onset because no opinion or data may be available yet.

<sup>\*</sup>This is just an example attempt to create connections to the key approaches. Also, we are thinking of replacing the words with the symbols/icons used on the HIP-C website that represent the approaches.

Table 2. HIP – Cuyahoga Evaluation: Subcommittee Indicators

Domains	Goals Measures Ke		Key Approaches Used*	Baseline	2016	
	Recruiting residents to become trainers or participants in chronic disease self-management programs	Number of people participating in chronic disease self- monitoring and management practice(s)	Community Engagement			
	Training doctors to care for all patients with chronic disease in ways that are proven to work	Number of identified and trained health leaders in hypertension best practices	Community Engagement, Collective Impact			
Chronic Disease	Training doctors to be culturally sensitive and speak in plain language	Number of identified and trained health leaders in culturally and linguistically appropriate services	Community Engagement, Collective Impact			
Management	Determine the number of community resources available to individuals with high blood	Number of neighborhood clinics implementing hypertension best practices interventions				
	pressure	Number of community resources available				
	Encourage engagement in health behaviors to manage chronic conditions	Number of messaging campaigns developed				
	Help organizations learn how to recognize and address structural racism	Number of HIP-Cuyahoga affiliated organizations that support and follow racial inclusion and culturally competent work	Policy			
Eliminate Structure Racism	Encourage organizations to work closely with community members	Number of HIP-Cuyahoga presentations and trainings that include health equity concept	Policy			
	Develop policies to create social and economic opportunities for all people in Cuyahoga County	Number of equity impact tools adopted for cataloging changes to policies and practices	Policy			
	Create perspective transformation around health equity	Number of media campaigns that include health equity to frame discussions	Collective Impact			

<sup>\*</sup>This is just an example attempt to create connections to the key approaches. Also, we are thinking of replacing the words with the symbols/icons used on the HIP-C website that represent the approaches.

Table 2 – continued. HIP – Cuyahoga Evaluation: Subcommittee Indicators

Domains	Goals	Measures	Key Approaches Used*	Baseline	2016
	Encouraging both systems to work	Creation of an integrated system to conduct countywide community and clinical health assessments	Collective Impact		
Link	together on shared goals	Funding secured for the demonstration project that engages both systems			
Healthcare and Public Health	Identifying opportunities of combined data collection to better represent community health needs	Completion of the demonstration project Number of hospitals that either partner with or include HIP-Cuyahoga representation in Community Health Needs Assessment (CHNA) planning	Collective Impact		
	Building public health and health equity training into the curriculum of health profession students	Number of curricula with equity training for health professional students	Collective Impact		
Healthy Eating and Active Living	Making healthy food available in neighborhood stores	Percentage of census tracts that have at least one healthy food retail option located within the tract (or within half mile of the tract)	Community Engagement, Collective Impact		
		Number of existing healthy retail establishments			
	Making sure that new streets are built to encourage walking and biking	Develop capacity to (develop, implement, evaluation) shared use agreements			
	Encouraging schools and churches to open their doors for people to be active after hours	Establish capacity to develop, implement, evaluate) shared use agreements  Number of potential shared use facilities			

<sup>\*</sup>This is just an example attempt to create connections to the key approaches. Also, we are thinking of replacing the words with the symbols/icons used on the HIP-C website that represent the approaches.

#### [Consider identifying a subset of indicators from the Community Health Status Assessment to create Table 3]

Table 3. HIP – Cuyahoga Evaluation: Population Health Indicators

Domain	Measure	Baseline	2016



2013 How do we create safe, supportive environments across all levels of community to foster healthy living? 2018

Eliminating structural Racism as a social determinant of health



Clinical/Public Health



**Healthy Eating Active Living** 



**Chronic Disease Management** 

POPULATIO
N HEALTH
OUTCOMES

<u>Collective</u> Impact

Communit

Y
Engageme

Health and
Equity in
All Policies

**Objective 1:** By December 31, 2016, develop and support the leadership capacity of at least 50 key members of the HIP-C network (general public, organizational/Institutional reps, policy makers etc.) for addressing structural racism through the integration of racial inclusion & cultural competencies in the ongoing practice and culture of their institutions, organizations, networks and communities.

**Objective 2:** By December 31, 2016, the eliminating racism subcommittee will work with the other HIP-C subcommittees to support the development and/or integration of strategic approaches and/or major activities to address racial inclusion & cultural competence; if the workplans do not reflect these upstream approaches.

**Objective 3:** By December 31, 2016 a minimum of 10% of the organizations in the HIP-C network have identifiable changes to organizational/institutional or system level policies/practices addressing racial inclusion and cultural competence.

**Objective 1:** By December 31, 2016, develop an integrated system to conduct future coordinated, comprehensive countywide community clinical and behavioral health assessment to identify priority focus area(s) through a clinical care and public health multistakeholder partnership.

**Objective 2:** By December 31, 2016, utilize existing community health assessments to identify, select, and develop an intervention strategy for health issue(s) that involve a coordinated public health and clinical approach.

**Objective 3:** By December 31, 2016, the committee will engage partners to develop and implement a demonstration project addressing respiratory disease, eg. pediatric asthma, that integrates public health and clinical care in Cuyahoga County.

Objective 1: By September 30, 2017, increase the percentage of census tracks that have at least one healthy retail option located within the tract or within a half a mile of the tract.

Objective 2: By September 30, 2017, increase the number of Cuyahoga County Communities that adopt complete streets policies.

Objective 3: By September 30, 2017, increase the number of census tracts with at least one shared use agreement in place in tract or within .5 miles

Objective 1: By September 30,

2017, 'X'% of Cuyahoga County residents will receive a chronic disease self monitoring and management campaign message(culturally and linguistically appropriate), that targets the population focus described above.

Objective 2: By September 30,

2017, increase the proportion of the targeted population participation in provider-determined( hypertension best practice), combined with evidence-based chronic disease self monitoring /management (SM/M) practice(s) by X% from baseline. Share best practice findings by zip code and with Better Health *Greater* Cleveland disparities data to recommend system level, upstream, scalable changes.

**Objective 3:** TBD (education summit)

2019

New
Community
Health Status
Assessment

2013 How can we create access to quality and equitable care for all within the community in a variety of settings? 2018

#### Collective Impact/Backbone Effectiveness/Policy - What do we want to know?

# Questions adapted from FSG.org – Backbone Effectiveness: 27 indicators and Guide to Evaluating Collective Impact – 03.

#### **Guide Vision and Strategy**

- Do partners accurately describe HIP-Cuyahoga's common agenda?
- Do partners publicly discuss/advocate for common agenda goals?
- Does partners" individual work align with the common agenda?
- Do Steering Committee and consortium members, key leaders etc. look to the backbone organization(s) for initiative support, strategic guidance and leadership?
- Is HIP-Cuyahoga decision-making open and transparent?

#### **Support Aligned Activities**

- Can partners articulate their role in the initiative?
- Are key stakeholders and decision makers are engaged in HIP-Cuyahoga?
- Do partners communicate and coordinate efforts regularly, with, and independently of, the backbone?
- Do partners report an increasing level of trust with one another?
- Do partners feel supported and recognized in the work as part of HIP-Cuyahoga?

#### **Establish Shared Measurement Practices**

- Do partners understand the value of shared data?
- What is the capacity and willingness of partners to share data?
- Do HIP-Cuyahoga partners make decisions based on data?

#### **Build Public Will**

- Are community members aware of the key priority issues HIP-Cuyahoga is addressing?
- Do community members express support for the initiative?
- Do community members feel empowered to engage in the key priority issues?
- Are community members increasingly taking action around key priority issues?

#### Advance Policy

- Are key decision and policy makers increasingly aware of HIP-Cuyahoga?
  - o Who we are?
  - o What problems/issues we address?
  - o What values guide our work?

- o What are our solutions?
- Are relationships with decision/policy makers strengthened?
- Do key decision and policy makers advocate for changes to systems that align with HIP-Cuyahoga goals?
- Are public policies increasingly aligned with HIP-Cuyahoga goals?
- Are decision/policy makers aware of negative consequences or impacts of select policy decisions (benefit vs. burden)?
- Is there increased media coverage tied to HIP-Cuyahoga policy goals?

#### Mobilize Funding

- Are funders asking nonprofits to align with HIP-Cuyahoga goals?
- Are funders redirecting funds to support HIP-Cuyahoga infrastructure, operations and/or goals?
- Are new resources from public and private sources being contributed to partners and HIP-Cuyahoga?

#### **Ideas for Communications Evaluation Questions**

5-4-16

#### **Outcome Evaluation**

- 1. Do decision makers in Cuyahoga County understand health equity?
- 2. Do decision makers in Cuyahoga County understand institutional racism and other root causes of health disparities?
- 3. Do community members recognize the connection with place and health?
- 4. Have community members increased their awareness of with the HIP-Cuyahoga logo?
- 5. Has attendance at the community day increased?
- 6. Has HIP-Cuyahoga experienced a change in viewers of the HIP-Cuyahoga website?
- 7. Has HIP-Cuyahoga experienced a change in Twitter followers, listserve members or Facebook Likes?

#### **Process Evaluation**

- 8. Does HIP-Cuyahoga have a system/process in place to:
  - a. Identify policy goals?
  - b. Identify decision makers?
- 9. Does HIP-Cuyahoga have a process for staying abreast of the four subcommittee's media and publications?
- 10. Does HIP-Cuyahoga have a process for monitoring news related to pertinent issues?
- 11. Does HIP-Cuyahoga have a set of talking points?
- 12. Does HIP-Cuyahoga have a speakers' bureau?
- 13. Does HIP-Cuyahoga have a mechanism to identify the effective spokespeople to talk about HIP-Cuyahoga in general and for each subcommittee?
- 14. Does HIP-Cuyahoga have an editorial calendar?

#### **Ideas for Community Engagement Evaluation Questions**

5-5-16

- 1. Do partners understand how to define community engagement and the different levels of community engagement?
- 2. Do partners have a shared understanding and value for meaningful community engagement?
- 3. Do partners realize the resources needed to engage the community?
- 4. Do partners know how to engage residents in communities?
- 5. Do partners know how to engage organizations that represent the residents in our communities?
- 6. Do partners know how to assess a community's readiness to engage?
- 7. Do partners understand what motivates community to get and stay engaged?
- 8. How is community engagement success determined?
- 9. Does HIP-Cuyahoga as a whole have a community engagement framework?
- 10. Do the HIP-Cuyahoga subcommittees have community engagement action plans?
- 11. Does HIP-Cuyahoga have a process for getting the community to rally around issues that the community cares about?
- 12. Does HIP-Cuyahoga have a process for aligning with partners that are already doing community engagement work?

#### Questions from the Racial and Ethnic Approaches to Community Health (REACH) Grant Formal Evaluation Plan

#### **Hypertension Best Practice Strategy**

To what extent do adults diagnosed with hypertension have improved access to high quality culturally competent care after implementation of a clinic-based hypertension best practice intervention?

Does the proportion of patients with controlled hypertension increase by 5% after implementation of a clinic-based hypertension best practice intervention?

What are the barriers, facilitators, and perceptions of implementation of the hypertension best practice program at neighborhood clinics serving at risk populations?

#### **Produce Prescription Strategy**

Can a produce prescription program aimed at pregnant women living in low income areas be modified and successfully implemented in nine neighborhood clinics serving patients with hypertension who have been identified as at-risk for food insecurity to encourage increased fruit and vegetable consumption?

To what extent will providers working in neighborhood clinics serving patients who have been identified as at-risk for food insecurity refer hypertensive patients to one of 20 local farmers markets using a produce prescription model?

To what extent will hypertensive patients living in areas identified as at-risk for food insecurity use vouchers issued by their neighborhood clinic to obtain fresh fruits and vegetables from a local farmers market?

To what extent will there be changes in attitudes and beliefs towards farmers markets and fresh fruit and vegetable consumption among hypertensive patients living in areas identified as at-risk for food insecurity after receiving vouchers issued by their neighborhood clinic to obtain fresh fruits and vegetables from a local farmers market?

To what extent will hypertensive patients living in areas identified as at-risk for food insecurity demonstrate an improvement in select health outcomes after participating in a produce prescription program?

#### Chronic Disease Self-Management Program (CDSMP)/ Diabetes Self-Management Program (DSMP) Referral Program

To what extent can a system for clinical referral to community CDSM/DSM workshops be established at targeted neighborhood clinics?

To what extent will targeted neighborhood clinics use the established referral system to refer patients to community CDSM/DSM workshops?

To what extent do patients referred to CDSM/DSM workshops use their referral?

To what extent can residents of targeted neighborhoods be trained to lead CDSM/DSM workshops?

To what extent will trained residents conduct CDSM/DSM workshops in targeted neighborhoods?

#### **Specific Objectives from the REACH Grant Evaluation Plan**

#### **Healthy Eating Active Living**

Increase the number of people with improved access to environments with healthy food and beverage options from 12,201 to 40,515 by September 2017.

Increase the number of Convenience Stores which has received healthy food certification from 19 to 22 by September 2017.

Increase the number of people with improved access to physical activity opportunities from 3,144 to 40,515 by September 2017.

Increase the number of Non-Profit Organizations with at least one shared use agreement in place in that tract or .5 miles from 19 to 22 by September 2017.

#### **Chronic Disease Management**

Increase the number of people with improved opportunities for chronic disease prevention, risk reduction or management through clinical and community linkages from 7,878 to 11,298 by September 2017.

Increase the number of --Health Care Systems-- that will implement hypertension best practice (HTN BP) from 6 to 9 by September 2017.

Increase the number of Non-Profit Organizations that offer CDSMP or DSMP workshops from from 6 to 9 by September 2017.

Increase the number of --Health Care Systems-- that will refer patients to community based chronic disease or diabetes self-management workshops from 6 to 9 by September 2017.

#### **HEAL and CDM combined**

Increase the number of --Health Care Systems-- that participate in the Produce Prescription for chronic disease from 6 to 9 by September 2017.

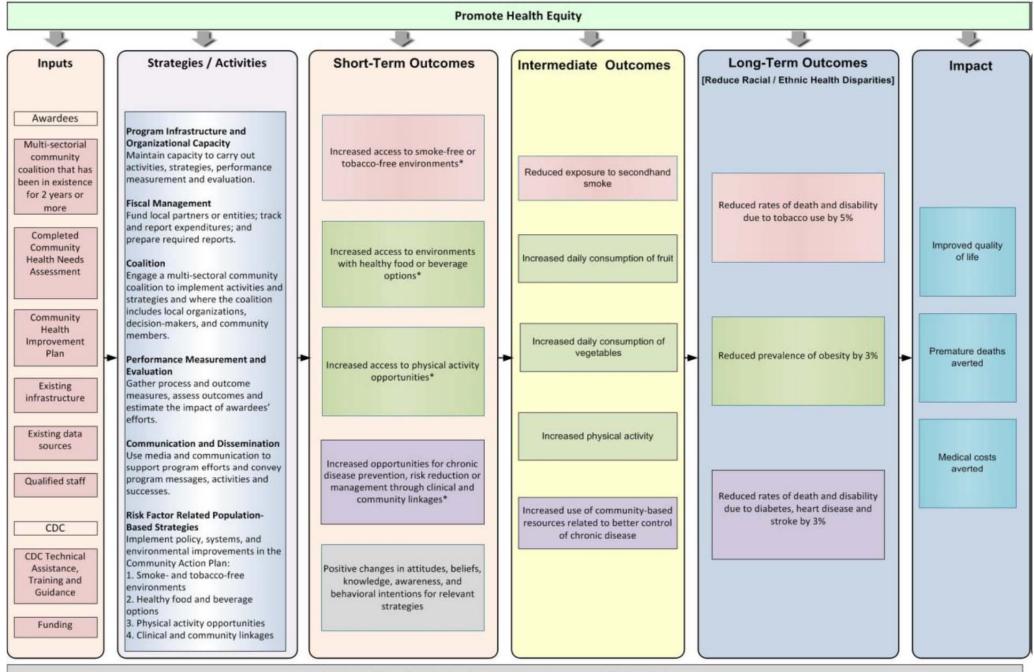
Increase the number of --Health Care Systems-- that refer patients to community based HEAL resources from 6 to 9 by September 2017.

Increase the number of public and partner education messages promoting healthy eating and active living and chronic disease management from 51 to 72 by September 2017.

Increase the number of messages to public on healthy eating and active living and chronic disease management from 39 to 72 by September 2017.

Increase the number of messages to partners on community needs and planned efforts and achievements from 36 to 72 by September 2017.

#### REACH LOGIC MODEL



Reduce Disparities in Implementation, Access and Health Outcomes

<sup>\*</sup> Means outcomes that awardee is held accountable for in the project period.

	What do you appreciate and/or value?	What concerns you the most?	What do we need to focus on?	What do we want to know?
HEIAP	<ul> <li>Partnership diversity</li> <li>Cross-collaboration across county</li> <li>Consistency and vigor for addressing equity and racism</li> <li>Complexity of our process and collaborative work</li> </ul>	<ul> <li>Shift toward policy change</li> <li>Sustainability from both a fiscal and policy perspective</li> <li>Degree to which we are engaging high level decision makers</li> </ul>	<ul> <li>Policy change</li> <li>Trusting the process</li> <li>Strategy around funding</li> <li>Authentic community engagement</li> <li>Evaluation strategy</li> </ul>	<ul> <li>Are key decision and policy makers increasingly aware of HIP-Cuyahoga?</li> <li>Are relationships with decision/policy makers strengthened?</li> <li>Are decision/policy makers aware of the negative consequences or impacts of select policy decisions (who benefits/who is burdened)?</li> <li>Are public policies increasingly aligned with HIP-Cuyahoga goals?</li> <li>Is there increased media coverage tied to HIP-Cuyahoga policy goals?</li> </ul>
Perspective Transformation	<ul> <li>Collective learning</li> <li>Vision maintained while addressing difficult issues</li> <li>Perspective transformation</li> <li>Equity frame</li> </ul>	<ul> <li>High level hospital engagement is missing</li> <li>How to talk about/communicate about racial equity/inclusion as to not alienate others (open and accessible communication)</li> <li>Threading the equity discussion into each of the subcommittees and workgroups</li> </ul>	<ul> <li>Communication around racial equity discussion</li> <li>How to weave eliminating structural racism through other subcommittees</li> </ul>	<ul> <li>Where are we losing ground?</li> <li>How do we frame our messaging?</li> <li>How do we address the assumptions related to perspective transformation?</li> <li>When is it time to be transactional vs transformational?</li> <li>How to change conversation (to be accessible, understandable, change win/lose framework)?</li> <li>On-boarding for new members</li> <li>Where are we raising the ceiling vs raising the floor?</li> </ul>

	What do you appreciate and/or value?	What concerns you the most?	What do we need to focus on?	What do we want to know?
Community Engagement	<ul> <li>Collective impact</li> <li>Trust among the group</li> <li>Commitment- moving forward</li> <li>Scale of the work</li> <li>Collective learning</li> </ul>	<ul> <li>How to maintain momentum</li> <li>Bringing in community/community residents</li> <li>Having the right people in the room</li> <li>Resources</li> <li>How to talk about/communicate about racial equity/inclusion as to not alienate others (open and accessible communication)</li> <li>Degree to which we're engaging the community</li> <li>People acknowledge where others sit</li> </ul>	<ul> <li>Right people in the room</li> <li>Authentic community engagement</li> <li>Communication around racial equity discussion</li> </ul>	<ul> <li>Number of community members participating in HIP-Cuyahoga ie. consortium, subcommittees, steering committee, workgroups?</li> <li>Do community members express support for the initiative?</li> <li>Are community members increasingly taking action around key priority issues?</li> <li>How does community define community engagement? What do they consider to be meaningful engagement?</li> <li>Broader outreach to "community" than who we typically involve – hear other voices</li> <li>Enhance/broaden involvement of those who are already engaged</li> <li>How do we define "the community"?</li> <li>Matching "the community" to the activity</li> <li>Develop network of residential teams</li> <li>Enhancing economic incentives (long term) for this engagement</li> <li>Mutual empowerment</li> </ul>
HEAL	<ul><li>Group, consistency, commitment</li><li>Partnership diversity</li><li>Cross-collaboration</li></ul>	<ul> <li>Connecting all the HEAL work, being strategic, how it intersects with other subcommittees - intersectionality</li> </ul>	<ul> <li>Authentic community engagement</li> <li>weave ESR through other subcommittees</li> </ul>	

			Policy change	
	What do you appreciate and/or value?	What concerns you the most?	What do we need to focus on?	What do we want to know?
ESR	<ul> <li>Commitment to very complex social issues – ESR</li> <li>Equity frame</li> </ul>	<ul> <li>How to talk about/communicate about racial equity/inclusion as to not alienate others (open and accessible communication)</li> </ul>	Communication around racial equity discussion	
	Consistency and vigor for addressing equity and racism	<ul> <li>Threading the equity discussion into each of the subcommittees and workgroups</li> <li>intersectionality</li> </ul>	<ul> <li>How to weave eliminating structural racism through other subcommittees</li> <li>Authentic community engagement</li> <li>Policy change</li> </ul>	
Linking Clinical & Public Health	<ul> <li>Group, consistency, commitment</li> <li>Partnership diversity</li> <li>Cross-collaboration across county</li> </ul>	<ul> <li>High level hospital engagement is missing</li> <li>Thinking about the next cycle</li> <li>Threading the equity discussion into each of the subcommittees and workgroups</li> <li>intersectionality</li> </ul>	<ul> <li>Community health         assessment frequency – next         cycle</li> <li>Authentic community         engagement</li> <li>High level hospital         engagement/funding</li> <li>Weave ESR through other         subcommittees</li> <li>Policy change</li> </ul>	
CDM	<ul> <li>Group, consistency, commitment</li> <li>Partnership diversity</li> <li>Cross-collaboration across county</li> </ul>	<ul> <li>Threading the equity discussion into each of the subcommittees and workgroups</li> <li>intersectionality</li> </ul>	<ul> <li>Authentic community engagement</li> <li>Weave ESR through other subcommittees</li> <li>Policy change</li> </ul>	

#### **Outcome - Definitions for Consideration**

Our definitions and context for these definitions may be refined as we further shape our work, and as we more clearly describe our outcomes.

#### **Equity**

**Equity** - Just and fair inclusion into a society in which everyone can participate, prosper, and reach their full potential. Improving equity is to promote justice and fairness within the procedures, processes, and distribution of resources by institutions and/or systems. Addressing equity issues requires an understanding of the underlying or root causes of outcome disparities within our society.

**Equity Lens:** The "lens" through which you view conditions and circumstances to understand who receives the benefits and who bears the burdens of any given program, policy, or practice (CommonHealth ACTION)

#### Well-Being

- There is no consensus around a single definition of well-being, but there is general agreement that at minimum.
- It is a valid population outcome measure beyond morbidity, mortality, and economic status that tells us how people perceive their life is going from their own perspective.
- Shifting to a focus on well-being would place health among the determinants of well-being.

**Well-being** includes the presence of positive emotions and moods (e.g., contentment, happiness), the absence of negative emotions (e.g., depression, anxiety), satisfaction with life, fulfillment and positive functioning. Well-being can consider the following:

- Physical well-being.
- Economic well-being.
- Social well-being.
- Development and activity.
- Emotional well-being.
- Spiritual well-being
- Life satisfaction.
- Domain specific satisfaction.
- Engaging activities and work.

#### **Population Health**

**Population Health** – The distribution of health outcomes across groups which result from the interactions between individual biology and behaviors; the social, familial, cultural, economic and physical environments that support or hinder wellbeing; and the effectiveness of the public health and healthcare systems. (Adopted from HPIO – What is Population Health)

### Framework for Action



#### **OUR VISION**

Cuyahoga County is a place where all residents live, work, learn, and play in safe, healthy, sustainable, and prosperous communities.

#### **OUR MISSION**

HIP-Cuyahoga's mission is to inspire, influence, and advance policy, environmental, and lifestyle changes that foster health and wellness for everyone who lives, works, learns, and plays in Cuyahoga County.

#### **CORE VALUE**

Building opportunities for everyone in Cuyahoga County to be healthy.

# KEY APPROACH 1 PERSPECTIVE TRANSFORMATION

Building capacity to think, understand, and act differently to make equity and racial inclusion a shared value

# KEY APPROACH 4 HEALTH AND EQUITY IN ALL POLICIES

Creating healthier and more equitable decision making across sectors, systems, and policy areas

# OUTCOME ACHIEVING EQUITY, WELL-BEING, AND IMPROVED POPULATION HEALTH

Building opportunities for everyone in Cuyahoga County to be healthy

# COLLECTIVE IMPACT

**KEY APPROACH 2** 

Fostering cross-sector collaboration, coordination of partnerships, alignment of priorities & actions, and mobilization of resources

## COMMUNITY ENGAGEMENT

Involving community members in planning, decision making, and actions

Date Created:	<b>Date Updated:</b> 11/8/16
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Key Pr	iority or Key Approach:						
Collect	t <b>ive Impact –</b> Fostering cr	oss-sector collaboration	, coordination of partners	ships, alignment of prioriti	es and actions, and mobiliz	zation of resources	
Population Focus: Indicate the geographic area and population of focus.  Cuyahoga County				Anchor Organization(s): (Which organization will guide overall strategic direction, facilitate dialogue among partners, manage data collection and analysis, handle communications, coordinate community outreach, and mobilize funding):  Cuyahoga County Board of Health, Co-Chairs and Steering Committee members			
						<b>3</b>	
	ce a culture of health and sustainable community c			ips, values, interests, capa	city and resources around	key approaches and a	ction areas that
	Γ Objective 1:	· ·					
	ember 31 <sup>st</sup> , 2017, define efforts long-term.	the specific HIP-Cuyahoç	ga infrastructure and over	rall operational processes	needed to expand and sus	tain our consortium a	nd its collective
Dissen	nination Plans: Plans for pro	esentations, abstract/posters	submissions, conferences, etc.	(Include specific dates)			
Eviden X X	Evidence Based Evidence Informed Innovative	re(s):					
Indicat	Providing Direct Services (as: Environmental Change Activ Organizational and institution System Change Activities (ch.	ncreasing public understanding sistance or support provided di ties (activities that involve phy nal change activities (changes t anges that impact all elements	and knowledge) rectly to community members) sical or material changes to the hat impact all elements of an or of a system ie. neighborhood sy	ystems, educational systems, ec	vironment) spitals, health departments, comr onomic development systems, he legislative process but can occur	ealthcare systems, etc. )	•
	Major Activities	Organization &	Planned Process	Planned Outcome	Actual Process	Actual Outcome	Reporting Status
Outline	e the main steps taken to achie each objective.	Lead Person(s)  Identify the organization and person(s) that will carry out the activity & monitor progress.	Measures  Measures effort & the direct outputs of programs/interventions-ie. exposure, reach, knowledge, attitudes.	Measures  Measures effect & changes that result from the program & to what extent the program is achieving intended outcomes in the target population – short &	Measures  Measures actual outputs of programs/interventions  (Include specific dates)	Measures  Measures actual  results from the  program  (Include specific dates)	(Completed, Ahead, On schedule, Behind)

			mid-term changes in		
			knowledge/awareness,		
			attitude change, beliefs,		
			social norms, behavior		
			change, system/policy		
			change.		
			<b>-</b>		
			(Include specific dates)		
Lindaka LIID Cowah ana baalibana	CCDII and kan	1. Establish and fill new		1 Name at a spin a consentate a	
Update HIP-Cuyahoga backbone	CCBH and key			New steering committee	
infrastructure	priority	steering committee		positions established and	
	subcommittee	standing positions		filled	
	members	0.14		2. November 200	
		2. Identify any need for		2. New workgroups	
		new workgroups		identified and created.	
		2 Calast shalls for some		2. Chaire fan nassa	
		3. Select chairs for new		3. Chairs for new	
		workgroups		workgroups selected	
		4 Fill vecent At large		4 Vecent At Lease ===:\times	
		4. Fill vacant At-large		4. Vacant At Large positions	
		positions filled		filled	
		E Fill was and atom ding		E Vesent standing positions	
		5. Fill vacant standing		5. Vacant standing positions	
		positions		filled	
		/ Declares marriaged to		/ Declares reciseed	
		6. By-laws revised to		6. By-laws revised	
		reflect changes to			
		infrastructure			
		(longer, 2017, lune 2017)			
Monitor the effectiveness and efficiency of	CCBH, SME and	(January 2017-June 2017)  1. Identify and select tools		Tools identified and	
the collective impact partnership				selected	
the collective impact partnership	Steering Committee	to assess the quality, effectiveness and efficiency		Selected	
		of consortium			
		or consortium			
		2. Conduct network		2. Network analysis	
		analysis		conducted	
		(January 2017-December			
		2017)			
Use active outreach and engagement to		Identify and fill		Number of partnerships	
identify and fill consortium gaps		partnerships in the		actively participating in the	
Januarin sonos nam gapo		following areas:		following areas:	
		. covving arous.			
		1. Community agencies		1. Community agencies	
		2. Community sectors		2. Community sectors	
		3. Community residents		3. Community residents	
		4. Policy/decision makers		Policy/decision makers	
		(December 2017 – ongoing)			
Develop an operational plan which includes	CCBH and Steering	Select and define		1. Operational focus areas	
The state of the s		1			1

defined focus areas of operations and	Committee	operational focus areas	selected and defined	
associated costs i.e.				
<ul> <li>Communications</li> </ul>		2. Outline operational	<ol><li>Operational costs</li></ol>	
<ul> <li>Community engagement</li> </ul>		costs	outlined	
Shared measurement and				
evaluation		<ol><li>Develop an operational</li></ol>	<ol><li>Plan developed</li></ol>	
<ul> <li>Capacity building</li> </ul>		plan that includes the		
Partner engagement		selected focus areas		
<ul> <li>Reassessment - CHNA</li> </ul>				
<ul> <li>Administrative items</li> </ul>		(January 2017-December		
		2017)		

SMART Objective 2
-------------------

By December 31<sup>st</sup>, 2017, develop a plan and process for financing HIP-Cuyahoga infrastructure and operational components long-term (i.e. aligning, leveraging and securing resources).

Dissemination Plans: Plans for presentations, abstract/posters submissions, conferences, etc. (Include specific dates)

Evidence	Rased

- Evidence Informed
- X Innovative

Evidence base:

#### Indicate Type of Strategic Approach (check all that apply):

Source(s):

- Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
- Organizational and institutional change activities (changes that impact all elements of an organization or institution ie. Hospitals, health departments, community service organizations, schools etc.)
- System Change Activities (changes that impact all elements of a system ie. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
- Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal, activities not confined to formal legislative process but can occur at an organizational and institutional level)

Major Activities	Organization &	Planned Process	Planned Outcome	Actual Process	Actual Outcome	Reporting Status
Outline the main steps taken to achieve	Lead Person(s)	Measures	Measures	Measures	Measures	
each objective.	Identify the organization and person(s) that will carry out the activity & monitor progress.	Measures effort & the direct outputs of programs/interventions-ie. exposure, reach, knowledge, attitudes.	Measures effect & changes that result from the program & to what extent the program is achieving intended outcomes in the target population – short & mid-term changes in knowledge/awareness, attitude change, beliefs, social norms, behavior change, system/policy change.	Measures actual outputs of programs/interventions (Include specific dates)	Measures actual results from the program (Include specific dates)	(Completed, Ahead, On schedule, Behind)

			(Include specific dates)		
Plan and host a "Philanthropy and Private Sector Forum" in an effort to secure	CCBH and Steering Committee	1. Plan Forum	Increased awareness of	1. Forum Planned	
resources to grow and sustain HIP-	Committee	2. Host Forum	investment opportunities	2. Forum Hosted	
Cuyahoga		2.1103(1014111	Identification of new	2. Torum nosted	
		(Jan - March 2016)	funding sources		
Develop a resource and sustainability plan	CCBH and Steering	Outline infrastructure,		Infrastructure,	
to support partnership infrastructure and	Committee	operational and		operational and	
operational components of HIP-Cuyahoga		implementation costs		implementation costs outlined	
		2. Identify and select			
		financing strategies		2. Financing strategies	
				identified and selected	
		Develop resource and sustainability plan		3. Resource and	
		Sustainability plan		sustainability plan	
		(January 2017-June 2017)		developed	
				•	
Identify, secure and leverage funding	CCBH and Steering	Identify funding sources		Funding sources identified	
	Committee	and collectively reach out to funders		and reach out conducted	
		torunuers		2. Funding secured from	
		2. Secure funding from		variety of sources	
		variety of sources			
		2 Lavanana filmalian		3. Funding leveraged	
		3. Leverage funding		Amount of funding	
		Assess funding in the		established in the following	
		following areas:		areas:	
		40 16 1			
		1. Core infrastructure		Core infrastructure operations	
		2. Overall operations		operations	
		·		2. Overall operations	
		3. Program			
		implementation		3. Program implementation	
		4. Leveraged resources		4. Leveraged resources	
		5. In-kind support		5. In-kind support	
		(By December 2017)			

**Date Created:** 9-15-16 **Date Updated:** 11/10/16

Key Priority or Key Approach:								
Community Engagement- Involving community members in planning, decision-making, and actions.								
Community Engagement- Ir	nvolving d	community members	s in planning, decision-n	naking, and actions.				
Population Focus:				Anchor Organization(s): (W				
Indicate the geographic area and	population	of focus.		dialogue among partners, n			ommunications,	
0				coordinate community outre	each, and mobilize fund	ling):		
Cuyahoga County								
				Cuyahoga County Board of F	lealth			
Goal: Develop a framework	k for adva	ncing health equity	through equitable and i	inclusive community engagem	ent practices			
Country of the manner of the country	icroi dave	monig moditin oquity	tin odgir oquitable dira i	more server community of gagon	ioni praotioosi			
SMART Objective 1: By Dec	cember 3	1, 2017, develop and	d pilot the HIP-Cuvahoo	a community engagement fra	mework for action.			
Dissemination Plans: Plans f			. , ,	3 3 3				
	<b>-</b>	,		(				
Evidence base:	Source(s):							
□ Evidence Based	• • •							
X Evidence Informed								
□ Innovative								
Indicate Type of Strategic A								
		ing public understanding	and knowledge) rectly to community members	-1				
				s) ne economic, social, or physical envirc	nment)			
				organization or institution ie. Hospit		nunity service organizations	s, schools etc.)	
<ul> <li>System Change Activities</li> </ul>	es (changes	that impact all elements	of a system ie. neighborhood	systems, educational systems, econo	omic development systems, he	ealthcare systems, etc. )	·	
	s (law, resol			; activities not confined to formal leg				
Major Activities		Organization & Lead	Planned Process	Planned Outcome Measures	Actual Process Measures	Actual Outcome	Reporting Status	
Outline the main steps taken to	achieve	Person(s)	Measures	Measures effect & changes that	Measures actual outputs	Measures	İ	
each objective.	demere	Identify the	Measures effort & the	result from the program & to	of	Measures actual	İ	
		organization and	direct outputs of	what extent the program is	programs/interventions	results from the	(Completed, Ahead, On	
		person(s) that will	programs/interventions-	achieving intended outcomes in	, 3	program	schedule, Behind)	
		carry out the activity	ie. exposure, reach,	the target population – short &	(Include specific dates)	, 0	İ	
		& monitor progress.	knowledge, attitudes.	mid-term changes in		(Include specific dates)	İ	
				knowledge/awareness, attitude				
				change, beliefs, social norms,				
				behavior change, system/policy				
				change. (Include specific dates)				
							<u> </u>	

	1	,	T	1	1
Research community engagement best practices.	CCBH and Community Engagement Workgroup	1. Conduct Research  (April 2016 – December 2016)	Increased knowledge of community engagement best practices	1. Research conducted	
Develop and administer community engagement assessment tool for Partnership members to determine capacity and alignment.	CCBH and Community Engagement Workgroup	Develop community engagement assessment tool     Administer community engagement assessment	Increased knowledge of partners' capacity and alignment with community engagement efforts	1. Community     engagement assessment     tool developed     2. Community     engagement assessment	
		tool (January 2017- March 2017)		tool administered	
Identify and convene members for a Community Engagement (CE) Community of Practice to assist in the development of the HIP-Cuyahoga community engagement	CCBH, Community Engagement Workgroup, identified partners	1.Identify members for a CE Community of Practice 2. Convene meetings for	Increased understanding of the importance of involving the community in planning	1. CE Community of     Practice members     identified	
framework for action.	and community members	the CE Community of Practice	Increased understanding of the critical components of a community engagement	2. CE Community of Practice meetings held	
		Develop the HIP-Cuyahoga CE Framework for Action  (April 2017- July 2017)	framework for Cuyahoga County	3. HIP-Cuyahoga CE Framework for Action developed	
Pilot the HIP-Cuyahoga Community Engagement Framework for Action.	CCBH and the CE Community of Practice	1.Pilot the CE Framework for Action (August 2017- October 2017)	Increased understanding of the CE Framework for Action and how to operationalize it/how it works	1. CE Framework for action pilot-tested	
Modify the HIP-Cuyahoga Community Engagement Framework for Action based upon the pilot and finalize the framework.	CCBH and the CE Community of Practice	1. Modify the CE Framework for Action (November 2017- December 2017)	Increased understanding of the CE Framework for Action and how best to use it.	CE Framework for     Action modified and     finalized	

**Date Created:** 9-26-16 **Date Updated:** 11/2/16

Key Priority or Key Approa	 ach:						
,							
Health and Equity in All Po	olicies – Cr	eating healthier and	more equitable commu	unities by incorporating health	and equity into decision	n-making across secto	rs, systems, and
policy areas							
Population Focus:				Anchor Organization(s): (W	hich organization will g	uide overall strategic	direction, facilitate
Indicate the geographic area and population of focus.  dialogue among partners, manage data collection and analysis, handle communicati							
coordinate community outreach, and mobilize funding):					· · · · · · · · · · · · · · · · · · ·		
Cuyahoga County					<b>3</b> /-		
3 3				Cuyahoga County Board of F	lealth – or other organiz	ration(s) identified to o	convene a policy
				work group	location of other organiz	ation(3) lacitimed to	oriverie a policy
Goal: Develop a policy and	enda throi	unh an equity lens the	hat addresses issues wh	ich impact the health of our re	esidents and reflects the	shared interests and	nriorities of our
partners, community and		0 1 3	iat audi 63363 133063 WH	non impact the fleathroi our fo	SIGNITA AND TONGUES LIN	, smareu iriterests anu	priorities of our
partners, community and	76C12IOH H	ianci S.					
OMART OLI III 4 5 5		24 0040 11 1115 0	1 0 1 0 1				
•		31, 2018, the HIP-Cuy	yanoga Steering Commi	ttee, with consortium membe	r and community input,	will select up to 3 pol	cy priorities to
implement a policy campa	ign.						
Dissemination Plans: Plans	for presenta	ations, abstract/posters s	ubmissions, conferences, etc.	. (Include specific dates)			
				, , ,			
Evidence base:	Source(s):						
☐ Evidence Based							
X Evidence Informed							
□ Innovative	A I-	/-ll	- 4				
Indicate Type of Strategic							
		sing public understanding		- \			
			rectly to community members				
				ne economic, social, or physical enviro		munitu oonuloo aasaalasti	o cabaala ata \
				organization or institution ie. Hospit I systems, educational systems, econo			s, schools etc.)
				l; activities not confined to formal leg			titutional level)
Major Activities	.5 (1444) 1 0301	Organization & Lead	Planned Process	Planned Outcome Measures	Actual Process Measures	Actual Outcome	Reporting Status
<b>-</b>		Person(s)	Measures			Measures	
Outline the main steps taken to	o achieve	. 5.55(5)		Measures effect & changes that	Measures actual outputs		
each objective.		Identify the	Measures effort & the	result from the program & to	of	Measures actual	
<b>,</b>		organization and	direct outputs of	what extent the program is	programs/interventions	results from the	(Completed, Ahead, C
		person(s) that will	programs/interventions-	achieving intended outcomes in	1 - 3	program	schedule, Behind)
		carry out the activity	ie. exposure, reach,	the target population – short &	(Include specific dates)	p. eg. um	.,,
		& monitor progress.	knowledge, attitudes.	mid-term changes in		(Include specific dates)	
		a monitor progress.	omougo, atmaaos.	knowledge/awareness, attitude		, ,	
				miowicuye/awaieness, attitude			

	Т	Г		T	Г	T
			change, beliefs, social norms,			
			behavior change, system/policy			
			change. (Include specific dates)			
Research local and national policies which	CCBH and key	1. Conduct Research	Increased knowledge of model	Research conducted		
	,	1. Conduct Research		1. Research conducted		
align with HIP-Cuyahoga priorities to clearly	priority	O. Dell'anderson (amalalana	policies	2. Ballandana /amahlan		
define policy issue/problem.	subcommittee	2. Policy issue/problem		2. Policy issue/problem		
	members	defined		defined		
		(February 2016 – March				
Library Constitution of the state of the sta	OODII Chaasiaa	2017)	In the second se	1 D-11		
Identify policy focus areas and develop	CCBH, Steering	1. Identify policy focus	Increased awareness of Big P and	1. Policy focus areas		
policy goals (Big P and/or small p), tied to	Committee and key	areas	small p policies that relate to	identified		
current key priorities and/or to other local	priority		local issues and priorities			
issues.	subcommittee	2. Develop policy goals		2. Policy goals developed		
	members	(January 2017-June 2017)		4.7.1.1.1.1		
Gather input on policy priorities from	CCBH, Steering	1. Develop tool to gather	Increased understanding of	1. Tool developed		
consortium and community members ie.	Committee and key	input from various	consortium and community			
via survey, focus groups, and/or	priority	settings	members awareness of policy	2. Input gathered		
community events/conversations.	subcommittee	(June 2017-Sepetember	priorities			
	members	2017)				
			Strengthen cross-collaboration			
			around policy across			
			stakeholders			
Develop a policy agenda plan for action	CCBH and Select	Develop policy agenda	Increased alignment between	1. Policy agenda		
that includes partner, community, key	Steering Committee	(June 2017-December	public policies and HIP-	developed		
decision/policy maker, and media	Members connected	2017)	Cuyahoga's goals			
involvement.	to policy priorities					
Assess HIP-Cuyahoga's	CCBH and Select	1. Assess	Create a sustainable policy	Assessment Completed		
ability/capacity/resources to undertake a	Steering Committee	ability/capacity/resources	resource strategy			
campaign to implement policy goals.	Members connected					
	to policy priorities	(August 2017-December				
		2017)				
Develop media action plans which align		1. Develop policy	Increase awareness of positive	Policy briefs developed		
with HIP-Cuyahoga's communication	CCBH and	briefs/fact sheets	and negative consequences of			
strategy	communications &		policy decisions			
<ul> <li>Policy briefs and/or fact sheets</li> </ul>	community	2. Disseminate and		2. Policy information		
Disseminate and communicate	engagement	communicate policy	Increase media coverage tied to	disseminated and		
policy information and briefs via	workgroup	information	HIP-Cuyahoga policy goals	communicated		
HIP-Cuyahoga communications	,	(January 2017-March				
vehicles		2018)				
Plan and host 2 key decision/policy maker		1. Plan caucuses	Create spaces where health and	1. Caucuses planned		
caucuses to gain support and advance the	CCBH and Steering		equity in all policies can be	pianioa		
HIP-Cuyahoga policy agenda.	Committee members	2. Host caucuses	developed by key decision	2. Caucuses held		
		(First Caucus March 31,	makers			
		2017/Second Caucus				
		March, 2018)	Strengthen relationships with			
		20.0,	decision/policy makers			
			accision/policy makers			1

Date Created: 2/6/14 **Date Updated:** 5/5/14, 8/29/16

#### Key Priority or Key Approach:

#### Eliminate structural racism (ESR)

#### Population Focus:

Indicate the geographic area and population of focus.

County-wide with a focus on identifying key individuals who are early adopters among those engaged in the HIP-C initiative.

Anchor Organization(s): (Which organization will guide overall strategic direction, facilitate dialogue among partners, manage data collection and analysis, handle communications, coordinate community outreach, and mobilize funding):

PolicyBridge **Cleveland Neighborhood Progress** 

Goal: To eliminate structural racism as a social determinant of health in Cuyahoga County.

SMART Objective 1: By December 31, 2017, develop and support the leadership capacity of at least 50 key members of the HIP-C network (general public, organizational/Institutional reps, policy makers etc.) for addressing structural racism through the integration of racial inclusion & equity in the ongoing practice and culture of their institutions, organizations, networks and communities.

#### Dissemination Plans:

#### Evidence base:

Source(s): Evidence Based

Seven Levers to Change a Mind

Evidence Informed

Leadership & Race: How to Develop and Support Leadership that Contributes to Racial Justice, July 2010

X Innovative

Racism: Combating the Root Causes of Health Disparities, Issue Focus Grant Makers in Health, 2010

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
- Organizational and institutional change activities (changes that impact all elements of an organization or institution ie. Hospitals, health departments, community service organizations, schools etc.)
- System Change Activities (changes that impact all elements of a system ie. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
- Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal; activities not confined to formal legislative process but can occur at an organizational and institutional level)

Comment [bg1]: presentations, abstracts, posters, papers (please indicated past and future) and provide a copy of the presentation/abstract,

Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status  (Complete d, Ahead, On schedule, Behind)
Create a foundational communications strategy to include a frame and key messages for addressing racial inclusion & equity as a means for eliminating structural racism	Communications     Consultant; Center     for Achieving     EquityTeam &     subcommittee     members	Create a Communications     Strategy	Increased organizational capacity to dialogue about their role in ensuring equity and inclusion from an org and systems framework; e.g. # of organization adopting key messages and imbedded in org media, communications     We will have improved knowledge, awareness, and understanding of the role structural and institutional racism plays as a social determinant of health     We will develop and use clear and intentional messaging about the impact of structural and institutional racism on opportunism for health	Communications     Strategy Created		
Conduct a readiness assessment among members of the HIP-Cuyahoga network to determine whether organizations and/or individuals are currently leading, following, or supporting racial inclusion and equity work.		2. A. Create a Readiness assessment      2. B Determine metrics with characteristics of organizations leading, following, supporting; as well as inclusion/cultural competency index      2.C. Conduct Readiness Assessment	Results of readiness assessment identify whether HIP-Cuyahoga members are currently leading, following or supporting racial inclusion and equity work; thus, indicating capacity building needs.	2.A. Readiness     assessment created     2.B. Metrics identified     2.C. Readiness     assessment conducted		

Comment [bg2]: Outcomes measures are a combination of what was originally on the work plan and a crosswalk back to the CHIP summary of goals and intended outcomes

Comment [bg3]: Please provide dates where appropriate

Comment [bg4]: Provide a status for each activity—indicating completed, ahead, on schedule or behind.

_				1	,	
3.	Identify internal/external stakeholders for the development of a network which will lead a direct, focused approach to eliminating structural racism	3.A Develop process to select primary stakeholders , e.g. representative of effected community	3.A. Identifiable network developed, eg.  3.B. Increased alliances and approaches  3.C. Develop policies to create social and economic opportunities for all people in Cuyahoga County  3. More individuals and organizations will acknowledges and discuss the role that structural and institutional racism plays in creating opportunities for healthy people and communities in our county  3. See an improvement in community conditions and the ability of people in all communities to have fair opportunity to improve their health.	3.A. Process developed		
4.	Create a capacity building curriculum targeted to followers, supporters and leaders that foster the integration of racial inclusion & equity in the core elements of institutional, organizational, network and community decision making processes.	4A. Create a curriculum to build capacity  4B. Create training modules for leaders, supporters, followers	4.A. Increase in organizations demonstrating increased capacity  4.B. Increase in public officials, org leaders who publicly support agenda  4.C. Identifiable shift in the way the media outlets report on related topics  4.D. Encourage organizations to work closely with community members  4. We will achieve perspective transformation and apply this concept in our organizations to create a change in culture, policies, and	4.A. Capacity building curriculum created  4.A. Training modules created		

						•		
			organizational practices.					
SMART Objective 2: By [	December 31 2017 the eli	minating structural racisms	ubcommittee will work with	the other HIP-C subcommit	ttees to support the devi	elonment and/or		
ntegration of strategic a	pproaches and/or major ac	ctivities to address racial incl	lusion & cultural competence	e; if the work plans do not r	eflect these upstream a	pproaches.		
Dissemination Plans:								Comment the F1 managed time abstract
Dissertification Flatis.								Comment [bg5]: presentations, abstracts, posters, papers (please indicated past and future
								and provide a copy of the presentation/abstract, etc.
Evidence base:  □ Evidence Based	Source(s): Seven Levers to Change a Mind	I						Ott.
X Evidence Informed	Leadership & Race: How to Dev	velop and Support Leadership that	Contributes to Racial Justice, July 20	010				
	•	auses of Health Disparities, Issue Fo	-					
X Innovative	5		ocus Grant Makers III nealtii, 2010					
	King County Equity Impact Too	I						
Indicate Type of Strategi	c Approach (check all that	apply):						
	eness (increasing public understa	inding and knowledge) ded directly to community membei	m)					
<ul> <li>Environmental Chan</li> </ul>	ge Activities (activities that involv	ve physical or material changes to t	he economic, social, or physical env					
			n organization or institution ie. Hosp d systems, educational systems, eco			hools etc.)		
<ul> <li>Policy Change Activit</li> </ul>	ties (law, resolution, mandate, re	gulation or rule – informal or forma	al; activities not confined to formal	legislative process but can occur a	t an organizational and institut			
Major Activities	Organization &	Planned Process	Planned Outcome	Actual Process	Actual Outcome	Reporting		
	Lead Person(s)	Measures	Measures	Measures	Measures	Status		<b>Comment [bg6]:</b> Outcomes measures are a combination of what was originally on the work;
						(Completed,	1	and a crosswalk back to the CHIP summary of go
						Ahead, On	1	and intended outcomes
						schedule,		<b>Comment [bg7]:</b> Please provide dates where appropriate
						Behind)		Comment [bg8]: Provide a status for each
								activity—indicating completed, ahead, on schedu
								or behind.
<ul> <li>Review subcommittee wo and utilize equity assessm</li> </ul>		1.A. Review work plans	Identify opportunities to integrate upstream strategic	1.A. Work plans reviewed				
impact tools to identify st	rategic members.	1.B. Complete equity and	approaches and/or major					
approaches and/or major activities which could be		impact assessments	activities to address racial inclusion & equity in other	1.B. Equity and impact assessments completed				
integrated seamlessly to a	address		subcommittee work plans	assessments completed				
racial inclusion & equity.								

		1				1
2.	Provide recommendations to subcommittees for the development and/or integration of upstream strategic approaches and/or major activities to address racial inclusion & equity.	2.	A. Create recommendations for subcommittee work plans, e.g. upstream/root cause; downstream/intervention or treatment	Increased upstream strategic approaches and/or major activities to address racial inclusion & equity incorporated in work plans     The HIP-Cuyahoga priority subcommittees that are not directly focused on structural and institutional racism will include strategies that address it	2. A. Recommendations created for subcommittee work plans      2.B. Recommendations incorporated into work plans	
3.	Develop a system and process for providing ongoing technical assistance to other subcommittees for the implementation and evaluation of upstream approaches.		3.A. Develop a system for technical assistance     3.B. Adopt a process for technical assistance	Utilization of the process for providing ongoing technical assistance	3.A. System developed for technical assistance     3.B. Process adopted for technical assistance	
4.	Establish ESR to be part of the core action framework for HIP-Cuyahoga moving forward					

SMART Objective 3: By December 31, 2017 a minimum of 10% of the organizations in the HIP-C network have identifiable changes to organizational/institutional or system level policies/practices addressing racial inclusion and cultural competence.

Dissemination Plans:

#### Evidence base:

Evidence Based

Evidence Informed

Innovative

#### Source(s):

Seven Levers to Change a Mind

Leadership & Race: How to Develop and Support Leadership that Contributes to Racial Justice, July 2010

Racism: Combating the Root Causes of Health Disparities, Issue Focus Grant Makers in Health, 2010

King County Equity Impact Tool

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
- Organizational and institutional change activities (changes that impact all elements of an organization or institution ie. Hospitals, health departments, community service organizations, schools etc.)
- System Change Activities (changes that impact all elements of a system ie. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
- Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal; activities not confined to formal legislative process but can occur at an organizational and institutional level)

Comment [bg9]: I added this but the work plan may not be the place for it—hopefully a success story

Comment [bg10]: Need to establish a baseline

Comment [bg11]: presentations, abstracts, posters, papers (please indicated past and future) and provide a copy of the presentation/abstract,

	Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status	<u>.</u>
							(Completed, Ahead, On schedule, Behind)	e de
1.	Adopt tools or utilize existing equity impact tools to assess and catalog changes to organizational/institutional or system level policies/practices addressing racial inclusion and cultural competence.		1.A. Existing equity impact tool assessment      [1.B. Create equity impact tools]      1.C. Create a system for cataloging changes to policies and practices	Adoption of org. policy and procedures assessing impact of decisions using an equity lens	1.A. Assessment of existing equity impact tool completed     1.B. Equity impact tools created     1.C. System for cataloging changes to policies and practices developed			
2.	Create a process for providing ongoing technical assistance to the HIP-Cuyahoga network		2.A. Develop a system for technical assistance     2.B. Adopt a process for technical assistance	2. Utilization of the process for providing ongoing technical assistance  2. Teach organizations how to recognize and address structural racism  2. More organizations will improve their individual and organization competencies around structural and instructional racism, as well as racial inclusion and equity  2. More organizations will have an explicit focus on structural and institutional racism and how to address it  2. HIP-Cuyahoga member organizations will begin to	2.A. System developed for technical assistance     2.B. Process adopted for technical assistance			

Comment [bg12]: Outcomes measures are a combination of what was originally on the work plan and a crosswalk back to the CHIP summary of goals and intended outcomes

**Comment [bg13]:** Please provide dates where appropriate

**Comment [bg14]:** Provide a status for each activity—indicating completed, ahead, on schedule or behind.

**Comment [bg15]:** This might be a good place for Shared Measurement to assist

	create identifiable policies and practices that address structural racism, racial inclusion, and equity. Work will be underway to		
	document these changes, develop incentives, create metrics, and conduct evaluations to ensure accountability.		
	Structural and institutional racism will be addressed explicitly in decisions, policies, and organization and community practices.		

# **Health Improvement Partnership – Cuyahoga**

**Date Created:** 10/16/13 **Date Updated:** 6/30/14, 8/21/14, 2/10/15, 5/2/16, 9/8/16, 9/27/16, 11/11/16, 11/14/16, 11/17/16

Key Priority or Key Approach: Chronic Disease Management (CDM)	
Population Focus:  County-wide with a focus on individuals aged 18-75 with coronary artery disease (CAD) and related conditions (Diabetes, Obesity).	Anchor Organization(s):  Better Health Partnership
Objectives and activities are aligned with a specific demographic, e.g. low income African American population diagnosed with hypertension.	Botto: Froutti Fartisi sinp
Goal: Improving the management of chronic disease through effect evidence-based programs as well as increasing access to high quality	tive self-management/empowerment messaging and strategies gleaned from ity culturally sensitive care and community resources.

**SMART Objective 1:** By September 2017, develop and disseminate 10 messages to increase awareness of and participation in of the chronic disease management initiatives. Dissemination Plans: Plans for presentations, abstract/posters submissions, conferences, etc. (Include specific dates) Evidence base: Source(s): A. County RoadMaps, CDC, NIH, NCI Cancer Institute **Evidence Based** B. Community resources available **X** Fyidence 1. CCBH life expectancy maps Informed 2. Prevention Research Center (CWRU) maps with hypertension, obesity, diabetes prevalence; cigarette use Innovative 3. Better Health Partnership 4. Center for Health Affairs – self reported CAD data 5. Million Hearts Campaign (DHHS); American Heart Association; i.e.; check, change, control it! 6. DSAS – Cuyahoga County Dept. of Senior and Adult Services C. Environmental scan of resources with evidence-based messaging appropriate for each/combined conditions and risk factors. 7. Self-management or prevention messaging from evidence-based Chronic Disease Self-Management Program (CDSMP), an evidence-based and widely approved self-management program for older adults (approved by AoA, CDC, NCOA). This program was developed and is coordinated by Stanford (Univ.) Patient Education Research Center. Go to http://www.fairhillpartners.org/sevices/ChronicDisease.html) and (http://www.ncoa.org/improve-health/center-for-healthy-aging/content-library/CDSMP-6-30-2011.pdf) 8. Additional sources from American Heart Assoc., American Lung Assoc. could be included in synthesis of messaging 9. Scan for resources that use visuals/photos effectively with messaging D. Environmental scan of community resources to support messaging E. Environmental scan of community resources that people at risk of CAD can use for self-management

# Indicate Type of Strategic Approach (check all that apply):

- **X** Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment
- Organizational and institutional change activities (changes that impact all elements of an organization or institution i.e. Hospitals, health departments, community service organizations, schools etc.)
- System Change Activities (changes that impact all elements of a system i.e. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
- Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal; activities not confined to formal legislative process but can occur at an organizational and institutional level)

X Consistent messaging

Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead, On schedule, Behind)
Assess the effectiveness of the educational and outreach campaign from 2016	CDM subcommittee and C/CE members Conceptual Geniuses	Review and summarize:  1. Qualitative responses (via informal input discussion and/or focus groups) from community health ambassadors and providers  2. Page views for CDM, Clinical and Community Linkages, and CDSMP class pages  3. Public and partner inquiries for information  4. Referrals to community resources made based on educational and outreach campaign		Reviewed and summarized:  1. Qualitative responses reviewed and summarized  2. Number of page views for CDM, Clinical and Community Linkages, and CDSMP class pages  3. Number of inquiries for information  4. Number of referrals to community resources		
Develop community outreach and educational campaign with refined targets and at least 10 messages to public.	cDM subcommittee and C/CE members Conceptual Geniuses	Develop community outreach campaign      Refine target population for education and outreach campaign      Identify messages for dissemination and obtain images of advertisements		Community outreach and educational campaign completed      Targets refined      Messages identified and images of advertisements obtained		

Implement campaign in target	CDM	1.	Identify transit	1. Increase value of placements,	Transit locations identified	
neighborhoods and clinics	subcommittee and		locations	media impressions and reach		
	C/CE members				Radio spots scheduled	
		2.	Schedule radio spots			
	Conceptual		0 1 1 1		Social Media and website	
	Geniuses	3.	Create social media and website messages		messages written	
			and website messages		4. Campaign posted and	
		4.	Post campaign on		assessed.	
			various social media			
			platforms		4a. Number of social media	
		_	Deet commeten on LUD		views and shares	
		5.	Post campaign on HIP- Cuyahoga website		5 Commission works down	
			cuyanoga website		5. Campaign posted and assessed.	
					assesseu.	
					5a. Number of website page	
					views	
	0014		0 111 11			
Based on assessment and feedback, revise messages,	CDM subcommittee and	1.	Qualitative responses from community	<ol> <li>Increase value of placements, media impressions and reach</li> </ol>	Qualitative responses reviewed and summarized	
materials, visuals etc. for	C/CE members		health ambassadors	media impressions and reach	and summanzed	
outreach.	0, 02 11101112010		and providers		2. Messages Revised	
	Conceptual		·		3	
	Geniuses	2.	Revise messages		3. Campaign posted and	
		_	Deat commeles		assessed.	
		3.	Post campaign on various social media		3a. Number of social media	
			platforms		views and shares	
			F		None and ondi	
		4.	Post campaign on HIP-		4. Campaign posted and	
			Cuyahoga website		assessed.	
					An Number of website mass	
					4a. Number of website page views	
					VICVV3	

**SMART Objective 2:** By Dec. 31, 2017, increase the number of Primary Care clinics from 0 to 9 that will implement an evidence-based program (adapted from Kaiser Permanente's model) for blood pressure management—a hypertension best practice.

Dissemination Plans: The hypertension best practice program and early implementation findings have been disseminated at multiple Better Health Partnership Learning Collaborative sessions since Sept 2014 as well as the 2016 Midwest and National Society of General Internal Medicine conferences. We will continue to disseminate this work as part of the Better Health Partnership Learning Collaborative Summits and regional and national conferences.

#### **Evidence base:**

- **X** Evidence Based
- X Evidence Informed
- **X** Innovative

#### Source(s):

A. Community level resources

- 2012 Community Health Assessment
- Anticipated 2014 and future Behavioral Risk Factor Surveillance System (BRFSS) surveys (population level prevalence measures)

#### B. Outcomes data

- Anticipated 2014 and future Behavioral Risk Factor Surveillance System (BRFSS) surveys (population level measures
- Better Health Partnership Blood Pressure Control data pre and post intervention at each of the intervention clinics
- C. Hypertension best practice
- Adapted from Kaiser Permanente (Healthspan) model published in JAMA in August 2013

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- □ Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
- X Organizational and institutional change activities (changes that impact all elements of an organization or institution i.e. Hospitals, health departments, community service organizations, schools etc.)
- X System Change Activities (changes that impact all elements of a system i.e. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
  - Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal; activities not confined to formal legislative process but can occur at an organizational and institutional level)
- **X** Consistent messaging

Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead, On schedule, Behind)
Identify the diverse population and where they live using: -clinic specific measures -community-level measures	BHP, CCBH, PRC	1. Assess blood pressure control at the clinic-level     2. Identify population		Clinic–level blood pressure control assessed     Population identified		Completed as part of REACH Grant
Select a diverse population to engage in this objective ie; African Americans, Caucasians	BHP, CCBH, PRC	1. Select a diverse population		Diverse populations selected		complete
Describe the social, economic and environmental factors to establish whether there is imbalance w.r.t health equity or not.	BHP, CCBH, PRC	Develop criteria to determine a health equity imbalance     Describe social, economic and environmental factors		Criteria developed     Descriptions created		Completed as part of REACH Grant

Perform environmental scan of area providers using hypertension (HTN) best practice interventions for vulnerable populations	ВНР	Perform environmental scan     (providers using HTN best     practices)		Environmental scan conducted		Completed at start of REACH 9/14
Hypertension best practice implementation and maintenance	ВНР	Practice coaches logs, meeting minutes, quality improvement data collected	% of patients under good BP control pre- and post- intervention	Practice coaches logs, meeting minutes, quality improvement data collected	% of patients under good BP control pre- and post- intervention	On schedule
Upstream Impact: Recommend system level changes as appropriate to "hypertension best practice" findings for targeted populations. Report findings through HIP-C website and other communication channels.	ВНР	Provide recommendations for system level changes     Report findings	Spreading evidence-based best clinical practices for high blood pressures control in all Cuyahoga County health care systems	Recommendations provided     Findings reported	% of patients under good BP control at all participating BHP member clinics reporting data at baseline and follow-up	On schedule

**SMART Objective 3**: By Dec. 31, 2017, increase the number of clinics that refer patients to community resources for healthy eating, active living (HEAL) and disease self-management from 0 to 9.

Dissemination Plans: In 2016, we disseminated findings on linking clinics with community resources for the Stanford Chronic Disease or Diabetes Self-Management Programs (CDSMP/DSMP) at multiple Better Health Partnership Learning Collaborative sessions, as well as regional and national internal medicine and public health conferences.

Evidend	ce base:	Source(s):
Х	Evidence Based	A. Provider accessible resources
	Evidence	- Healthy Eating and Active Living (HEAL) Resource Guide and Produce Prescription Program
	Informed	- Chronic Disease or Diabetes Self-Management Programs – Stanford Model
Х	Innovative	B. Outcomes data
		- Pre-post surveys of target patients and their self-management behaviors and outcomes

# Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness (increasing public understanding and knowledge)
- Providing Direct Services (assistance or support provided directly to community members)
- □ Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
- X Organizational and institutional change activities (changes that impact all elements of an organization or institution i.e. Hospitals, health departments, community service organizations, schools etc.)
- X System Change Activities (changes that impact all elements of a system i.e. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )
  - Policy Change Activities (law, resolution, mandate, regulation or rule informal or formal; activities not confined to formal legislative process but can occur at an organizational and institutional level)

Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead, On schedule, Behind
Perform environmental scan of providers implementing the hypertension best practice and identify those referring patients to community resources for	BHP, Fairhill Partners, PRC, CCBH	Environmental scan     (providers using     hypertension best practice     and referring to community		Environmental scan conducted		Completed

healthy eating, active living and disease self-management programs in a standard manner.		resources for HEAL and CDSMP)				
Select neighborhoods to target intervention	BHP, Fairhill Partners, PRC< CCBH	Target neighborhoods identified		9 target neighborhoods identified		completed
Create list of healthy eating active living resources in selected neighborhoods	PRC, BHP	1. List created	1. We will create and maintain a list of healthy eating and active living community resources to aid providers in referring patients to these resources in order to improve activation in management of patients' chronic conditions.	1. same as planned	Number of HEAL Resource Guide distributed as part of REACH Grant      Number of patients referred to disease self- management programs	On schedule
Recruit and train lay health leaders to lead the Stanford Chronic Disease or Diabetes Self-Management Programs (CDSMP/DSMP)	Fairhill Partners	Train leaders		# of leaders and master trainers trained		On schedule As of 10/1/16, 42 CDSMP leaders, 8 DSMP leaders and 9 master trainers have been trained.
Develop and implement a clinic referral process for HEAL and CDSMP/DSMP at clinics implementing the HTN Best Practice	ВНР	Referral process developed and documented for each health system for HEAL and CDSMP	Number of patients     referred by clinics to     HEAL resources     Number of patients     referred by clinics to     CDSMP/DSMP     Number of patients     receiving produce     prescriptions	Same as planned	Same as planned	On schedule
Implement community CDSMP/DSMP workshops in targeted high-need communities as determined by environmental scan	BHP, PRC, Fairhill Partners, CCBH	Identify community organizations to host workshops	Number of workshops held, and number of people attending a CDSMP/DSMP workshop in the community	Same as planned	Same as planned	Behind schedule
Measure impact of CDSMP/DSMP and Produce Prescription Program on health behaviors	CCBH, PRC, BHP, Fairhill Partners, OSU-EC	Conduct surveys of Produce Prescription and CDSMP/DSMP participants on health behaviors	1.CDSMP/DSMP – depression, general health, quality of life, pain, sleep problems, and chronic disease management self- efficacy pre and post workshop  2.Produce Prescription – Fruit and vegetable intake and fast food intake pre and post program, and farmers' market use (see HEAL workplan)	Same as planned	Same as planned	On schedule

Upstream Impact: Recommend system	BHP, PRC, Fairhill	1. Provide	BHP clinic level chronic	Same as planned	Same as planned	On schedule
level changes as appropriate for linking	Partners	recommendations for	disease outcomes of blood			
clinics with community resources for HEAL		system level changes	pressure and Hemoglobin			
and self-management for targeted		2. Report and disseminate	A1c over time			
populations. Report findings through HIP-C		findings				
website and other communication						
channels.						

#### Health Improvement Partnership - Cuyahoga

Nutrition & Physical Activity Sub-Committee Work Plan

Date Created: 10/16/2013 Date Updated: 11/11/2016, 11/30/16

**Key Priority:** Healthy Eating and Active Living (HEAL)

#### **Population Focus:**

Indicate the geographic area and population of focus.

Cuyahoga County Residents with a focus on communities with the highest need (low income urban core?) as determined by the subcommittee

Anchor Organization(s): (Which organization will guide overall strategic direction, facilitate dialogue among partners, manage data collection and analysis, handle communications, coordinate community outreach, and mobilize funding):

Prevention Research Center for Healthy Neighborhoods at Case Western Reserve University

#### Goal:

- To increase opportunities and access to year round healthy food options for all Cuyahoga County Residents with a focus on communities with the highest need.
- To increase the number of safe and accessible places for all Cuyahoga County residents to be physically active, year round, with a focus on communities with the highest need.
- To increase the number of safe and accessible places for all Cuyahoga County residents to be physically active, year round, with a focus on communities with the highest need.

#### SMART Objective 1:

By December 2016, increase the percentage of census tracts that have at least one healthy retail option located within the tract or within a half a mile of the tract.

Dissemination Plans: See additional dissemination plan for details

#### Evidence base:

- X Evidence Based
- Evidence Informed
- □ Innovative

#### Source(s):

Robert Wood Johnson Foundation HEAL Research Network

YMCA Pioneering Healthy Communities

Centers for Disease and Prevention Control (CDC)

National Prevention Strategy

Comment [bg1]: Date edit or is this correct?

**Comment [bg2]:** Will there be an attempt to increase by a certain amount (%), what is the baseline

# Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness

- Providing Direct Services
   Environmental Change Activities
   Organizational and institutional change activities
   System Change Activities
   Policy Change Activities

Major	Organization	Planned	Planned	Actual Process	Actual Outcome Measures	Reporting Status
Activities  Outline the main steps taken to achieve each objective.	& Lead Person(s)  Identify the organization and person(s) that will carry out the activity & monitor progress.	Pranned Process Measures Measures effort & the direct outputs of programs/interve ntions-ie. exposure, reach, knowledge, attitudes.	Outcome Measures Measures effect & changes that result from the program & to what extent the program is achieving intended outcomes in the target population - short & mid- term changes in knowledge/awar eness, attitude change, beliefs, social norms, behavior change, system/policy change.  (Include specific dates)	Measures  Measures actual outputs of programs/interventions (Include specific dates)	Measures actual results from the program (Include specific dates)	(Completed, Ahead, On schedule, Behind)
Identify census tracts in Cuyahoga County that lack a healthy retail outlet within the tract or ½ mile of tract boundary.	CHC Team PRCHN HIP-C HEAL Sub-	Create a map and database of census tracts.  1. Create high-	Interactive, flexible database of compiled information	1. Created a process tracking spreadsheet that indicates which stores were eligible, and targeted for intervention  2. Maps of neighborhoods divided into census tracts with all potential HFR stores identified  1. High-need criteria	Communities identified for targeted strategies to address	

Comment [bg3]: Needs completed

identify high-need census tracts for targeted healthy retail strategies	Committee; CHC Team  HIP-C HEAL Sub-	need criteria  2. Identify census tracts and communities  1. Define Healthy	tracts and/or communities	developed targeting census tracts meeting the poverty and education criteria (>30% living in poverty and >25% of adults age 25 without a HS education)  2. Census tracts identified (22 census tracts across the city of Cleveland and East Cleveland)  1. Robust Healthy Food	poor nutrition and poor clinic-community linkages.	
of "Healthy Retail"	Committee; CHC Team	retail		Retail program/definition was developed		
Create an inventory of past and current healthy retail initiatives in Cuyahoga County.	HIP-C HEAL Sub- Committee  Healthy Cleve Sub-Comm.  Tremont HCS Initiative  CHC Team	Create an inventory of healthy retail initiatives in Cuyahoga County     Distribute inventory	Online, paper documents available to stakeholders	Inventory created     inventory distributed		
Engage additional stakeholders within priority communities	HIP-C HEAL Sub- Committee CHC Team	1. Create partnerships with Community stakeholders		Partnerships created with Ohio State University Extension, Stephanie Tubbs Jones health center, Forest City weingart produce		
Identify evidence- based strategies and policy interventions to support expansion of healthy retail options in Cuyahoga County.	HIP-C HEAL Sub- Committee CHC Team	Identify strategies and policy intervention	Summary document of evidence-based strategies and policies.	Strategies and policy interventions identified		
Identify program partner(s) that can implement identified strategies and provide technical	HIP-C HEAL Sub- Committee CHC Team	Identify program leads for implementation     Provide technical assistance	Increase healthy retail in priority census tracts	Program lead identified     Technical assistance provided		

assistance to the healthy retail initiative.  Host food retail business forums to discuss barriers and opportunities to increase healthy options available in stores.	No Lead Currently Identified; Suggestion to engage new partners to carry out this work (Greater Cleve	Plan a retail business forum     Host a retail business forum	Identify barriers and opportunities to increase healthy options available in stores	1.Retail business forum planned     2.Retail business forum hosted		
Engage community and store owners in planning, implementation stages of this initiative to ascertain program is implemented in realistic/culturally sensitive manner	Ptr/COSE)  No Lead Identified; Potential to engage players through Sub- Committee work	1. Recruit community stakeholders to participate in planning process 2. Train community stakeholders to recruit select stores and formulate a community sensitization and engagement strategy	Increase in number of interested retail owners committed to healthy retail.	1. Number of community stakeholders who participated in planning process (2 community ambassadors identified and paid short-ter)  2. Number of community stakeholders trained (store selection, community sensitization, engagement)		
IF PLANNING SUPPORTS ACTIVITY: Incentivize store owners to stock, promote healthy food options	No Lead Currently Identified; Requires engagement of municipal governments	1. Identify Number of healthy food items; number of healthy retail outlets;		Number identified as follows (as of 11/16/16):     a. No. of healthy retail outlets: 15     b. No. of Stores introduced and maintained with new healthy items: approx 12     c. No. of store owners received \$100 incentive check: approx. 7		
Identify current programming in target neighborhoods and align with healthy stores if possible. (E.g	HIP-C Sub- Committee	1. Identify and align current programming	Programming encourages residents to purchase healthy items	Identified number of supportive programming offered as follows: Identified 2 partners.  1. OSU-E holds expertise in nutrition education sessions and food demonstrations	Partners came together to strategize and implement an instore nutrition ed session	

					T	
cooking class/demo)  IF PLANNING SUPPORTS  ACTIVITY: Educate public about importance of healthy eating, how/where to eat/prepare healthy foods	No Lead Identified; may need to develop better understanding of the specifics of this activity	Strategize an in-store nutrition ed. session pilot     Develop a media campaign for promotion of sessions     Implement the in-store nutrition ed. session and record reach  4. Distribute HEAL	Percentage increase in healthy food items purchased in food desert communities and in use of farmers markets/Double Value Produce Perks program	Stephanie Tubbs jones (STJ) health center to provide in-store health screenings     In-store pilot session held     a. Pilot held at 1 E.Clev store (attended by 96 residents, and 17 received health screening)     Media campaign developed     Number of in-store nutrition educations sessions		
Adopt Ohio Department of Health's Ohio Healthy Retail brand to promote healthy options at retailers.	PRCHN ODH CHC	resource list  1. Identify eligible stores  2. Initiate MOU  3. Distribute marketing materials to stores (After eligible stores sign an MOU and move through Phase 1, they are given Good Food Here (ODH) marketing materials to display at the store)  4. Create restocking policy that aligns with store phases	Ohio Healthy Retail Brand is in use at food retail locations in Cuyahoga County.	distributed  1. Process tracking spreadsheet tracks which phase each eligible store is in at any given time.  2. Number of MOUs initiated  3. Number of marketing materials/kits distributed  4. Restocking policy created		
Work with local food processing/distribu		Identify local food processing/distrib		1. Local food processing/distributors identified		

Comment [m4]: Research policies that aligns with HFR program - ie. Restocking policy or checkout line policy

tors to utilize processing and packaging of grab and go foods	utors  2. Develop a processing/packag ing implementation plan	2. Processing and packaging plan developed	
Work with Community Development and Economic Development to offer additional services/programs to resource stores	Community within Development and Economic support	orated HFR other sit of the store verments 1. Partners identified of the store verments 2. Plan developed	
to resource stores	resources		

,								
	Γ Objective 2:							
By December 31, 2016, increase the number of Cuyahoga County Communities that adopt complete streets policies.								
Dissen	nination Plans: See	additional dissemination plan for details						
Fviden	ce base:	Source(s):						
Х	Evidence Based	Robert Wood Johnson Foundation HEAL Research Network						
	Evidence Informed							
	Innovative	YMCA Pioneering Healthy Communities						
		Contacts for Discours and Description Control (CDC)						
		Centers for Disease and Prevention Control (CDC)						
		National Prevention Strategy						
		APHA Safe Routes Everywhere						
Indicat	e Type of Strategic	: Approach (check all that apply):						
l								

- X Education and Awareness
   Providing Direct Services
   X Environmental Change Activities
   X Organizational and institutional change activities
   X System Change Activities
   Policy Change Activities

Comment [bg5]: Date ok?

Comment [bg6]: Baseline and increase to what?

Major Activities  Outline the main steps taken to achieve each objective.	Organization & Lead Person(s)  Identify the organization and person(s) that will carry out the activity & monitor progress.	Planned Process Measures  Measures effort & the direct outputs of programs/interventions-ie. exposure, reach, knowledge, attitudes.	Planned Outcome Measures  Measures effect & changes that result from the program & to what extent the program is achieving intended outcomes in the target population – short & mid-term changes in knowledge/awareness, attitude change, beliefs, social norms, behavior change, system/policy change.  (Include specific dates)	Actual Process Measures  Measures actual outputs of programs/interventions (Include specific dates)	Actual Outcome Measures  Measures actual results from the program (Include specific dates)	Reporting Status (Completed, Ahead, On schedule, Behind)	 Comment [bg7]: Needs completed
Implement Complete & Green Streets practices on streets planned for resurfacing in City of Cleveland	Cleveland Public Works; Office of Sustainability; Bike Cleveland; YMCA CIM	Annual Capital     Improvement Plans     detailing streets scheduled     for improvements	Increase number of completed miles of new or enhanced bicycle and pedestrian accommodations		Number of completed miles of new or enhanced bicycle and pedestrian 13 additional miles installed in 2016;wouldn't necessarily classify them as complete OR green, though)		 Comment [bg8]: This might be a process measure instead of outcome?
Finalize Complete Streets Tool Kit for Cuyahoga County	County Planning; County Executive's Office; County Public Works; Bike Cleveland	Finalize and publish toolkit	Summary document of evidence-based strategies and policies.	Tool kit was completed and published (available from County Planning Commission as a model for communities to use in adopting ordinances/resolutions and implementing complete and green streets)			
Conduct targeted trainings in Complete & Green Streets Best Practices	County Planning; County Executive's Office; County Public Works; Bike Cleveland; YMCA CIM	I. Identify targeted     suburban communities     and attendees to     participate in training     sessions	Increased number of trainees receiving CEU's for attending the training	Number of training sessions held, number of attendees, number of suburban communities participating as follows:     One training was held in 2014. If I recall there were about 20 attendees (Alison Ball from Cuyahoga County would know more details)			 Comment [bg9]: is this only for suburban communities?
Adoption of Complete Street Policies at	Local councils,	Adopted ordinances	Increased utilization of roadways by vulnerable	Number of ordinances/resolutions adopted (Currently policy)			

local level	govern-ing boards	and/or resolutions	users like bicyclists and pedestrians	only exists at city of Cleveland level. Tool kit is available for other communities)		
Complete District-wide Safe Route to School plans for cities of Cleveland & Euclid	Cleveland Metropolitan School District; City Planning; Office of Sustainability; Healthy Cleveland Initiative; Euclid Public School District; Bike Cleveland; County Planning; CCBH-HIP-C	Hold parent/ stakeholder meetings held     Present to council and committees	Adopted District-wide Safe Routes to Schools	Number of parent/stakeholder meetings held     Number of council and committee presentations     Submitted documents	Adopted plan led to successful submission for Safe Routes implementation funding, which was awarded to CMSD from ODOT. [calley Merrsman would have details on what specifically is being funded, but generally it is a sub-set of Safe Routes plan recommendations]	
Develop plan for a network of protected bike facilities in Cuyahoga County	Bike Cleveland;  YMCA CIM;  NOACA;  Cleveland Metroparks;  County Planning;  Cleveland Office of Sustainability	Develop and complete Midway Plan	Formal adoption of the plan by NOACA, Cleveland City Council, County Council; Cleve Metroparks	Midway plan developed and completed.     (Midway plan for Cleveland has last formal public hearings at noon and in the late afternoon of 12/7. Final plan recommendations by year end. Ad Hoc Financing Committee being constituted to look at financing plan recommendations)		
Construction of pilot network of protected bike facilities	Cleveland Public Works/Traffic Engineering; Suburban Public Works/Traffic Engineers	Construct pilot network	Increased number of miles of protected facilities constructed Media Coverage	Pilot network constructed (2017, two-segment, Downtown pilot being recommended by the Midway Plan Steering Committee; Ad Hoc Financing Committee about to form to determine how to pay for it)		

Comment [bg10]: What is taking place to move this forward and what other communities are considering adopting

**Comment [bg11]:** This was on the work plan but I am not sure what it refers to

Comment [bg12]: Is there an update on this

**Comment [m13]:** What about the Eastside Greenway plan? Does that include bike facilities?

SMART Objective 3:

By December 31, 2016, increase the number of census tracts with at least one shared use agreement in place in tract or within .5 miles

Comment [bg14]: Date correct?

**Comment [bg15]:** Baseline and increase to what?

Dissemi	ssemination Plans: See additional dissemination plan for details						
Evidenc	e base:	Source(s):					
X Evidence Based		Robert Wood Johnson Foundation HEAL Research Network					
	Evidence Informed Innovative	YMCA Pioneering Healthy Communities					
		Centers for Disease and Prevention Control (CDC)					
		National Prevention Strategy					

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness

  □ Providing Direct Services

  X Environmental Change Activities

  X Organizational and institutional change activities

  X System Change Activities

  X Policy Change Activities

  Major Activities

  Organizatio

Major Activities  Outline the main steps taken to achieve each objective.	Organization & Lead Person(s)  Identify the organization and person(s) that will carry out the activity & monitor progress.	Planned Process Measures  Measures effort & the direct outputs of programs/interventions-ie. exposure, reach, knowledge, attitudes.	Planned Outcome Measures  Measures effect & changes that result from the program & to what extent the program is achieving intended outcomes in the target population – short & mid-term changes in knowledge/awareness, attitude change, beliefs, social norms, behavior change, system/policy change.  (Include specific dates)	Actual Process Measures  Measures actual outputs of programs/interventions (Include specific dates)	Actual Outcome Measures  Measures actual results from the program  (Include specific dates)	Reporting Status (Completed, Ahead, On schedule, Behind)
Organize, advertise and deliver training to build capacity among community-serving governmental and non-government institutions on how to develop, implement and evaluate shared used agreements	PRC CHC	Organize training     Advertise training     Deliver training  # of organizations		Training organized     Training advertised     Mumber of organizations attended training:		
Develop Shared Use Local Resource Guide, locally branded materials to assist	PRC	Develop Shared Use		Resources guide     developed		

Comment [bg16]: Needs completed

Comment [m17]: Survey results? For actual outcome measures

in developing and implementing SUAs,	CHC	Local Resource Guide			
including model policies, local data, local	CITO	Local Resource Guide		Resource guide distributed	
•		2 Distribute Deserves		a. Resource guides have	
success stories, and opportunities for		Distribute Resource		been widely distributed to all	
technical asst.		Guides distributed		workshop attendees, to	
				Creating Greater Destinies	
				members, to neighborhood	
				partners and potential shared use sites throughout the	
				REACH-focused	
				neighborhoods DATE: 9/2015	
				to on-going b. Resources guides are	
				available for download from	
				the PRCHN website	
Collect and man date to identify a stantial	PRC	1. Create a map of			
Collect and map data to identify potential	PRC	!		Maps were created using     ARC GIS to determine if	
shared use facilities, such as school	0110	potential facilities			
building, parks, churches, and recreation	CHC			potential facilities are located	
facilities.				within the REACH target census tracts or in .5 miles	
				buffer	
				DATE: May 2016	
	PRC	Review community		Resident teams became a	on going
	PRC	*		main source of locating and	on-going
		asses maps and collect		securing SUA within the	
		feedback and specific		REACH target neighborhoods.	
Decident to any notice or any interest		needs and goals for SUA		on-going Key resident leaders	
Resident teams review community asset		facilities in neighborhoods		are intimately involved with	
maps and provide feedback, input and				feedback, input and	
interpretation. Identify opportunities to		3. Identify opportunities to		interpretation. (In year 3,	
promote physical activity through SUAs.		promote physical activity		key resident leaders will be	
		through SUAs.		spearheaded the	
		through sons.		identification and promotion	
				of PA activities at SUA	
				locations	
				DATE: ongoing)	
Engage resident team in advocating for	PRC	Engage resident teams	Increased number of	Resident teams engaged	on-going
prioritized SUAs. Draw from		3.3	facilities offering new	Number of new SUA	3 3
organizational resources in consortium to	CHC	2. Increase # new SUA	programming to residents	agreements in place:	
9	55	agreements in place	programming to residents	As of 11/14/2016 there	
move prioritized PA opportunities to	Creating Greater	agreements in place	Move prioritized PA	are 15 signed policies in place	
action.	•	2 Increase # facilities	· ·	(goal-22); in year 3 the focus	
	Destinies	3. Increase # facilities	opportunities to action.	will shift developing	
		offering new programming		programming DATE: on-	
		to residents		going	
				2. Number of new SUA	
				agreements in place	
				3. Number of facilities	
				offering new programming to	
				residents	
	1			1	

Develop and implement community- specific materials to market and communicate shared use opportunities to target community	PRC CHC Creating Greater Destinies	Develop community specific materials     Implement community specific materials     Update and distribute HEAL Resources list	Increased residents using SUA facilities and programs	Community specific materials developed.     Number of residents using SUA facilities and programs.     HEAL resource list updated and distributed	In process
With input from resident teams and community org partners, develop and implement sustainability plan focused on leveraging existing funds, establishing policy, and maintaining environmental and systems change.	HIP-C HEAL Sub- Committee , CHC, Healthy Cleveland Active Living Committee	Develop sustainability plans     Implement sustainability plans		Sustainability plans developed: Number of sustainability plans created     Sustainability plans implemented: Number of sustainability plans implemented	In process

#### Other Questions/Considerations

PRX, FARE, Farm to School—will these be included and if so, needs to be developed/reflected in the workplan

FARE—how does this interface with or integrate with HEAL workplan? Or does FARE implementation help support programming? Should the FARE recommendations be integrated (i.e. clinic/community linkage)

What is the overlap with the other HIP-Cuyahoga priorities (Racism, CDM, Clinical/Public health)

#### Health Improvement Partnership - Cuyahoga

Date Created: October 16, 2013

Date Updated: 1/16/14, 1/22/14, 2/6/14,2/13/14, 2/27/14, 3/27/14, 9/6/16, 11/14/16

# Key Priority: Clinical and Public Health

#### **Population Focus:**

County-wide with a focus on identifying agency and core stakeholders to sustain HIP-Cuyahoga subcommittee work, and affected by asthma

#### Anchor Organization(s):

Environmental Health Watch

Case Western Reserve University School of Medicine

Goal: To establish a multi-stakeholder infrastructure for sharing tasks, values, and foundational knowledge through an equity lens (among public health, healthcare, behavioral health, community partners, payors, business and other consortium partners)

**SMART Objective 1:** By December 31, 2018, develop an integrated system to conduct future coordinated, comprehensive countywide community, clinical and behavioral health assessments to identify priority focus area(s) through a clinical care and public health multi-stakeholder partnership.

Dissemination Plans: Numerous presentations have been provided sharing information on the need for this objective and then considering how this might be operationalized (need for database to centrally track such dissemination, including local, regional and national conferences).

#### Evidence base:

Evidence Based

Evidence Informed

□ Innovative

#### Source(s):

Prevention Institute Population Intervention Model - http://www.preventioninstitute.org/component/ilibrary/article/id-298/127.html

Maine State-wide CHA. http://chna.emh.org/

Colorado Standards for State-wide CHA based on PHAB. http://www.colorado.gov

Oregon Public Health/Health System Transformation. <a href="http://public.health.oregon.gov/ProviderPartnerResources/HealthSystemTransformation/Pages/index.aspx">http://public.health.oregon.gov/ProviderPartnerResources/HealthSystemTransformation/Pages/index.aspx</a>

Wisconsin Coordinated Community Health Needs Assessment http://www.wicancer.org/documents/Reardon\_Westrick\_1pm.pdf

North Carolina Coordinated CHA. http://publichealth.nc.gov/lhd/cha/

Public Health and Primary Care Integration: ASTHO Collaborative Evidence Review. www.astho.org

IOM Public Health and Primary Care Integration: http://www.iom.edu/Activities/PublicHealth/PrimaryCarePublicHealth.aspx

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness
- □ Providing Direct Services
- X Environmental Change Activities
- X Organizational and institutional change activities
- X System Change Activities
- X Policy Change Activities

,							4
Major Activities	Organization & Lead	Planned Process	Planned Outcome	Actual Process	Actual Outcome	Reporting Status	
		Measures	Measures				
		(Include specific dates)	(Include specific dates)			1	I

**Comment [bg1]:** A local approach to a regionalized process; new statewide process (Gullett comment)

	Person(s)			Measures	Measures	(Completed, Ahead, On schedule, Behind)
Develop a compelling message (business/value proposition case – for diverse audiences, including a communication plan) and messengers to identify and recruit potential stakeholders (thorough evidence review of other PH-CC endeavors to identify best practices around a coordinated CHA – possibly at state level)	Gullett/Craciun/Frank/Stange	Develop message  Develop Communication Plan	Written value proposition case	Message developed  Communication Plan developed  Tallied participation in planning meetings at local and state levels	Written value proposition case	Completed
Review 2014 IRS guidelines around community health assessment requirements, including coordination of hospital systems with local public health entities	Craciun/Golembiewski	Assess IRS guidelines		IRS guidelines assessed within subcommittee Center for Health Affairs IRS consultant review session		Completed
Identify alternate strategies for conducting CHA	Frank/HPIO	Identify alternate strategies for conducting CHA	Collaboration between local public health and clinical care organizations will be a standard business practice  Identify opportunities for combined data collection to better represent community health needs	Alternate strategies for conducting CHA identified		Completed
Identify and recruit stakeholders with ability to make decisions on behalf of their organization regarding CHA		Recruit stakeholders	Obtain buy-in from stakeholder organizations regarding a coordinated CHA with identification of when this will next occur	Stakeholders recruited (#)	Buy-in obtained with defined commitment to participate in coordinated primary data collection and secondary data assessment	On Schedule
Engage state level public health leaders for inclusion of coordinated community health assessments in SHIP(synchronization of assessment cycles)	Allan/Craciun/Gullett/Hospital representation (Misak/Gartland)	Engage state level public health leaders	Encourage both systems to work together on shared goals  State-level policies will reflect the importance of collaboration for CHSA and CHNA. Secure funding to support clinical care and public health working together to write	State level public health leaders engaged  Participation in Population Health Advisory Planning meetings Fall 2015  Participation in SHIP Planning meetings Summer/Fall 2016	State level policy signed by Gov. Kasich June 2016	Completed

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Commitment for coordinated CHA from stakeholders (Develop charter, commitment form, and common language) –if state-wide policy changes do not mandate change in timeline and coordination within a certain geographical area	Develop plan for commitment from stakeholders	community benefit and community health improvement  Northeast Ohio hospitals will include HIP-Cuyahoga representatives in planning their next CHNA.  Local hospital leadership will participate in HIP-Cuyahoga	Plan developed		
Develop plan with coordinated stakeholders on establishing the new system	Develop plan	Create a clear path to coordinate the next CHSA and CHNA in Cuyahoga County  Work collaboratively on the next CHSA and CHNA during every stage of the process – from planning through implementation and development of community benefit plans	Engagement with Healthy Communities Inc regarding comprehensive product to address coordinated needs assessment and consortium management Plan developed	Financial commitment to system in place  Website with measures live for HIP-Cuyahoga and partners  Plan for primary data collection measures for coordinated assessment  Collaborative CHSA/CHNA 2018/2019	In progress On Schedule with 2018/2019 target?
Establish PH/CH coordination to be part of the core action framework for HIP-Cuyahoga moving forward (upon successful completion of Objective 1)					

**SMART Objective 2:** By December 31, 2016, utilize existing community health assessments to identify, select, and develop an intervention strategy for health issue(s) that involve a coordinated public health and clinical approach.

#### **Dissemination Plans**:

Evidence Based
X Evidence Informed Innovative Source(s):

Partnerships between Federally Qualified Health Centers and Local Health Departments for Engaging in the Development of a Community-Based System of Care. NACCHO. October 2010.
See list of resources above for development of SHIPs and CHIPs from coordinated and/or available CHAs.

#### Indicate Type of Strategic Approach (check all that apply):

- X Education and Awareness
- X Providing Direct Services
- ☐ Environmental Change Activities
- X Organizational and institutional change activities
- System Change Activities
- Policy Change Activities

**Comment [bg2]:** I added this but the work plan may not be the place for it—hopefully a success story

Comment [bg3]: This may be more of a process measure. Consider incorporating into Objective 1 or keeping as its own objective and highlighting Dr. Franks work and pretentions given to the subcommittee to inform (by Dr. Franks work)

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Major Activities	Organization & Lead Person(s)	Planned Process Measures (Include specific dates)	Planned Outcome Measures (Include specific dates)	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead, On schedule, Behind)
Identify and describe five community health issues occur through reviews of existing CHAs in our County, including early HIP-C work/surveys.	Frank/Golembiewski/HPIO Partners (others conducting thorough reviews and synthesis of themes – Matloub, Craciun, Chappelle)	Identify five community health issues		Health issues identified	Scott presented his findings in detail to steering committee and in other venues	Completed
Describe evidence-base for addressing each community health issue and underlying determinants	Frank	Describe evidence base		Description created		Completed
Identify knowledge gaps for each issue.		Conduct gap analysis		Gap analysis conducted		
Coordinate review with other 3 HIP- Cuyahoga committees to assess areas of overlap.		Assess overlap with HIP-C subcommittees		Overlap assessed		
Engage stakeholders from objective 1 in identification of community health issues for future work.		Engage stakeholders		Stakeholders engaged (#)		
Select a priority area(s) for future integrated work.		Select priority  Engagement with other groups: HHAC, GUCCHI, BHP and BHP CHI	The health and quality of life in our community will improve  Coordination efforts with other local place-based strategies around key health issues	Priority selected		
Coordinate with other local, place-based strategies to address identified issues						

**SMART Objective 3**: By December 31, 2016, the committee will engage partners to develop and implement a demonstration project addressing pediatric asthma that integrates public health and clinical care in Cuyahoga County.

**Comment [bg4]:** Consider broadening to include Healthy Homes?

#### **Dissemination Plans:**

#### Evidence base: Sou

X Evidence Based□ Evidence Informed

Woods et al., Community Asthma Initiative: Evaluation of a Quality Improvement

Program for Comprehensive Asthma Care, Pediatrics 129:465, 2012.- paper Dr. Dearborn assigned for 429- Boston project.

http://innovations.ahrq.gov/content.aspx?id=3220

□ Innovative

# Innovative Indicate Type of Strategic Approach (check all that apply): X Education and Awareness X Providing Direct Services X Environmental Change Activities X Organizational and institutional change activities X System Change Activities X Policy Change Activities Major Activities Organization 9

Major Activities	Organization & Lead Person(s)	Planned Process Measures (Include specific dates)	Planned Outcome Measures (Include specific dates)	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead, On schedule, Behind)
Develop an executive summary (this implies summary would be inclusive of existing evidence base)	Dearborn/ Foreman/Sobolewski/ Allan/Gullett	Develop an executive summary		Executive summary developed		Completed
Identification and engagement of key stakeholders with content/process knowledge		Engage stakeholders		Stakeholders engaged (#)		Completed
Develop a value proposition/business case for coordinated efforts and funding/value-based payment schemes for services that provide value and improve outcomes		Develop a value proposition/business case	Ohio Medicaid consistently will fund public health efforts around asthma home interventions and consider funding for other collaborative initiatives that address other chronic conditions	Value proposition/business case developed		Completed
Obtain organizational commitment from key stakeholders	Dearborn/Foreman/ Allan/Sobolewski	Obtain commitment		Commitment obtained (# of organizations)		Completed
Identification of funding opportunities for demonstration project (joint visits, PH environmental evaluation, necessary remediation work)	Dearborn/ Foreman/Sobolewski/ Allan/Gullett	Identify funding opportunities		Funding opportunities identified and applied (#)		Completed
Engagement of Medicaid decision-makers at state level (meeting w/state Medicaid director and/or meeting at quarterly Medicaid MD mtgs)	Dearborn/Foreman	Engage decision-makers	Ohio Medicaid leadership will be engaged in discussing the cost effectiveness of financially reimbursement clinical care and public health partnership efforts around improved asthma outcomes. Secure external	Decision-makers identified (#)		Completed

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			funding to support and sustain subcommittees work			
Engagement of potential funding sources (ACOs, QI Institutes, Insurers – 5 Medicaid managed care – quarterly meeting, ?commercial insurers)	Dearborn/Foreman/ Allan/Sobolewski	Identify funding opportunities	Ohio Medicaid leadership will be engaged in discussing the cost effectiveness of financially reimbursement clinical care and public health partnership efforts around improved asthma outcomes. Secure external funding to support and sustain subcommittees work	Funding opportunities identified and applied (#)  CareSource pilot		Completed
Frame and implement demonstration project	Dearborn/Foreman/ Allan/Sobolewski	Outline demonstration project	Create and implement a demonstration project on pediatric asthma with a defined Medicaid population	Demonstration project outline created		Completed
Implement demonstration project	Dearborn/Foreman/ Allan/Sobolewski	Implement demonstration project	Create and implement a demonstration project on pediatric asthma with a defined Medicaid population	Demonstration project implemented	Contracts signed  Participant enrollment	On Schedule
Evaluate demonstration project		Evaluate demonstration project	Create and implement a demonstration project on pediatric asthma with a defined Medicaid population	Demonstration project evaluated		
Share results of the project		Identify information sharing opportunities	Create and implement a demonstration project on pediatric asthma with a defined Medicaid population	Information sharing opportunities identified and submitted (#)		
Coordination of Healthy Homes Advisory Council and HIP-Cuyahoga PH-CC Subcommittee	Foreman/Gullett/Allan/ Gordon	HHAC and PH/CC meetings held in conjunction with one another	Combined meetings			On Schedule

SMART Objective 4	MART Objective 4: By December 31, 2016, build public health and health equity training in to the curriculum of health profession students.							
	-,							
Dissemination Plan								
Evidence base:	Source(s):							
<ul> <li>Evidence Bas</li> </ul>	d d							
<ul> <li>Evidence Info</li> </ul>	med							
X Innovative								
Indicate Type of Str	Indicate Type of Strategic Approach (check all that apply):							
<ul><li>Education an</li></ul>	□ Education and Awareness (increasing public understanding and knowledge)							

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Providing Direct Services (assistance or support provided directly to community members)
Environmental Change Activities (activities that involve physical or material changes to the economic, social, or physical environment)
Organizational and institutional change activities (changes that impact all elements of an organization or institution ie. Hospitals, health departments, community service organizations, schools etc.)
System Change Activities (changes that impact all elements of a system ie. neighborhood systems, educational systems, economic development systems, healthcare systems, etc. )

Major Activities	Organization & Lead Person(s)	Planned Process Measures	Planned Outcome Measures	Actual Process Measures	Actual Outcome Measures	Reporting Status (Completed, Ahead On schedule, Behind)
HIP-Cuyahoga steering committee participation in SOM curriculum	Gullett	Number of didactic/teaching sessions provided to SOM students (MD, MPH, PA) Number of sessions provided to faculty/professional development seminars		Tallied sessions provided at SOM (2011- present) SOM/UH/BHP, etc		On Schedule
Evaluation of students' perceptions of health equity and upstream determinants of health			TBD with new research project - CSU			
HIP-Cuyahoga steering committee participation in non-SOM health professions curricula		Number of sessions provided to other health professions students in community				
HIP-Cuyahoga steering committee participation in health equity capacity building regionally	Gullett/Halko	Number of sessions delivered to regional or statewide colleagues		Mahoning Valley Foundation Health Equity movement		

**Comment [HG5]:** May actually better be placed in key approach work plans than in this one as objective is specific to health professions students.

# Measuring What Works to Achieve Health Equity: Metrics for the Determinants of Health

Prepared for the Robert Wood Johnson Foundation

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www.preventioninstitute.org

In spring 2014, the Robert Wood Johnson Foundation (RWJF) commissioned Prevention Institute to develop a set of metrics to inform its broader set of metrics for its Culture of Health. In its original form, this document served as a background document for RWJF staff to inform discussion around disparity metrics for the Foundation and the nation. This version has been slightly modified for broader dissemination, including adding an executive summary.

**Prevention Institute** is a nonprofit, national center dedicated to improving community health and wellbeing by building momentum for effective primary prevention. Primary prevention means taking action to build resilience and to prevent problems before they occur. The Institute's work is characterized by a strong commitment to community participation and promotion of equitable health outcomes among all social and economic groups. Since its founding in 1997, the organization has focused on community prevention, injury and violence prevention, health equity, healthy eating and active living, positive youth development, health system transformation and mental health and wellbeing.

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#### INTRODUCTION

The Robert Wood Johnson Foundation (RWJF) has laid out a bold and ambitious agenda of achieving a Culture of Health in the U.S. RWJF's new vision of a Culture of Health requires that the Foundation become more explicit about the need to expand the opportunity for good health for all. As such, RWJF has adopted health disparities i as a major priority. RWJF recognizes that persistent health disparities linked with disadvantages experienced by particular populations undercut our nation's founding principle of equal opportunity to life, liberty, and the pursuit of happiness. The Foundation has set an ambitious goal of measurably reducing health disadvantages and disparities.

In spring 2014, RWJF commissioned Prevention Institute to develop a set metrics to inform its broader set of metrics for its Culture of Health. This paper is the outcome of that work. It provides a framework for understanding how disparities in health outcomes are produced and how health equity can be achieved, particularly by addressing the determinants of health. It lays out the determinants of health – structural drivers, community determinants, and healthcare – that must be improved to achieve health equity. It also describes the methods and criteria that Prevention Institute applied to identify health equity metrics. Finally, the paper delineates a set of metrics that could reflect progress toward achieving health equity.

We count what matters. Metrics that measure and track our progress on the determinants of health can help set priorities and inform necessary actions to keep *all* Americans healthy, lower the cost of healthcare, increase productivity, improve quality of life, and ensure that everyone has an equal opportunity to prosper and achieve his or her full potential.

We count what matters.

Metrics that measure and track our progress on the determinants of health can help set priorities and inform necessary actions to keep all Americans healthy, lower the cost of healthcare, increase productivity, improve quality of life, and ensure that everyone has an equal opportunity to prosper and achieve his or her full potential.

#### UNDERSTANDING HEALTH INEQUITY AND HEALTH EQUITY

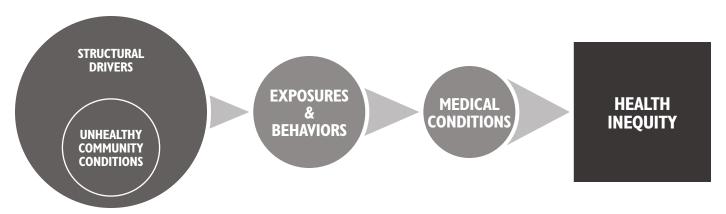
Good health is precious. It enables us to enjoy our lives and focus on what is important to us—our families, friends, and communities. It fosters productivity and learning, and it allows us to capitalize on opportunities. However, good health is not experienced evenly across society. Health inequity is related both to a legacy of overt discriminatory actions on the part of government and the larger society, as well as present day practices and policies of public and private institutions that continue to perpetuate a system of diminished opportunity for certain populations.

The Trajectory of Health Inequity (Diagram A) depicts how inequity in health outcomes are produced. It shows the relationships between structural drivers and unhealthy community conditions (community determinants), exposures and behaviors, medical conditions and health inequity. Structural drivers and community determinants generate inequity, which are exacerbated by exposures and behaviors, and further exacerbated by how medical conditions are addressed in

i At the time of the final production of this paper the RWJF Eliminating Health Disparities team has changed its name to the Achieving Health Equity team. This paper reflects the language in use at the time of the project.

healthcare. The accumulation of inequity across the trajectory is represented by the increasing size of the arrows moving from left to right, indicating that inequity in health outcomes increase at each stage. The diminishing size of the circles from left to right indicates a diminishing contribution to health inequity. The determinants of health have the biggest impact on inequities in health outcomes.

# Diagram A: Trajectory of Health Inequity



The Trajectory of Health Inequity (Diagram A) reflects Prevention Institute's Two Steps to Prevention methodology, which traces a pathway from medical conditions to the behaviors and exposures that led to them, and then to the structural drivers and community determinants that are at the root of the behaviors and exposures. Prevention Institute's analysis started with identifying leading medical conditions that reflect health inequity and are leading causes of death, illness and injury. The first step of the Two Steps approach is from examining these leading medical conditions to identifying exposures and behaviors associated with them. Limiting unhealthy exposures and behaviors enhances health and reduces the likelihood and severity of disease. Through an analysis of the factors contributing to medical conditions

that cause people to seek care, researchers have identified a set of nine behaviors and exposures strongly linked to the major causes of death: tobacco, diet and activity patterns, alcohol, microbial agents, toxic agents, firearms, sexual behavior, motor vehicles, and inappropriate drug use. These behaviors and exposures are linked to multiple medical diagnoses and addressing them can improve health broadly.

Exposures and behaviors are determined or shaped by the environments in which they are present. The second step is from the exposures and behaviors to the environment, identified here as the determinants of health (structural drivers, community determinants, and healthcare). Taking the second step from exposures and behaviors to the environment presents

The Trajectory of Health Inequity reflects Prevention Institute's

Two Steps to Prevention methodology, which traces a pathway from medical conditions to the behaviors and exposures that led to them, and then to the structural drivers and community determinants that are at the root of the behaviors and exposures.

a tremendous opportunity to reduce health inequities by preventing illness and injury before their onset. In analyzing the social determinants of health and health inequities, the World Health Organization (WHO) has identified structural drivers—the inequitable distribution of power, money, opportunity and resources—as a key determinant of inequity in health and safety outcomes.<sup>2</sup> Poverty, racism, and lack of educational and economic opportunities are among the fundamental determinants of poor health, lack of safety, and health inequity, contributing to chronic stress and building upon one another to create a weathering effect, whereby health greatly reflects cumulative experience rather than chronological or developmental age.<sup>3</sup>

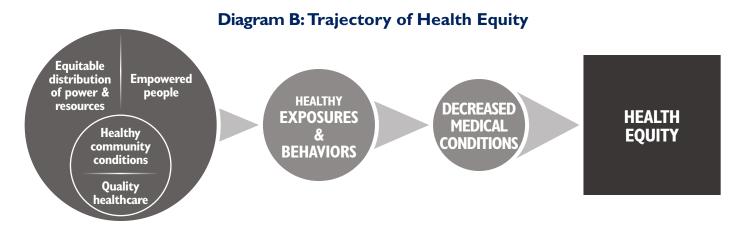
Structural drivers deeply shape community conditions – the places where people live, learn, work and play. <sup>4</sup> On the whole, a person's zip code is a better predictor of his/her health status and life expectancy than his/her genetic code. <sup>5</sup> Prevention Institute's THRIVE (Tool for Health and Resilience in Vulnerable Environments) framework delineates community determinants that fall into three interrelated clusters: the social-cultural environment (people cluster), the physical/built environment (place cluster), and the economic environment (equitable opportunity cluster). These community determinants fundamentally impact health and health inequity and represent an important place for action to achieve health equality.

Access to quality healthcare services is also an important determinant of health. People want and need high-quality medical care, including good medical, mental health, and dental services, and access to quality, culturally and linguistically appropriate medical and dental care, and emergency medical responses.

Table A shows the determinants of health, the related sample behaviors and exposures, and the medical conditions. Community determinants are organized into three interrelated clusters: the social-cultural environment (people cluster), the physical/built environment (the place cluster), and the economic environment (equitable opportunity cluster).

Table A: Determinants of Health, Relate	ed Behaviors and Exposures, ar	nd Medical Conditions
Determinants of Health	Behaviors and Exposures	Medical Conditions
-	• · · · · · · · · · · · · · · · · · · ·	
cluster)  Education  Living wages & local wealth  QUALITY HEALTHCARE		

The Trajectory of Health Equity (Diagram B) shows how improving the determinants of health will generate health equity. Improving structural drivers focuses on equitable distribution of power and resources and empowered people. Improving community determinants leads to healthy community conditions. Healthcare is also determinant of health. Improving this determinant results in quality healthcare. The Trajectory of Health Equity reflects that improving the determinants of health contribute to healthy exposures and behaviors, and decreased medical conditions. The contributions to greater health equity across the trajectory are represented by the increasing size of the arrows moving from left to right.



## **METRICS FOR HEALTH EQUITY**

Altering the determinants of health (structural drivers, community determinants and healthcare) supports health equity. Therefore, the recommended health equality metrics are focused on the determinants of health. Metrics that capture the determinants of health can account for inequity across multiple dimensions including not only race/ethnicity and socio-economics but also geography-, gender-, sexual orientation- and disability-based inequity.

Building on the understanding of health inequity, and the determinants that need to be improved to achieve health equity, Prevention Institute developed a set of metrics. In May and June of 2014, Prevention Institute reviewed existing metrics and measurement projects, particularly for social determinants of health, and interviewed 17 people, including academics, people implementing place-based strategies, researchers who have or are developing metrics and indicator sets, and experts in specific topical areas. Prevention Institute considered health equity principles, terminology used in association with measurements, and criteria to assess individual metrics as well as the composite set of metrics. Numerous considerations were taken into account, including the strengths and limitations of indicators, indexes, and composite measures, the distribution of metrics across the determinants of health, and the need to frame the metrics in a manner that illuminates potential solutions.

## **Terminology**

There are many terms used in association with measurements, including index, measures, metrics, and indicators. For the purpose of this paper, the following terminology is used:

- **Indicator:** An indicator is a single measurement.
- *Index:* An index is a measurement that includes multiple indicators and is in use by others particularly for research purposes.
- **Composite measure:** A composite measure includes multiple indicators and is not necessarily in use by others but includes specific indicators that correlate strongly with health outcomes.

A set of health equity principles provided guidance and informed the criteria for the selection of the recommended metrics, including, but not limited to, understanding historical forces that have left a legacy of racism and segregation and the acknowledgment of the cumulative impact of stressful experiences and environments. Criteria were developed and applied to evaluate and prioritize potential individual metrics as well as the composite set of metrics. The criteria used to evaluate and prioritize individual metrics consisted of, but was not limited to, such factors as feasibility, measurability, and validity. The criteria used to evaluate and prioritize the set of metrics consisted of, but was not limited to, such factors as whether they align with a Culture of Health metrics and are grounded in health equity principles.

Consideration was given to the strengths and limitations of indicators, indexes, and composite measures. For example, indicators can be straightforward in what they express and can convey direction for policy and action. However, because

they are single measures, they don't necessarily reflect complexity. Because indexes include multiple indicators, they are able to account for more complexity than a set of single indicators; yet at face value, they may not appear as actionable as single indicators. Composite measures can account for complexity and fill a gap in the field, but also may not appear as actionable as single indicators. The recommended metrics reflect a mix that maximizes the strengths and minimizes the limitations of indicators, indexes, and composite measures. It is recommended that additional composite measures be developed to fill gaps in the field. For example, a composite measure is recommended to address the strong relationship between community safety and health inequity in a manner that accounts for the complexity of community safety.

Determining how to distribute the metrics across the determinants (structural drivers, community determinants, and healthcare) is important. The recommended metrics reflect the overall set of determinants while giving balanced consideration to the distribution: about one-third of the set

Metrics are important both as a tool for measurement of health inequity for the country as well as for clarifying the sources of inequity and fostering understanding of solutions. The recommended metrics also consider the need for effective framing that communicates clear direction and spurs action.

of metrics reflect the structural drivers, about one-half of the set of metrics reflect community determinants, and one-sixth of the set of metrics reflect healthcare. The recommended metrics for structural drivers include attention to: 1) the equitable/inequitable distribution of resources, power, money and opportunity; and, 2) empowered/disempowered people. The recommended metrics for community determinants include: 1) the social-cultural environment (people factors); 2) the physical/built environment (place factors); and, 3) the economic environment (equitable opportunity factors). The recommended metrics for healthcare include attention to access.

Metrics are important both as a tool for measurement of health inequity for the country as well as for clarifying the sources of inequity and fostering understanding of solutions. The recommended metrics also consider the need for effective framing that communicates clear direction and spurs action.

The following recommended health equity metrics reflect the determinants of health (structural drivers, community determinants, and healthcare).

## STRUCTURAL DRIVERS

- I. Neighborhood Disinvestment Index (index)
- 2. Gini Index<sup>6</sup> (index)
- 3. Index of Dissimilarity<sup>7</sup> (indicator)
- 4. Rates of incarceration by race/ethnicity (indicator)
- 5. Percent of residents from traditionally marginalized communities in positions of influence (indicator)
- 6. Geographic distribution of health: life expectancy by zip code (indicator)
- 7. Community Trauma (composite measure)
- 8. Community Readiness (composite measure)
- 9. Number of communities with indicator projects (indicator)

### **COMMUNITY DETERMINANTS**

### Social-cultural environment

- 10. Collective efficacy<sup>8</sup> (index)
- II. Civic engagement (composite measure)

## Physical/built environment

- 12. Physical activity environment<sup>9</sup> (index)
- 13. Retail Food Environment Index (index)
- 14. Food Marketing to Kids Group (index)
- 15. Housing Index<sup>10</sup> (index)
- 16. Affordability of Transportation and Housing (index)
- 17. Pollution Burden Score<sup>12</sup> (index)
- 18. Mobility and Transportation<sup>13</sup> (index)
- 19. Opportunities for engagement with arts, music and culture<sup>14</sup> (index)
- 20. Per capita dollars spent for park space per city/neighborhood (indicator)
- 21. Safe place to walk within 10 minutes of home (indicator)
- 22. Alcohol outlet density (indicator)
- 23. Number of comprehensive smoke-free policies in places that prohibit smoking in all indoor areas of work-sites and public places (indicator)
- 24. Community Safety Scorecard<sup>15</sup> (index)
- 25. Number of cities with a comprehensive, multi-sector violence prevention plan (indicator)

#### **Economic environment**

- 26. Number of living wage policies in place (indicator)
- 27. Academic achievement (composite measure)
- 28. Local wealth (composite measure)
- 29. Complete and livable communities<sup>16</sup> (index)
- 30. School Environment<sup>17</sup> (index)
- 31. Percent of families who say it's hard to find the child care they need (indicator)
- 32. Workplace safety (composite measure)

## **HEALTHCARE SERVICES**

- 33. Percent of patients that can access a place they call their "medical care home" within two weeks' time (indicator)
- 34. Patient satisfaction with medical encounters as a measure of culturally and linguistically appropriate care (indicator)
- 35. Number of medical schools that integrate healthcare disparities and community learning throughout entire curriculum and training (indicator)

#### A BOLD NEW VISION FOR AMERICA

The Robert Wood Johnson Foundation (RWJF) has laid out a bold and ambitious agenda of achieving a Culture of Health in the U.S. RWJF's new vision of a culture of health requires that the Foundation become more explicit about the need to expand the opportunity for good health for all. As such, RWJF has adopted health disparities¹ as a major priority, acknowledging the need for the Foundation to become a leading voice and a powerful driver in the movement to minimize the barriers that continue to compromise the health of so many in our society. RWJF recognizes that persistent health disparities linked with disadvantages experienced by particular populations undercut our nation's founding principle of equal opportunity to life, liberty, and the pursuit of happiness. The Foundation has set an ambitious goal of measurably reducing health disadvantages and disparities. Metrics will help inform the Foundation and the nation of its progress.

This paper describes Prevention Institute's health equity framework, including an analysis of the trajectories that produce either health inequity or equity, and the determinants of health (structural drivers, community determinants, as well as healthcare) that must be improved to achieve health equity. It also describes the methods and criteria that were applied to identify a set of recommended health equity metrics. Finally, the paper identifies a set of metrics that could reflect progress toward achieving health equity.

## DISPARITIES: DEFINITIONS AND DIMENSIONS

The Foundation has noted that a number of organizations generally define health disparities as differences in health that negatively affect groups of people who have systematically experienced greater social or economic obstacles to health. These obstacles stem from characteristics historically linked to discrimination or exclusion, e.g., race or ethnicity, religion, socioeconomic status, gender, mental health, sexual orientation, or geographic location. "Health equity" occurs when all people have the opportunity to attain their full health potential and no one is disadvantaged from achieving this potential because of social position or other socially determined circumstances.

Health disparities in the U.S. occur across many dimensions. Given changing and projected racial/ethnic demographics and the growing wealth divide in this country, racial/ethnic and socio-economic disparities are predominantly considered in the selection of metrics. Further, both dimensions are conflated with geographic disparities – including rural and urban disparities and disparities in the Southern region of the US – and therefore, consideration of geographic disparities is also strongly emphasized.

## WE COUNT WHAT MATTERS

The decision to establish a set of metrics for RWJF and the nation reflects the importance of addressing health disparities. Good health is precious. It enables us to enjoy our lives and focus on what is important to us—our families, friends, and communities. It

<sup>1</sup> At the time of the final production of this paper the RWJF Eliminating Health Disparities team has changed its name to the Achieving Health Equity team. This paper reflects the language in use at the time of the project.

fosters productivity and learning, and it allows us to capitalize on opportunities. However, good health is not experienced evenly across society. Heart disease, cancer, diabetes, stroke, injury, and violence occur in higher frequency, earlier, and with greater severity among low-income people and communities of color—especially, African Americans, Native Americans, Native Hawaiians, certain Asian groups, and Latinos.

Health inequity is related both to a legacy of overt discriminatory actions on the part of government and the larger society, as well as present day practices and policies of public and private institutions that continue to perpetuate a system of diminished opportunity for certain populations. Historically, African Americans, Native Americans, Alaska Natives, and Native Hawaiians, in particular, have to varying extents had their culture, traditions, and land forcibly taken from them. It is not a mere coincidence that these populations suffer from the most profound health inequity and shortened life expectancies.

...the idea of equity is based on core American values of fairness and justice – the moral imperative to ensure everyone has an equal opportunity to prosper and achieve his or her full potential.

In many of the low income and racially segregated places where health inequity abounds, a collective despair and sense of hopelessness is pervasive and social isolation is rampant. Individual and community-level despair fuels chronic stress, encourages short-term decision making and increases the inclination towards immediate gratification which may include tobacco use, substance abuse, high fat, salt, and caloric intake, and physical inactivity. And continued exposure to racism and discrimination may in and of itself exert a great toll on both physical and mental health. Poverty, racism, and lack of educational and economic opportunities are among the fundamental determinants of poor health, lack of safety, and health inequities, contributing to chronic stress and building upon one another to create a weathering effect, whereby health greatly reflects cumulative

experience rather than chronological or developmental age. <sup>19</sup> Inequities in the distribution of a core set of health protective resources also continue to create and maintain clear patterns of poor health throughout the U.S.

Health equity is everyone's issue, and finding solutions will significantly benefit us all. As the U.S. population becomes increasingly diverse, achieving a healthy, productive nation will depend even more on keeping *all* Americans healthy. An equitable system can drastically lower the cost of healthcare for all, increase productivity, and reduce the spread of infectious diseases, thus improving our collective quality of life, and physical and mental well-being. Lastly, and most importantly, the idea of equity is based on core American values of fairness and justice – the moral imperative to ensure everyone has an equal opportunity to prosper and achieve his or her full potential.

Establishing metrics not only underscores the importance of addressing health disparities, it directs the Foundation and the country to a set of priorities and actions that can and will make a difference in the health and well-being of those populations in the U.S. who are most at risk for poor health and safety outcomes. If something is important, we note it, count it, measure it, and track it. RWJF's commitment to metrics reflects the Foundation's commitment to achieving health equity.

#### DETERMINANTS OF HEALTH: A FRAMEWORK TO INFORM HEALTH EQUITY METRICS

The determinants of health that must be improved to achieve health equity include: 1) structural drivers; 2) community determinants; and, 3) healthcare. This section lays out Prevention Institute's Two Steps framework, to identify these key determinants.

#### TWO STEPS TO PREVENTION — THE DETERMINANTS OF HEALTH

RWJF has long acknowledged the influence of the places that people live, learn, work and play on health. Similarly, Prevention Institute has focused on the impact of community environments on health, safety and health equity, and developed a methodology —Two Steps to Prevention. Two Steps to Prevention was developed as a tool to analyze the underlying causes of illness and injury and health inequities and identify the key opportunities for intervention and prevention. Two Steps to Prevention presents a systematic way of first looking at medical conditions, then at the exposures and behaviors that affect illness and injury, and then at the underlying determinants that shape patterns of exposure and behavior or directly influence the onset of medical conditions. To inform the development of metrics most closely associated with inequity across major health problems, Prevention Institute applied this methodology in recommending health equity metrics for RWJF.

## **Starting with Medical Conditions**

The Centers for Disease Control and Prevention has identified the Leading Causes of Death by Age Group for the US (see Appendix A<sup>2</sup>).<sup>20</sup> By looking at leading causes of death across the lifespan, a more complete set of medical conditions that reflect inequity is revealed. For example, African Americans experience significant disparities in infant mortality, HIV and homicide. Yet none of these conditions is reflected in the top 10 leading causes of death in the US annually. In addition to focusing on medical conditions associated with the leading causes of death across the lifespan, several key medical conditions for which inequity abounds – mental health conditions/trauma, occupational hazards and substance abuse – were included. The overall set of key medical conditions that are leading causes of death and ill-health is shown in Table 1.

### **Table I: Medical Conditions**

Heart Disease
Cerebrovascular
Diabetes Mellitus
Malignant Neoplasms
Chronic Lower Respiratory Disease
Unintentional Injury
Suicide
Homicide
HIV
Infant mortality
Liver disease
Nephritis
Mental health conditions and trauma
Occupational exposures

Drug/substance use and abuse

### Take a Step: From Medical Conditions to Exposures and Behaviors

The first step of the Two Steps approach is from examining medical conditions to identifying exposures and behaviors. Limiting unhealthy exposures and behaviors enhances health and reduces the likelihood and severity of disease. Through an analysis of the factors contributing to medical conditions that cause people to seek care, researchers have identified a set of nine behaviors and exposures strongly linked to the major causes of death:

<sup>2</sup> The most current complete data set at the time of the development of this paper was for 2010. Preliminary data from 2011 available at the time revealed few overall differences in leading causes of death in the US.

tobacco, diet and activity patterns, alcohol, microbial agents, toxic agents, firearms, sexual behavior, motor vehicles, and inappropriate drug use.<sup>21</sup> These behaviors and exposures are linked to multiple medical diagnoses and addressing them can improve health broadly. For example, tobacco is associated with a number of health problems including lung cancer, asthma, emphysema, and heart disease. Diet and activity patterns are associated with cardiovascular and heart disease, certain cancers, and diabetes, among other illnesses. Table 2 shows a brief sample of behaviors and exposures associated with the leading causes of death/medical conditions.

Table 2: Sample of Behaviors and Exposures and Associated Medical Conditions					
Behaviors and Exposures	Medical Conditions				
Tobacco/smoking Excessive alcohol consumption Diet/Nutrition Physical activity Chemical exposures and air pollution Sexual behaviors Infections, pollens, dust Automobiles Falls Poisoning Weapons Violence Drug use and abuse Trauma and adverse experiences	Heart Disease Cerebrovascular Diabetes Mellitus Malignant Neoplasms Chronic Lower Respiratory Disease Unintentional Injury Suicide Homicide HIV Infant mortality Liver disease Nephritis Mental health conditions and trauma Occupational exposures Drug/substance use and abuse				

## Take a Second Step: From Exposures and Behaviors to the Determinants of Health

The second step is from understanding the exposures and behaviors to identifying the determinants of health. Our collective knowledge of how underlying factors influence health, safety, and health equity has deepened significantly over the past decade, to include structural drivers and community determinants, as well as healthcare. The determinants of health are interrelated. Altering the determinants of health supports health equity. Therefore, the recommended metrics are focused on the determinants of health. Metrics that capture the determinants of health can account for inequity across multiple dimensions including not only race/ethnicity and socio-economics but also geography-, gender-, sexual orientation- and disability-based inequity.

#### THE DETERMINANTS OF HEALTH

The determinants of health include structural drivers, community determinants, and healthcare services.

## **Structural Drivers**

In analyzing the social determinants of health and health inequities, the World Health Organization (WHO) has identified structural drivers—the inequitable distribution of power, money, opportunity and resources—as a key determinant of inequity in health and safety outcomes.<sup>22</sup> At a fundamental level, inequity in health outcomes can

be understood as a disparity in power. Groups with less power tend to suffer worse health outcomes. Further, for those without power, money and resources, the stressors can directly impact health in a negative way, as is increasingly understood. Poverty, racism, and lack of educational and economic opportunities are among the fundamental determinants of poor health, lack of safety, and health inequuity. These factors contribute to chronic stress and build upon one another to create a weathering effect, whereby health greatly reflects cumulative experience rather than chronological or developmental age.<sup>23</sup>

Poverty, racism, and lack of educational and economic opportunities are among the fundamental determinants of poor health, lack of safety, and health inequity.

## Community Determinants: the Social-Cultural, Physical/Built, and Economic Environment

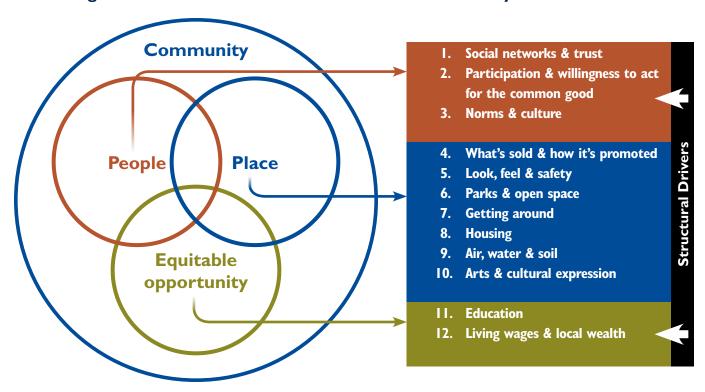
Another way that structural drivers influence health outcomes is by shaping the circumstances in which people are born, and grow, live, work, and age. WHO also identified community environments as a key contributor to inequity in health outcomes. Privers such as structural racism and socio-economic inequity, for example, play out at the community level to deeply impact community conditions. On the whole, a person's zip code is a better predictor of his/her health status and life expectancy than his/her genetic code. Research has now shown that after adjusting for individual risk factors, there are neighborhood differences in health and safety outcomes. Thus, community environments fundamentally impact health and inequity and represent an important place for action to achieve health equity.

Another way that structural drivers influence health outcomes is by shaping the circumstances in which people are born, and grow, live, work and age. ... community environments fundamentally impact health and health inequity and represent an important place for action to achieve health equity.

For this analysis, Prevention Institute utilized its THRIVE (Tool for Health and Resilience in Vulnerable Environments) framework to delineate key community determinants that impact health, safety and health inequity. THRIVE emerged from an iterative process conducted from July 2002 to March 2003. The development team scanned peer-reviewed literature and relevant reports and conducted interviews with practitioners and academics. It also performed an internal analysis, which included brainstorming, clustering of concepts and information, and searching for supportive evidence as the analysis progressed. The literature scan began with *Healthy People 2010 Leading Health Indicators* (a forecast of indicators that Surgeon General Satcher identified as having a role in eliminating health disparities<sup>26</sup>) and with the "actual causes" of death identified by McGinnis and Foege. Reviewers then gathered and evaluated subsequent information linking the *Leading Health Indicators* with social, behavioral, and environmental elements. <sup>28</sup>

The resulting set of 12 community factors fell into interrelated clusters, reflecting the social/cultural (people cluster), physical/built (place cluster), and economic environments (equitable opportunity cluster). THRIVE's national expert panel reviewed and ratified the factors and clusters, incorporating them into a tool that was pilot tested. The THRIVE research was updated in 2011–2012, and this included a review of new literature in the field of social determinants of health. The updated research also reviewed multiple social determinants of health frameworks, which revealed remarkable consistency across local, regional, state, national, and international models. The research that supports the connection between these clusters and factors and health, safety and health equity has also been provided to Foundation staff in a document entitled, *Community Clusters and Factors related to Health, Safety and Health Equity*. The 3 clusters and 12 community factors are depicted in Diagram 1: THRIVE Clusters and Factors — Community Determinants.

Diagram I: THRIVE Clusters and Factors — Community Determinants



## **Healthcare Services**

Access to quality healthcare services is also an important determinant of health. People want and need high-quality medical care, including good medical, mental health, and dental services. As a starting point, people need to be able to obtain quality medical and dental care, which means people need adequate and affordable health insurance. To help maintain health, people need preventive care and chronic disease management. In crisis situations, people need reliable, immediate, and qualified emergency medical responses. When people suffer from acute or chronic conditions, they need quality medical care to treat or cure their conditions, or help manage them. For all of these services, culturally and linguistically appropriate patient care is critical for communicating with patients and addressing health concerns within the cultural context of the patient.

## The Determinants of Health, Related Behaviors and Exposures, and Medical Conditions

Table 3 shows the determinants of health, the related sample behaviors and exposures, and the medical conditions. (Refer to Appendix B for a list of specific factors within each cluster of community determinants associated with behaviors and exposures and medical conditions).

Table 3: Determinants of Health, Re		
Determinants of Health	Behaviors and Exposures	Medical Conditions
STRUCTURAL DRIVERS  Inequitable distribution of power, money, opportunity and resources Disempowered people  COMMUNITY DETERMINANTS Social-cultural environment (people cluster) Social networks & trust Participation & willingness to act for the common good Norms & culture  Physical/built environment (place cluster) What's sold & how it's promoted	Tobacco/smoking Excessive alcohol Diet/Nutrition Physical activity Chemical exposures and air pollution Sexual behaviors Infections pollens, dust Automobiles Falls	Heart Disease Cerebrovascular Diabetes Mellitus Malignant Neoplasms Chronic Lower Respiratory Disease Unintentional Injury Suicide Homicide HIV
<ul> <li>Look, feel &amp; safety</li> <li>Parks &amp; open space</li> <li>Getting around</li> <li>Housing</li> <li>Air, water &amp; soil</li> <li>Arts &amp; cultural expression</li> </ul>	Falls Poisoning Weapons Violence Drug use and abuse Trauma and adverse experiences	Infant mortality Liver disease Nephritis Mental health conditions and trauma Occupational exposures Drug/substance use and abuse
Economic environment (equitable opportunity cluster)  Education Living wages & local wealth  QUALITY HEALTHCARE		

## THE TRAJECTORIES OF HEALTH INEQUITY AND HEALTH EQUITY

Another way to understand Two Steps to Prevention and the determinants of health is to examine Prevention Institute's trajectories of health inequity and health equity. Diagram 2, the Trajectory of Health Inequity, shows the relationships between structural drivers and unhealthy community conditions (community determinants), exposures and behaviors, medical conditions and health inequity. Structural drivers and community determinants generate inequity, which are exacerbated by exposures and behaviors, and further exacerbated by how medical conditions are addressed in healthcare. The accumulation of inequity across the trajectory is represented by the increasing size of the arrows moving from left to right.

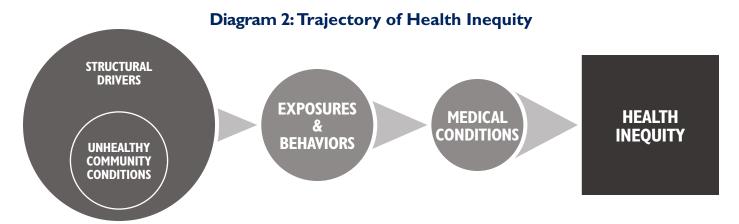
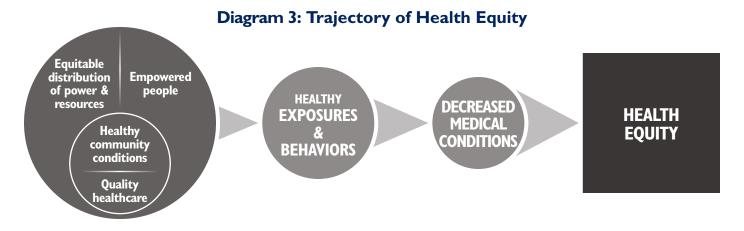


Diagram 3, the Trajectory of Health Equity, shows how improving the determinants of health will contribute to health equity. Improving structural drivers focuses on equitable distribution of power and resources and empowered people. Improving community determinants leads to healthy community conditions. Efforts to improve the determinant of healthcare focus on quality healthcare. The trajectory shows that improved structural drivers and community determinants and quality healthcare contribute to healthy exposures and behaviors, and decreased medical conditions. The contributions to greater health equity across the trajectory are represented by the increasing size of the arrows moving from left to right.



## HEALTH EQUITY METRICS DISCUSSION

Though the timeline for the development of recommended metrics was significantly expedited, Prevention Institute engaged several methods and applied disparity metrics criteria to identify a set of recommended metrics. This section describes the methodology and criteria, and the recommended set of metrics.

### **METHODS**

In May and June of 2014, Prevention Institute reviewed existing metrics, related to social determinants of health. This included measurements in the literature as well as indicator and measurement efforts at the national, state, regional and local levels. Between May 15 and June 9, Prevention Institute reviewed existing metrics, particularly for social determinants of health. This

included measurements in the literature as well as indicator and measurement efforts at the national, state, regional and local levels. We identified and considered over 37 indicators, 24 indexes, and 39 composite measures and categorized them across the determinants of health (structural drivers, community determinants, and healthcare). In addition, Prevention Institute also interviewed 17 people (see Acknowledgments, page 3), including academics, people implementing place-based strategies, researchers who have or are developing metrics and indicator sets, and experts in specific topical areas. The interviews informed and affirmed the overall approach, principles and metrics criteria; revealed additional metric projects and indicators; and contributed to shaping the considerations, recommendations and metrics included here.

## **HEALTH EQUITY METRICS CRITERIA**

Prevention Institute considered health equity principles, terminology used in association with measurements, criteria to assess individual metrics as well as the composite set of metrics, and other concerns, in order to identify a set of recommended metrics.

## Principles<sup>3</sup>

The following principles provide guidance in addressing health inequity and informed the criteria for the selection of the recommended metrics:

- Understand and account for the historical forces that have left a legacy of racism and segregation, as well as structural and institutional factors. This is key to enacting positive structural changes.
- Acknowledge the *cumulative impact of stressful experiences and environments*. For some families, poverty lasts a lifetime and even crosses generations, leaving its family members with few opportunities to make healthful decisions. Further, continued exposure to racism and discrimination may in and of itself exert a great toll on both physical and mental health.<sup>29</sup>
- Recognize the *role of privilege* in contributing to inequity in health outcomes and acknowledge that policies have afforded privilege to some groups at the expense of others.
- Encourage meaningful public participation with attention to outreach, follow-through, language, inclusion, and cultural understanding. Government and private funding agencies should actively support efforts to build resident capacity to engage. Foster civic engagement.

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recommended metrics.

- Adopt an overall approach that recognizes the cumulative impact of multiple stressors and focuses on *changing community determinants*, not blaming individuals or groups for their disadvantaged status.
- Strengthen the *social fabric of neighborhoods*. Residents need to be connected and supported and to feel empowered to improve the safety and well-being of their families. All residents need a sense of belonging, dignity, and hope.
- Promote equity solutions that address urgent survival issues for low-income people and people of color, while simultaneously responding to *national and international concerns*, such as the global economy, climate change, U.S. foreign policy, and immigration reform.
- Address the developmental needs and transitions of *all age groups*. While infants, children, youth, adults, and elderly require age-appropriate strategies, the largest investments should be in early childhood, which establishes the foundation for adult health.

<sup>3</sup> Adapted from Alameda County Public Health Department's Life and Death From Unnatural Causes: Health and Social Inequity in Alameda County (2008) and featured in Prevention Institute's A Time of Opportunity: Local Solutions to Reduce Inequities in Health and Safety (2009), commissioned by the Institute of Medicine's Roundtable on the Promotion of Health Equity and the Elimination of Health Disparities.

- Work across multiple sectors of government and society in order to make the necessary structural changes. Such work should be in partnership with community advocacy groups that continue to pursue a more equitable society.
- Measure and monitor the impact of social policy on health and safety to ensure equity goals are being accomplished. Institute systems to track governmental spending by neighborhood. Monitor changes in health equity over time and place to help identify the impact of adverse policies and practices.
- Enable groups heavily impacted by inequities to have a voice in identifying helpful policies and in holding government accountable for implementing them.
- Recognize that eliminating inequities provides a huge *opportunity to invest in community*. Inequity among us is not acceptable, and we all stand to gain by eliminating it.
- Efforts should build on the *strengths and assets* of communities, recognizing that communities are resilient and have a strong history of making change.

## **Terminology**

There are many terms used in association with measurements, including index, measures, metrics, and indicators. For the purpose of this paper, the following terminology is used:

- Indicator: An indicator is a single measurement. Example: Number of suspensions and expulsions from school.
- *Index:* An index is a measurement that includes multiple indicators and is in use by others particularly for research purposes. Some are validated and/or weighted. Others are groupings of indicators related to the index title. *Example:* The Virginia Health Equity Report 2012 Education Index<sup>30</sup> is comprised of 2 factors: attainment and enrollment, both of which are comprised of several sub-factors.
- **Composite measure:** A composite measure includes multiple indicators and is not necessarily in use by others but includes specific indicators that correlate strongly with health outcomes. *Example: For education: high school graduation rates, 3rd grade literacy levels and number of suspensions and expulsions.*

## **Individual and Composite Metrics Criteria**

Criteria were developed and applied to evaluate and prioritize potential individual as well as the composite set of metrics.

#### **Individual Metrics Criteria**

The criteria used to evaluate and prioritize individual metrics are:

- **Be feasible,** capitalizing on existing data or utilizing data that can be collected in a timely manner.
- **Be measurable**, emphasizing the quantifiable and the ability to track over time.
- **Have face validity,** characterizing or reflecting the concept(s) they intend to measure.
- **Be cross-categorical,** capturing multiple categories or domains of inequity.
- **Be based on the best available evidence,** reflecting the best available evidence including research, contextual and experiential evidence.<sup>31[4]</sup>
- **Foster an understanding of the problem and solutions,** clarifying sources of inequity in a way that will point the way towards solutions.

- **Be actionable and inform policy,** informing community-level action and key policies/policy arenas that address health inequity.
- Foster public engagement and engage multiple sectors, elucidating opportunities for community change across multiple sectors and informing the roles and contributions of multiple sectors and the public in addressing health inequity.
- **Elevate health for all and the opportunity for health for all,** focusing on key health disparity considerations to inform actions that will support health and well-being for groups that experience the greatest inequity.

## Composite Criteria

The criteria used to evaluate and prioritize the set of metrics are:

- Align with Culture of Health metrics, building off of key findings and themes identified in the process of developing a broader set of Culture of Health metrics, as appropriate.
- **Be grounded in Health Equity Principles,** reflecting a core set of principles that recognize the history and legacy, as well as the structural and institutional factors behind disparities and the kinds of practices and policies that are needed moving forward (see Principles, page 19).
- Be a mix of risk and resilience-based measures, featuring risk-based measures that are associated with factors or conditions that increase the risk of poor health and safety outcomes in low-income communities and communities of color and/or increase health inequity between these groups and the general population. It will also feature resilience-based measures that are associated with factors or conditions which are protective of health and safety outcomes in low-income communities and communities of color even in the presence of risk factors, and/or reduce health inequity between these groups and the general population. Resilience-based measures will also incorporate community assets.
- **Be a mix of quantitative and qualitative,** primarily utilizing measurements that can be expressed as a number (quantitative); however, some data, particularly for seminal sites may not be expressed as numbers (qualitative).
- **Account for multiple kinds of inequity,** primarily focusing on racial/ethnic, socio-economic, and geographic inequity (e.g. rural, urban and regional inequity).
- Consider implications across the lifespan, recognizing that needs and solutions vary from birth, through childhood, adolescence young adulthood, middle age, and older age and that different age groups experience different health disparities.
- Account for what's contributing to health inequity and how such determinants play out at the community level, within services and, institutions and through policy, while pointing to solutions, reflecting an understanding of the causes of inequity in order to inform a set of solutions and actions.
- Account for the social and physical environments in which people live, work and play, reflecting key elements in the community environment that impact inequity in health outcomes.
- Inform collaborative processes among the multiple sectors that impact health and health inequity, informing how change can be made among all government sectors as well as private sectors (e.g., community health organizations, businesses, and education).
- Include healthcare measures, recognizing the important role that access to quality, affordable and culturally/linguistically appropriate healthcare plays in reducing health inequity.
- Reinforce understanding that health disparities are interdependent and mutually reinforcing across society, reflecting the interconnected nature between underlying determinants of health inequity, the cumulative impact of multiple determinants and nature of how these elements are mutually reinforced.
- **Gain the attention of the public**, being designed not only as a measurement tool but also as a communications tool to help inform the public about health inequity and what will reduce it.

Frame in a manner that population groups experiencing inequity in health outcomes are not blamed for them, reinforcing the influence of environmental factors rather than individual responsibility, behavior and choice.

#### **Considerations**

To develop a set of metrics, numerous considerations were taken into account. These include: the strengths and limitations of indicators, indexes, and composite measures, the distribution of metrics across the determinants of health, and the need to frame the metrics in a manner that illuminates potential solutions.

## Level of Measurement

Indicators, indexes, and composite measures each have strengths and limitations in terms of their contributions to a set of metrics.

- **Indicators** (single measurements):
  - Strengths: Indicators can be straightforward in what they express and can convey direction for policy
    and action. Indicators are also specific, and progress can be measured accurately over time, providing an
    important tool for advocates.
  - Limitations: Because indicators are single measures, they don't necessarily reflect the complexity of health inequity. Further, a complete set of metrics with only individual indicators may not adequately reflect an accurate overall understanding of the challenges and shortcomings of our country's "system of health" or the actions and policies needed to address health inequity.
- **Indexes** (include multiple indicators and are in use, particularly for research purposes):
  - Strengths: Because indexes include multiple indicators, they are able to account for complexity and a wider range of conditions than a set of single indicators. Many indexes are already validated and widely used in research and/or metrics projects. Utilizing indexes builds on these existing efforts. Selecting and utilizing accepted and/or validated indexes could leverage current investments of RWJF, lend credibility to existing efforts, and further scalability by increasing the use of existing indexes.
  - **Limitations**: Because indexes account for multiple, interrelated factors, at face value, they may not appear as actionable as single indicators.
- **Composite Measures** (include specific indicators, not necessarily in use by others, that correlate strongly with health outcomes):
  - Strengths: Like indexes, composite measures can account for complexity and for a wider range of conditions
    than single indicators. Composite measures provide the ability to include indicators that most closely align with
    health outcomes and health inequity. They also provide an opportunity for innovations that could advance the
    field of health equity.
  - Limitations: Like indexes, composite measures account for multiple, interrelated factors and, therefore, may not appear as actionable as single indicators. Unlike indexes, composite measures are not validated or weighted and would likely require development to ensure that they accurately reflect what they are intended to reflect.

Given the strengths and weakness of indicators, indexes, and composite measures, the recommended metrics (see Recommended Health Equity Metrics, page 23) include a balanced mix of the three

that maximizes the strengths of each and minimizes the limitations. Prevention Institute recommends that 2-4 composite measures be developed to fill a gap in the field. For example, most measures of community safety include crime rates but don't account for the complexity of community safety, nor do they inform action. Given the strong relationship between community safety and health inequity, this is an area in which it is recommended that a composite measure be developed.

#### Balance across the Determinants of Health

The determinants of health (see Determinants of Health, page 14) are complex and interrelated. Determining how to distribute the metrics across the determinants (structural drivers, community determinants, and healthcare) is important. Across interviewees, there were calls for both an emphasis largely on structural drivers as major drivers of health inequity and on community factors because of the strong correlation between place and health, as well as the notion that community-level conditions are very actionable. The goal is to both reflect the overall set of determinants while giving balanced consideration to the distribution. To achieve a balance, Prevention Institute recommended that about one-third of the set of metrics reflect the structural drivers, about one-half of the set of metrics reflect community determinants, and one-sixth of the set of metrics reflect healthcare.

## Framing the Need to Address Disparity

Metrics are important both as a tool for measurement of health inequity for the country as well as for communicating what's needed to improve health equity. Metrics benefit from being framed or contextualized in a way that communicates solutions. As such it may be helpful to identify policies and/or sectors associated with specific metrics. For example, the Index of Dissimilarity<sup>32</sup> reflects residential segregation, which is highly correlative with disparities in health outcomes. The co-efficient represents the percentage of people who would need to move from the community to achieve a demographic distribution equal to the whole population. A more useful framing may be around housing mobility and fair housing policies that ensure, for example, that people using Section 8 Housing Vouchers have true choice and real options in terms of where they live.

Further, as a core set of priority metrics emerged, Prevention Institute looked to lift up metrics that are cross-categorical, capturing multiple categories or domains of inequity. As an example, Seattle/King County's metric of salmon spawning reflects economic health and environmental health. While this is a very local metric not easily transferable across the country, appropriate cross-categorical metrics can be identified. Finally, framing considerations also included the extent to which disparities are explicit or implicit in the presentation of metrics. For example, the California Department of Health utilizes a Place-Based Equity Composite (100 X  $\Sigma$  Count of indicators with significant difference between the highest and lowest quintiles of census tracts/number of indicators).<sup>33</sup>

### RECOMMENDED HEALTH EQUITY METRICS

The recommended metrics reflect a balance across the determinants of health (structural drivers, community determinants and healthcare) and are a mix of indicators, indexes and composite measures, with consideration given to framing that communicates clear direction and spurs action. The recommended metrics for structural drivers include attention to: 1) the equitable/inequitable distribution of resources, power, money and opportunity; and, 2) empowered/dis-empowered people. The recommended metrics for community determinants include attention to: 1) the social-cultural environment (people factors); 2) the physical/built environment (place factors); and, 3) the economic environment (equitable opportunity factors). The recommended metrics for healthcare include attention to access. See Appendix C for the rationale for including each metric and the status of each metric. For a select number of metrics, brief text related to framing, policy or investment implications, and/or various sectors that have a role in solutions has also been included in Appendix C.

The following recommended health equity metrics reflect the determinants of health (structural drivers, community determinants, and healthcare).

## STRUCTURAL DRIVERS

- I. Neighborhood Disinvestment Index (index)
- 2. Gini Index<sup>6</sup> (index)
- 3. Index of Dissimilarity<sup>7</sup> (indicator)
- 4. Rates of incarceration by race/ethnicity (indicator)
- 5. Percent of residents from traditionally marginalized communities in positions of influence (indicator)
- 6. Geographic distribution of health: life expectancy by zip code (indicator)
- 7. Community Trauma (composite measure)
- 8. Community Readiness (composite measure)
- 9. Number of communities with indicator projects (indicator)

#### **COMMUNITY DETERMINANTS**

### Social-cultural environment

- 10. Collective efficacy<sup>8</sup> (index)
- II. Civic engagement (composite measure)

## Physical/built environment

- 12. Physical activity environment<sup>9</sup> (index)
- 13. Retail Food Environment Index (index)
- 14. Food Marketing to Kids Group (index)
- 15. Housing Index<sup>10</sup> (index)
- 16. Affordability of Transportation and Housing (index)
- 17. Pollution Burden Score<sup>12</sup> (index)
- 18. Mobility and Transportation<sup>13</sup> (index)
- 19. Opportunities for engagement with arts, music and culture<sup>14</sup> (index)
- 20. Per capita dollars spent for park space per city/neighborhood (indicator)
- 21. Safe place to walk within 10 minutes of home (indicator)
- 22. Alcohol outlet density (indicator)
- 23. Number of comprehensive smoke-free policies in places that prohibit smoking in all indoor areas of work-sites and public places (indicator)
- 24. Community Safety Scorecard<sup>15</sup> (index)
- 25. Number of cities with a comprehensive, multi-sector violence prevention plan (indicator)

#### **Economic environment**

- 26. Number of living wage policies in place (indicator)
- 27. Academic achievement (composite measure)
- 28. Local wealth (composite measure)
- 29. Complete and livable communities<sup>16</sup> (index)
- 30. School Environment<sup>17</sup> (index)
- 31. Percent of families who say it's hard to find the child care they need (indicator)
- 32. Workplace safety (composite measure)

## **HEALTHCARE SERVICES**

- 33. Percent of patients that can access a place they call their "medical care home" within two weeks' time (indicator)
- 34. Patient satisfaction with medical encounters as a measure of culturally and linguistically appropriate care (indicator)
- 35. Number of medical schools that integrate healthcare disparities and community learning throughout entire curriculum and training (indicator)

## Appendix A: 10 leading causes of death by age group, US - 2010

The 10 leading causes of death in 2010 by age group shown with color coding.

	Rank	1	2	3	4	5	6	7	8	9	10
	Less than I	Congenital Anomalies 5,107	Short Gestation 4,148	SIDS 2,063	Maternal Pregnancy Comp. 1,561	Uninten- tional Injury 1,110	Placenta Cord. Membranes 1,030	Bacterial Sepsis 583	Respiratory Distress 514	Circulatory System Disease 507	Necrotizing Enterocoliyis 472
	<b>1</b> - 4	Uninten- tional Injury 1,394	Congenital Anomalies 507	Homicide 385	Malignant Neoplasms 346	Heart Disease 159	Influenza & Pneumonia 91	Septicemia 62	Benign Neoplasms 59	Perinatal Period 52	Chronic Low. Respiratory Disease 51
	5 - 9	Uninten- tional Injury 758	Malignant Neoplasms 439	Congenital Anomalies 163	Homicide 111	Heart Disease 68	Chronic Low. Respiratory Disease 60	Cerebro- vascular 47	Benign Neoplasms 37	Influenza & Pneu-monia 37	Septicemia 32
	10 - 14	Uninten- tional Injury 885	Malignant Neoplasms 477	Suicide 267	Homicide 150	Congenital Anomalies 135	Heart Disease 117	Chronic Low. Respiratory Disease 73	Benign Neoplasms 45	Cerebro- vascular 43	Septicemia 35
	15 - 24	Uninten- tional Injury 12,341	Homicide 4,678	Suicide 4,600	Malignant Neoplasms 1,604	Heart Disease 1,028	Congenital Anomalies 412	Cerebro- vascular 190	Influenza & Pneumonia 181	Diabetes Mellitus 165	Complicated Pregnancy 163
Age Groups	25 - 34	Uninten- tional Injury 14,573	Suicide 5,735	Homicide 4,258	Malignant Neoplasms 3,619	Heart Disease 3,222	HIV 741	Diabetes Mellitus 606	Cerebro- vascular 517	Liver Disease 487	Congenital Anomalies 397
	35 - 44	Uninten- tional Injury 14,792	Malignant Neoplasms 11,809	Heart Disease 10,594	Suicide 6,571	Homicide 2,473	Liver Disease 2,423	Cerebro- vascular 1,904	HIV 1,898	Diabetes Mellitus 1,789	Influenza & Pneumonia 773
	45 - 54	Malignant Neoplasms 50,211	Heart Disease 36,729	Uninten- tional Injury 19,667	Suicide 8,799	Liver Disease 8,651	Cerebro- vascular 5,910	Diabetes Mellitus 5,610	Chronic Low. Respiratory Disease 4,452	HIV 3,123	Viral Hepatitis 2,376
	55 - 64	Malignant Neoplasms 109,501	Heart Disease 68,077	Chronic Low. Respiratory Disease 14,242	Uninten- tional Injury 14,023	Diabetes Mellitus 11,677	Cerebro- vascular 10,693	Liver Disease 9,764	Suicide 6,384	Nephritis 5,082	Septicemia 4,604
	<b>65</b> +	Heart Disease 477,338	Malignant Neoplasms 396,670	Chronic Low. Respiratory Disease 118,031	Cerebro- vascular 109,990	Alzheimer's Disease 82,616	Diabetes Mellitus 49,191	Influenza & Pneumonia 42,846	Nephritis 41,994	Uninten- tional Injury 41,300	Septicemia 26,310
	Total	Heart Disease 597,689	Malignant Neoplasms 574,743	Chronic Low. Respiratory Disease 138,080	Cerebro- vascular 129,476	Uninten- tional Injury 120,859	Alzheimer's Disease 83,494	Diabetes Mellitus 69,071	Nephritis 50,476	Influenza & Pneumonia 50,097	Suicide 38,364

Source: US Centers for Disease Control and Prevention.

 $\textit{http://www.cdc.gov/injury/wisqars/pdf/10LCID\_All\_Deaths\_By\_Age\_Group\_2010-a.pdf.} Accessed June~7, 2014.$ 

## Appendix B: Take Two Steps to Prevention — Community Determinants

The table below shows that using the Two Steps to Prevention tool, the first step is from medical conditions to associated behaviors and exposures. The second step is from behaviors and exposures to determinants of health. (This table does not include structural drivers and healthcare, which are also determinants of health.)

	edical ditions	Heart Disease	Cerebro- vascular	Diabetes Mellitus	Malignant Neoplasms	Chronic Low. Respiratory Disease	Uninten- tional Injury	Suicide	Homicide
	Behaviors and exposures	Smoking Excessive alcohol consumption Diet Activity Air pollution	Diet Activity Smoking	Diet Activity Smoking	Smoking Diet Chemicals Alcohol Sexual behaviors	Air pollution, Tobacco smoke, Factory fumes, Cleaning solvents, Infections Pollens, Dust, Chemicals	Alcohol Automobiles Falls Poisoning	Weapons Depression Life stressors Alcohol	Weapons Alcohol Trauma Stressors Violence
	Social-cultural (people)	Social networks & trust	Norms & culture	Norms & culture	Norms & culture	Norms & culture	Norms & culture	Social networks & trust	Social networks & trust Collective efficacy Norms & culture
Community Determinants	Physical/built (place)	What's sold & promoted Look, feel & safety Parks & open space Getting around Air, water, & soil	What's sold & promoted Look, feel & safety Parks & open space Getting around Arts & cultural expression	What's sold & promoted Look, feel & safety Parks & open space Getting around Arts & cultural expression	What's sold & promoted Look, feel & safety Parks & open space Getting around Housing Air, water, & soil	What's sold & promoted Look, feel & safety Parks & open space Getting around Housing Air, water, & soil Arts & cultural expression	What's sold & promoted Look, feel & safety Parks & open space Getting around Housing Air, water, & soil	What's sold & promoted Look, feel & safety Parks & open space Arts & cultural expression	What's sold & promoted promoted Look, feel & safety Parks & open space Arts & cultural expression
	Economic (equitable opportunity)	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth

## **Appendix B:Take Two Steps to Prevention — Community Determinants** continued

	edical ditions	ИIV	Infant mortality	Liver Disease	Nephritis	Mental health conditions Trauma	Occupational exposures	Drug use and abuse
d de la constant de l	exposures	Alcohol Drug use Sexual behaviors	Alcohol Drug use Stressors Chemical exposure Nutrition/ diet	Alcohol Drug use Diet Activity	Medication	Stress Violence Loss Trauma	Chemicals Heat Biological agents, Adverse ergonomic conditions Allergens, Safety risks	Drug use Trauma Stressors
	Social-cultural (people)	Norms & culture	Social networks & trust	Norms & culture	Norms & culture	Social networks & trust	Participation & collective efficacy	Participation & collective efficacy
Community Determinants	Physical/built (place)	What's sold & promoted Look, feel & safety Parks & open space	What's sold & promoted	What's sold & promoted Look, feel & safety Parks & open space	What's sold & promoted	Arts & cultural expression	Air, water, & soil	What's sold & promoted Look, feel & safety Arts & cultural expression
	Economic (equitable opportunity)	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth	Education Living wages & local wealth		Education Living wages & local wealth	Education Living wages & local wealth

Appendix C delineates the list of 35 recommended health equity metrics, organized according to determinants of heath, with a description of the rationale for including the metric in the set, and a description of the status of the metric. For a select number of metrics, brief text related to framing, policy or investment implications, and/or various sectors that have a role in solutions are also included.

## **Determinant of Health: Structural Drivers**

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
1. Neighborhood	Conveys concentrated underinvestment	There are varia-		
Disinvestment	utilizing 7 common indicators. 1. Percent	tions of this index,		
Index (index)	of residents in poverty; 2. Percent of	which is utilized		
	(male) unemployed residents; 3. Percent	in research.The		
	home ownership (or some other measure	indicators listed		
	of residential stability such as average	under the rationale		
	length of current residence); 4. Percent	are some of the		
	single parent/single income households; 5.	most commonly		
	Percent of residents with low educational	used indicators of		
	attainment (and/or the reverse, percent	neighborhood dis-		
	residents with college degrees); 6. Percent	investment/neigh-		
	of residents in management/professional	borhood resources.		
	occupations; sometimes the age structure	These indicators		
	and/or the racial/ethnic composition of	are generally mea-		
	the neighborhood are also included. This	sured at the census		
	is well-accepted in research and utilizes	tract level (for ease		
	standardly collected data. The name	of data availability		
	implies disinvestment rather than	via the Census		
	blaming individuals.	Bureau):		
		Sometimes, the		
		age structure and/		
		or the racial/eth-		
		nic composition of		
		the neighborhood		
		are also included.		
		The indicators		
		within the index		
		are standardly		
		collected, but cal-		
		culating the index		
		itself is not neces-		
		sarily widely done.		

## Determinant of Health: Structural Drivers continued

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
2. Gini Index (index)	The Gini index measures the extent to which the distribution of income or consumption expenditure among individuals or households within an economy deviates from a perfectly equal distribution. <sup>46</sup> A Gini index of 0 represents perfect equality, while an index of 100 implies perfect inequality. While there is some controversy as to whether or not this is exactly the right metric to measure the wealth gap, particularly at a local or regional level, it is included as a placeholder for a metric to measure the gap. The U.S. has the world's largest gap between its wealthiest and poorest members – a gap which continues to grow –exacerbating health disparities and poor health outcomes. <sup>47</sup>	This is a validated index commonly used in global income inequality. It's applicability at the local level is not clear. The calculation of this specific coefficient is based on widely available data as it reflects the proportion of the total income of the population that is cumulatively earned by the bottom % of the population.		
3. Index of Dissimilarity (indicator)	A demographic measure of the evenness with which two groups are distributed across the component geographic areas that makes up a larger area. <sup>48</sup> The index score can also be interpreted as the percentage of one of the two groups included in the calculation that would have to move to different geographic areas in order to produce a distribution that matches that of the larger area. The index of dissimilarity can also be used as a measure of inequality. This metric is a proxy for residential segregation, which is highly predictive of poor health and safety outcomes.	This is a validated index. It utilizes standardly collected data (via the Census). There are multiple methodologies accepted for measuring neighborhood segregation but this is the most commonly used one.	Fair housing policies that support choice and mobility.	Housing  Economic development  Education

## Determinant of Health: Structural Drivers continued

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
4. Rates of	The criminal justice system – law	Derived from		Education
incarceration by	enforcement, courts, detention and prison	nationally		_
race/ethnicity	systems – disproportionately engage and	collected data.		Courts
(Indicator)	detain males of color, particularly African			Law enforcement
	American and Latino. The legacy of mass			
	incarceration cycles has contributed to a			Prisons
	breakdown in the social and economic			N. 6 . 11 1.1
	fabric of these communities. Further, it			Mental health
	has been increasingly documented that			Economic and
	institutional policies and practices, such as			workforce
	mandatory sentencing and zero tolerance			development
	have contributed to disproportionate			1
	minority contact (DMC).			Community
				development
5. Percent of	Community engagement and leadership	This is not		
residents from	in identifying and implementing solutions	standardly		
traditionally	will be critical in shifting community	collected. It		
marginalized	determinants. Further, this metric is a	would be a new		
communities	proxy for power of community members	measurement.		
in positions	because disparities are present when			
of influence	power is unequally distributed.			
(indicator)				
6. Geographic	This indicator can explicitly present the	Derived from	A person's zip	
distribution	power of geography in determining	nationally	code is more	
of health: life	health outcomes while implicitly	collected data.	predictive of life	
expectancy	conveying the unfair nature of the		expectancy than	
by zip code	distribution of health. This will measure		one's genetic code.	
(indicator)	geographic disparities, reinforcing the			
	value of place-based approaches to			
	reducing inequities in health outcomes.			

## Determinant of Health: Structural Drivers continued

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
7. Community	Though it's critical that communities	This would be		
Trauma	be part of the solution, the legacy	a new metric/		
(composite	of institutional and governmental	measure that		
measure)	practices has left many communities	would need		
	dis-empowered and traumatized.	development.		
	Understanding this can help inform			
	strategies and approaches for engaging			
	and empowering communities for			
	community changes. Indicators could			
	reflect community exposures to historical			
	forces that have left a legacy of racism			
	and segregation, as well as structural and			
	institutional factors that contribute to			
	an inequitable distribution of power,			
	resources, money and opportunity; as well			
	as exposure to violence, loss, incarceration,			
	and displacement.			
8. Community	This metric is a more positive frame	This would be		
Readiness	on community trauma. Developing	a new metric/		
(composite	this metric could guide investments	measure that		
measure)	in communities with the goal of	would need		
	reducing disparities. Indicators would	development.		
	reflect the level of readiness for a			
	community to engage in solutions to			
	promote health outcomes and reduce			
	disparities in outcomes.			
9. Number of	The community-driven process of	This would be		Public health
communities	developing, tracking and working to	a new metric/		
with indicator	improve prioritized conditions is a	measure that		Community
projects	proven health equity strategy. It engages	would need		residents
(indicators)	community members in defining and	development.		Private sector
	shaping their own community.			111vaic sector

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or invest- ment implications	Relevant sectors
0. Collective Efficacy (index)	Collective efficacy is a validated measurement that also accounts for social cohesion and trust- or willingness to act on behalf of the community. Pages 4-6 of the Prevention Institute supplemental document, Community Clusters and Factors Related to Health, Safety and Health Equity, detail the research that connects these factors to health, safety and health equity. The index combines two related scales: The first is a five-item Likert-type scale of shared expectations for social control. Residents are asked about the likelihood that their neighbors could be counted on to take action if: children were skipping school and hanging out on a street corner, children were spray-painting graffiti on a local building, children were showing disrespect to an adult, a fight broke out in front of their house, and the fire station closest to home was threatened with budget cuts. Social cohesion/trust was measured by asking respondents how strongly they agreed that "People around here are willing to help their neighbors"; "This is a close-knit neighborhood"; "People in this neighborhood can be trusted"; "People in this neighborhood generally don't get along with each other"; and "People in this neighborhood do not share the same values". Social cohesion and informal social control are combined into a summary measure of the higher-order construct, 'collective	This is a validated index that has been used in research. The data is not widely collected.	Strong networks and trust  Willingness to take action for the community's good	

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or invest- ment implications	Relevant sectors
1. Civic	Some interviewees noted that there is	This is a metric		
Engagement	often a focus on community engagement	that would need		
(composite	without a focus on civic engagement.	development. It		
measure)	Within communities that experience	includes some		
	the greatest disparities, people have been	indicators that		
	disenfranchised from the decision making	are widely		
	processes and opportunities that influence	available (e.g.		
	their lives. Civic engagement is about	% of registered		
	an explicit focus on these processes and	voters, % voted,		
	opportunities. Civic engagement includes:	etc.) and includes		
	<sup>50</sup> Percent of adult population registered	measures that are		
	to vote; Percent of registered voters that	not standardly		
	voted in general elections; Percent of	collected (e.g.		
	registered voters that voted in municipal	adults and youth		
	elections); Adults and youth involved in	involved in		
	decision-making roles in government	decision-making		
	and community-based organizations; and	roles).		
	consideration of those not eligible to vote			
	due to felony convictions or immigration			
	status.			

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
12. Physical activity environment (index)	This index underscores the value of focusing on environmental factors to foster and support physical activity.  Elements include: Joint/shared use of community facilities; Policies that promote physical activity and the built environment; Adult active transport by walking; Active commuting to school; Bicycling by adults; Recreational facility outlet density; Child and adolescent physical-activity related attitudes and perceptions; Non-school organized physical activity-related activities; Physical activity requirements for licensed child care. <sup>51</sup>	These indicators are not standardly collected. The Index comes from an Institute of Medicine publication so there is a lot of research and deliberation behind the selection of indicators.		Education/school Planning/zoning Transportation and street design Transit Parks and recreation Community organizations
13. Retail Food Environment Index (index)	This index underscores the value of focusing on environmental factors to foster and support healthy eating. This food system measure accounts for the mix of healthy and unhealthy options by identifying the number of healthy and unhealthy food retailers in an area and presents the % that are healthy [e.g., number of fast-food restaurants and convenience stores/total number of supermarkets and produce vendors (produce stores and farmers markets)].	Derived from national data that is standardly collected by the CDC.		

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
4. Food Marketing to Kids Group (index)	This metric underscores the powerful and pervasive influence of marketing to children to influence food choices and patterns, including: The percent of food ads on children's Englishlanguage television programing that promote unhealthy foods, compared to that of Spanish-language children's television programming; The average number of television ads for unhealthy foods viewed by children, compared by race and ethnicity; Number of visible advertisements of unhealthy food and beverages within a school or school district; Number of billboards in a census tract displaying advertisements for unhealthy foods, alcohol, or tobacco products.	This metric would need development. TV advertising data could come from Nielsen's Ratings. The other data is not widely collected.	Restrict marketing to children	
5. Housing Index (index)	This index <sup>52</sup> includes a number of indicators that are indicative of stressors associated with housing and lack of adequate housing and therefore contribute to disparities. These include: Crowded Housing as a percent of total households; Gross rent as percent of household income; Number of subsidized housing units per 1000 local residents; Owner occupied housing as a percentage of total housing units; Percent of households paying over 30% of income for mortgages; Percent of households paying over 30% of income for rent; Percent of households that have moved in the last 5 Years; Rental vacancy rates as a percentage of rental units.	This index comes from the Connecticut Health Equity Index. The individual indicators are standardly collected and/ or can be derived from census data.	Access to affordable housing	

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
16. Affordability of Transportation and Housing (index)	The affordability indicator <sup>53</sup> is composed of three variables. (1) Housing cost, (2) transportation cost and (3) total income. Because this metric measures the proportion of income spent on housing and transportation, it is indicative of disparities in access to affordable housing and transportation. Access to quality housing and transportation both correlate with health, safety and health equity and good transportation also enables access to other resources associated with improved health outcomes (medical care, employment, grocery stores, etc.). For more on the links between housing and transportation and health, safety and equity, see pages 14–17 of Prevention Institute's supplemental document, <i>Community Clusters and Factors Related to Health, Safety and Health Equity</i> .	This index comes from the Virginia Health Opportunity Index. At this point, we are unsure if it is validated but believe the individual indicators are standardly collected.		
17. Pollution Burden Score (index)	This index accounts for the inherent "burdens" of living in low-income communities, communities of color and urban communities that are disproportionately burdened by pollution. This Score <sup>54</sup> represents the average % of six exposure indicators and four environmental effects indicators. The six exposure indicators include ozone, PM concentrations, diesel PM concentrations, pesticide use, toxic releases from facilities, and traffic density. The four environmental effects indicators include cleanup sites, impaired water bodies, ground water threats, and solid waste sites and facilities and hazardous waste facilities.	This includes a combination of standardly collected indicators and indicators that are not standardly collected.		Transportation design  Transit  Economic development  Industry  Employers

physical/built el	nvironment (place cluster)	Sample framing, policy					
Metric (Type)	Rationale for inclusion	Metric Status	and/or investment implications	Relevant sectors			
18. Mobility and Transportation (index)	Getting around correlates with health, safety and health equity. See pages 14–15 of Prevention Institute's supplemental document, Community Clusters and Factors Related to Health, Safety and Health Equity. Often without access to a vehicle in a society that is designed expressly for automobiles, low-income communities suffer disproportionately in terms of access. This index includes: <sup>55</sup> Cost per commute; Proximity to express bus stops; Average transit fare; Percent of commuters who walk.	The data is not standardly collected.		Transportation design Transit Planning/zoning Economic development			
19. Opportunities for engagement with arts, music and culture (index)	Arts and cultural expression support health, safety and health equity (see pages 13–14 of Prevention Institute's supplemental document, <i>Community Clusters and Factors Related to Health, Safety and Health Equity)</i> . This index <sup>56</sup> includes: Per capita revenue in nonprofit arts organizations; Percent of workers employed in artistic occupations.	Not yet validated. We believe the data is widely collected.					
20. Per capita dollars spent for park space per city/ neighborhood (indicator)	Parks and open space support health and safety outcomes (see pages 13–14 of Prevention Institute's supplemental document, <i>Community Clusters and Factors Related to Health, Safety and Health Equity</i> ). However, park access, quality, availability, and programming, for example, are not distributed evenly across communities let alone in a way that prioritizes investment in marginalized communities to counter previous disinvestment. This metric would be a starting point to look at investment and then to be able to compare investments across jurisdictions.	Not widely collected.					
21. Safe place to walk within 10 minutes of home (indicator)	According to the Office of Minority Health, people who had a safe place to walk within 10 minutes of home were 40% more active than others. This metric is cross-categorical accounting for safety and access.	Not widely collected.					

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
22. Alcohol Outlet Density (indicator)	Alcohol availability increases the likelihood of high-risk behaviors associated with violence, unintentional injury and sexually transmitted diseases. Long-term alcohol abuse is a risk factor for heart and liver disease. Alcohol density is more concentrated in low-income communities. Additionally, liquor stores in low-income neighborhoods often sell alcohol chilled in larger containers for immediate consumption which increases the likelihood of excessive drinking, public drunkenness, automobile crashes, and physical violence. <sup>57</sup> 58 59	Data is widely available.		
23. Number of comprehensive smokefree policies in places that prohibit smoking in all indoor areas of work sites and public places, including restaurants and bars	The Centers for Disease Control and Prevention included this as a policy recommendation in its recent release: A Practitioners Guidebook to Health Equity.	This would need to be collected.	Prohibit smoking in all indoor areas of work sites and public places, including restaurants and bars.	

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
24. Community	Unlike other community safety indexes,	This would need	Comprehensive,	
Safety	the Scorecard <sup>60</sup> not only includes	to be developed	multi-sector plans	
Scorecard	measures of violence but also of risk and	by locale, utilizing	in place to prevent	
(index)	protective factors in a specific area. This	available data.The	community	
	informs the development of strategies	LA Scorecard	violence.	
	not only focused on enforcement and	includes data		
	suppression but also on changing the	available in LA, for		
	underlying factors that increase or	example.		
	decrease the risk of violence. Further,			
	the Scorecard was successfully used in			
	L.A. to make the case for investments			
	in specific communities that are high			
	risk for violence rather than distributing			
	resources evenly across all neighborhoods.			
	The Scorecard could include violence			
	rates as well as risk and resilience factors			
	closely associated with rates of violence.			
	Sample measures include: Rates of youth			
	violence (e.g., youth arrests for violent			
	crime, homicides involving youth victims,			
	injuries and hospital visits, % of youth			
	who report carrying weapons, fighting,			
	or bullying); School achievement and			
	engagement (e.g., high school and middle			
	school Academic Performance Index,			
	truancy rate, and high school graduation			
	rate);Youth violence risk factors (e.g.,			
	youth arrests for alcohol and substance			
	abuse, youth delinquency, % of families			
	living in poverty, % unemployment);			
	Youth violence protective factors (e.g.,			
	violence prevention services rate, % active			
	voting population).			

Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
25. Number of cities with a comprehensive, multi-sector violence prevention plan in place (indicator)	Cities that have the most collaboration and coordination across multiple sectors also have the lowest rates of violence. Further, cities that are putting comprehensive, multi-sector plans in place and coordinating investments into neighborhoods most impacted by violence are experiencing trending success in reducing community violence.	This would need development.		Mayor's office Law enforcement Education Public health Public works Faith Economic and workforce development Parks and recreation Community groups Businesses

Determinant of Health: Community Determinants economic environment (equitable opportunity cluster)					
Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors	
26. Number of living wage policies in place (indicator)	Poverty, concentrated poverty and persistent poverty are all associated with poor health outcomes and health disparities. Living wage policies lift families out of poverty, reduce health disparities and increase an individual's ability access quality healthcare.	This would need development.	Number of living wage policies in place		
27. Academic Achievement (composite measure)	This measure includes: 3 <sup>rd</sup> grade literacy; graduation rates; and suspensions and expulsions. Each of these measurements correlates closely with health outcomes and disparities that cross racial/ethnic and socio-economic lines.	This is not a validated composite. Though education data is widely collected, it is not necessarily standardized or available.			
28. Local Wealth (composite measure)	This metric would allow for a focus on economic development in specific areas with a goal of reducing health disparities associated with low socio-economic status. Indicators would include the % of homes and businesses owned by people who live in the community. Local wealth is associated with neighborhood stability which is predictive of social cohesion/trust and efficacy, for example.	This would need development.			
29. Complete and livable communities (index)	Services and institutions provide access to goods and services that promote health and foster economic vitality. Such access can be limited in marginalized communities. This index includes Neighborhood Completeness Index (<½ mile radius for 8 out of 11 common public services and 9 of 12 common retail services). 62	This index includes data that is not necessarily widely collected.			
30. School Environment (index)	Young people spend much of their time in school. This index includes measures that support health and well-being. It includes: Daily school physical education; School recess time; Availability of healthy food; School Breakfast Program in schools; Federal school meal standards. 63	This includes data widely collected by school districts.			

## Appendix C: Recommended health equity metrics, rationale, status, relevant sectors and implications, continued

#### **Determinant of Health: Community Determinants** continued economic environment (equitable opportunity cluster) Sample framing, policy and/or investment implications **Metric Status** Metric (Type) Rationale for inclusion Relevant sectors 31. Percent of Affordable and quality childcare fosters This is not The soon to families who positive early development and allows widely collected be released say it's hard to a family to earn a living that is not or standardly documentary, The find the child significantly jeopardized by child care available. Raising of America, care they need costs, leaving resources for food, housing, by the makers of (indicator) transportation and medical care, among Unnatural Causes, others. may present an opportunity to elevate this metric to one of national significance. 32. Workplace Low-income communities and This is derived Safe working Safety individuals are disproportionately exposed from national data conditions for all set that CDC (composite to hazards in the work place. This measure measure) combines Nonfatal Work-Related Injuries collects and Illnesses<sup>64</sup> and Fatal Work-Related Injuries, including:<sup>65</sup> Estimated number and percentage of workers employed in high-risk\* occupations, by selected characteristics; Estimated percentage of private sector wage and salary workers employed in six high-risk\* injury and illness occupations† (each with >1 million workers), by selected characteristics such as number and rate\* of fatal occupational injuries: Number and rate\* of homicide deaths.

## Appendix C: Recommended health equity metrics, rationale, status, relevant sectors and implications, continued

<b>Determinant of Health: Healthcare</b> The following metrics for healthcare include attention to access.				
Metric (Type)	Rationale for inclusion	Metric Status	Sample framing, policy and/or investment implications	Relevant sectors
33. Percent of patients that can access a place they call their 'medical care home' within two weeks' time	Access to care is a critical determinant of health. This is the metric that the VA is now using. It includes the notion that people should have a medical home as well as time limits in accessing it.	Not widely or standardly collected.		Healthcare providers Insurers
34. Patient satisfaction with medical encounters as a measure of culturally and linguistically appropriate care	According to the IOM's Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care, patient satisfaction is an important way to measure cultural and linguistic competency and appropriateness of care.	Not widely or standardly collected.		
35. Number of medical schools that integrate healthcare disparities and community learning throughout entire curriculum and training program	Currently, medical schools typically integrate a four week curriculum on health disparities into the entire medical school training/curriculum. Getting schools to include attention to health disparities throughout the curriculum could create a sea of change in outcomes. Further, service learning rotations in historically under served communities would enhance understanding and appropriate care within these communities.	Not widely or standardly collected.		Medical schools Accreditation bodies

#### ENDNOTES

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### Discussion Paper

## "Well-Being in All Policies": Promoting Cross-Sectoral Collaboration to Improve People's Lives

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# "Well-Being in All Policies": Promoting Cross-Sectoral Collaboration to Improve People's Lives

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"The ultimate test of [health] policy is whether or not it adds to the well-being of the population served."

Robert G. Evans and Gregory L. Stoddart (1)

#### INTRODUCTION

In "A New Perspective on the Health of Canadians," Marc Lalonde, the Canadian Minister of National Health and Welfare, concluded that health care does not have the power to fully mitigate the threats posed by unhealthful environments and behaviors (2). This 1974 report broke new ground by creating a comprehensive framework for the determinants of health based on 4 health fields — human biology, environment, lifestyle, and health care organization.

In 1990, perceiving that health care policy continued to dominate the formulation of health policy despite the Lalonde report, Robert G. Evans and Gregory L. Stoddart wrote "Producing Health, Consuming Health Care" (1). This landmark essay presented a series of progressively richer models that described the relationships among health, health care, the determinants of health, and well-being. They started with a model that they considered dominant at the time — a simple feedback loop between health care and disease as defined by the medical care system (Figure 1).

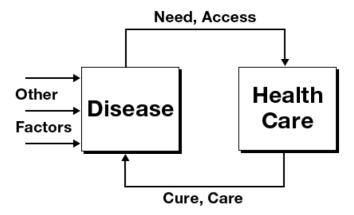


Figure 1. A model published by Evans and Stoddart (1) showing that health care was considered by many in 1990 to be the predominant determinant of disease. Reproduced with permission from Elsevier and G.L. Stoddart, 1990. [A text description of this figure is also available.]

In this simple, essentially circular model, health care (via cure and care) is the predominant determinant of disease, and disease determines

Regarding this model as too simplistic because it ignored the determinants of health identified in the Lalonde report (2), they also expanded the outcome measure progressively from the absence of disease as defined by the medical care system, to health and function as experienced by the individual, and finally to well-being, which they defined as the sense of life

satisfaction of the individual. They postulated that a more complex model was a more accurate representation (Figure 2).

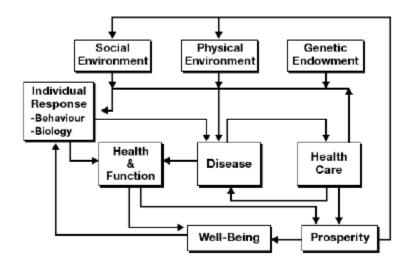


Figure 2. A model published by Evans and Stoddart (1) that accounted for multiple determinants of disease and health and function and defined well-being as the goal of policy. Reproduced with permission from Elsevier and G.L. Stoddart, 1990. [A text description of this figure is also available.]

This complex model shows how the following elements interact with each other to create well-being: the social environment, the physical environment, the genetic environment, individual response (behavior and biology), health and function, disease, health care, and prosperity.

As did the World Health Organization (WHO) in 1948 (3), Evans and Stoddart viewed health as more than the absence of disease, but as the WHO did not, they explicitly distinguished health from well-being. They expressed the opinion that the WHO definition of health, "a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity," conflated health with well-being. Since then others have agreed. In a critique of the WHO definition in 1997, Rodolfo Saracci wrote, "Common existential problems — involving emotions, passions, personal values, and questions on the meaning of life — can make your days less than happy or even frankly uncomfortable, but they are not reducible to health problems" (4). Similarly, Christopher B. Forrest wrote in 2013 that the WHO definition "conflates health with happiness and life satisfaction, key dimensions of well-being" (5).

Evans and Stoddart wrote that well-being "is or should be (we postulate) the ultimate objective of health policy" and "[t]he ultimate test of [health] policy is whether or not it adds to the well-being of the population served." However, they chose to focus their discussion on health, rather than well-being, as an outcome.

In 1986 the WHO Ottawa Charter for Health Promotion emphasized well-being as an end point, declaring that "[h]ealth is, therefore, seen as a resource for everyday life, not the objective of living" (6). Others have also framed health as an instrumental variable, as a means to the end of well-being (5). This perspective is consistent with that of contemporary social psychologists (7). Meanwhile, in health care circles, recognition of the importance of the social determinants of health is increasing, with health framed as the end goal, but recognition of the role of health as a means to the end of greater well-being is less well appreciated.

In 2003 Evans and Stoddart published a retrospective (8) on "Producing Health, Consuming Health Care." Although they did find some cause for optimism, their frustration with the lack of interest in promoting the nonclinical determinants of health became clear when they quoted Homer Simpson: "Just because I don't care doesn't mean I don't understand." The United States does not seem to heed the message that the most significant determinants of health are not health care. Relative to other countries in the Organisation for Economic Cooperation and Development, a consortium of 34 countries dedicated to improving the economic and social well-being of people around the world, the United States continues a practice of overinvesting in health care and underinvesting in the other determinants of health (9). Between 1990 and 2014, health care spending in the United States increased from 12.1% to 17.5% of gross domestic product (GDP) (10). Despite this high level of investment, health outcomes declined relative to other developed countries during the same period (11).

### The Words We Use Influence Our Thinking

In the 19th century, linguists introduced the concept that language determines thinking (12). We believe that linguistic reasons explain why the broader determinants of health might not be taken into consideration when social policy is formulated in the United States. We wish to draw attention to 3 reasons in particular:

- Well-being is a positive concept. Despite all of the discussion that health is more than
  the absence of disease, the health metrics in current use are framed as the extent to
  which disease burdens the individual or the population. For example, disability-adjusted
  life years (DALYs) and quality-adjusted life years (QALYs) are defined as decrements
  from a year in perfect health; one of the most common measures of overall health in US
  national and state health surveys is the percentage of people with fair or poor selfreported health.
- The association of the word "health" with "health care" is so strong that it creates a conflation of "health care policy" with "health policy" that is impossible to break at times (1, 13). This may be due in part to the size and powerful influence of the health care sector on public policy.
- In health care circles the expression "social determinants of health" is used frequently. Yet in educational or employment policy forums, the discussion is flipped to talk about the health determinants of educational attainment or productivity. Shifting the broad aim to well-being would appropriately place health among the determinants of well-being, as opposed to the ultimate aim. Policy makers, including those in health plans and care delivery organizations, may not recognize the nonclinical opportunities that they have at hand to improve well-being while staying true to their missions (14).

We believe that there is a way to mitigate these communication problems. Because "well-being" would simultaneously be a widely endorsed policy goal and a relatively empty space, we suggest that moving the policy discussion from health to well-being might be a way to negate the impact of conflating health care policy with health policy. A focus on well-being might also increase the willingness of policy makers in nonhealth sectors to join the challenge of improving health by addressing well-being. For individuals, opening the conversation with a discussion of their well-being goals might help them consider how their behaviors and environments contribute to or threaten their sustained well-being. Finally, a focus on well-being might help health policy makers recognize when their decisions will have a negative impact. For example, recognition is growing in Massachusetts that the increasing costs of health care have resulted in reduced spending for education, infrastructure, human services, and other public spending priorities that contribute to well-being (15).

Evans and Stoddart also stated in 1990 that "Our purpose is not to try to present a comprehensive, or even a sketchy, survey of the current evidence on the determinants of health. . . . Rather, we are trying to construct an analytic framework within which such evidence can be fitted" (1,16). Likewise, our goal for this essay is not to present a comprehensive framework for well-being as an end point of policy but rather to present a compelling enough argument that, if well-being is the end point, additional progress toward population health and well-being might occur. We therefore suggest, for the United States, the expression "well-being in all policies" be used instead of "health in all policies." In the following paragraphs we present the evidence that supports this suggestion.

#### **Well-Being Is Not Just Physical Health**

Although physical health and well-being are related, this relationship is much weaker than might be expected (17). The association between subjective health and life satisfaction is somewhat stronger but still far from unitary. For example, in a study based on nationally representative samples from the 32 countries that participated in the first 6 rounds of the European Social Survey, self-reported health ratings explained, on average, about 9% of the individual-level variance in life satisfaction; in no country did it explain more than 15% of the variance (18).

Subjective well-being is a broad category of phenomena that includes people's emotional responses, levels of satisfaction in various domains, and global judgments of life satisfaction (17). It is not just the absence of mental illness; in fact, subjective well-being is a different psychological construct (19). Numerous scales have been created to measure subjective well-being, and these scales correlate to a great extent (17). "Flourishing," a multicomponent construct that represents the state of complete mental health, is a widely accepted measure of subjective well-being (19). Although less robust than a multicomponent scale, both self-reported happiness and life satisfaction are also considered to be indicators of well-being (20).

#### Well-Being Is Meaningful and Influential for Populations, Organizations, and Individuals

The Midlife in the United States (MIDUS) cohort follow-up study categorized participants as flourishing or languishing. Flourishing individuals reported the fewest health limitations of activities of daily living, the fewest missed days of work, the fewest half-day work cutbacks, and the healthiest psychosocial functioning (low levels of helplessness, clearly defined life goals, high levels of resilience, and high levels of intimacy) (19). After 10 years, the risk of death for individuals who were languishing was 60% higher than that for individuals who were flourishing (21).

#### **Well-Being Is Associated With Positive Social Policies**

Evidence is clear that policies from diverse sectors — law, economics, public safety, and education, to name a few — affect well-being. Diener et al (22) observed that the happiest nations are economically developed and relatively wealthy, perhaps because the basic needs and desires of citizens are met to a larger extent in rich nations than in poorer nations. However, Diener et al also summarized the results of multiple studies listing several other modifiable characteristics of societies that have high levels of well-being. These societies have the following qualities:

- Strong rule of law and human rights
- Low rates of corruption
- Efficient and effective government

- Progressive taxation
- Income security programs, including adequate pensions, unemployment benefits, and support for the ill and disabled. They also have active public employment policies, including job training, employment incentives, and direct job creation.
- Political freedoms, with property rights, employment laws, and sound money
- Generous unemployment policies
- More healthful natural environments, for example, clean air and ample green space

Although the causes of a poor sense of well-being that lie in the physical or social environments — poverty, social isolation and exclusion, and unremitting stress, among others (23) — must be addressed if population-wide levels of well-being are to be significantly improved, individuals can improve their own well-being by practicing appreciation (24), gratitude (25), and kindness (26). It has also been observed that people who act happy tend to make other people happy (27).

#### Momentum Is Building Toward Well-Being as a Policy Aim

Although the field of economics recognizes well-being as a goal (but has used the term "welfare" instead of "well-being") (28), GDP has been the dominant measure of the prosperity of nations. However, there is a powerful movement away from using only economic indicators like GDP to represent prosperity and well-being in a population (20,29). Joseph E. Stiglitz, Amartya Sen, and others have advocated for well-being as a driver of social policy (30,31). National accounts of subjective well-being have been adopted in some form in more than 40 countries (22). In 2014 the Legatum Institute's Commission on Wellbeing and Policy laid out the case for using well-being as the overall measure of prosperity and therefore as the yardstick for public policy (30).

Recognition is also growing at national policy levels of the benefits that accrue from greater integration of health care with social services to address the upstream determinants of health. For example, Finland has had a joint health and social services budget under the Ministry of Social Affairs and Health for many years (P. Puska, written communication, January 2016), and in 2009 Finland merged the National Public Health Institute of Finland and the National Research and Development Centre for Welfare and Health to form the National Institute for Health and Welfare. In 2014 the Scottish Parliament passed landmark legislation that "joined up" the health care and social services budgets (32).

In January 2016 the U.S. Department of Health and Human Services announced the Accountable Health Communities Model. This funding opportunity focuses on linking clinical and community-based services that address a range of social needs, including transportation and housing (33).

In addition to merging health budgets and social services budgets, Finland created an initiative to expand the focus of health policy beyond health care policy (34). In contrast to the efforts of Evans and Stoddart to focus health policy on determinants other than health care, the Finnish initiative focuses on the health impact of policies formulated in sectors other than health, which they refer to as "health in all policies." The goal is to ensure that the impact of all policies is to improve, or at least not threaten, public health and well-being. Considerable international experience in operationalizing the approach has accrued since Finland introduced it in 2006 (35).

## Opportunities to Improve Community Well-Being Exist Within the Missions of Both Public and Private Sectors

By their very nature, public sector organizations have an obligation to improve the well-being of the populations they serve. The focus of their activities include energy (clean, renewable energy vs polluting power sources), transportation (energy-efficient transit strategies that encourage active transport vs strategies dominated by private automobiles), community design (walkable, livable communities vs communities dominated by private automobile traffic), and education (early childhood education).

Evidence suggests that the private business sector can also do well by doing good. A recent report by the Vitality Institute connects integrated health and corporate social responsibility reporting with the "triple bottom line," an accounting framework with 3 parts: social, environmental (or ecological), and financial (or economic) (36). Evidence that companies that intentionally create cultures of health, well-being, and safety are more profitable than their peer organizations is accumulating rapidly (37–40).

Because of the size of the health care sector (approaching a fifth of the US economy), the respected position of health care organizations in the communities they serve, the size of their physical plants, and their large number of employees, this sector has great potential to exert a positive impact on community well-being. However, not all leaders of health care organizations may recognize the benefits of broad-based initiatives or their opportunities to engage in them.

The following are examples of what Kaiser Permanente, HealthPartners, and selected other health care organizations are doing, and others could be doing, to improve community well-being.

Kaiser Permanente. The nation's largest nonprofit integrated health system, Kaiser Permanente is advancing the concept of "total health," an innovative framework focused on using all its assets to maximize physical, mental, and social well-being for its members and the communities it serves. To deliver on its total health ethos, Kaiser Permanente emphasizes using high-impact approaches such as workforce wellness initiatives for its employees and customers, increasing access to healthful foods and physical activity in thousands of schools, and reducing the organization's institutional carbon footprint by purchasing green energy. To help drive local economic development in racial/ethnic minority communities across the country, Kaiser Permanente prioritizes supplier diversity, purchasing more than \$1.5 billion from women- and minority-owned firms in 2014 alone (14,41).

HealthPartners. To promote its mission — to improve health and well-being in partnership with its members, patients, and community — HealthPartners adopted a community business model addressing nonclinical determinants of health in partnership with schools, foundations, nonprofits, and local and state government agencies (42). HealthPartners leaders are accountable to the board of directors for progress toward nonclinical goals just as they have traditionally been accountable for clinical care goals. Program examples include child-focused activities promoting healthful nutrition and physical activity (43–45), an advance care planning initiative to increase well-being at end of life (46), and a multisectoral campaign to eliminate stigma surrounding mental illness (47). HealthPartners is active in urban initiatives supporting education and health (48) and recently launched a 10-component Children's Health Initiative with a goal of improving children's health and well-being from birth through age 5 (49).

More examples of health plan programs that address the nonclinical determinants of health and well-being can be found at the Alliance of Community Health Plans (ACHP) website

(50). ACHP recognizes the importance of taking a community-wide approach to improving health and well-being and describes these programs online as a resource for other organizations that wish to address the broad range of determinants of health and well-being.

#### **CLOSING COMMENTS**

Evans and Stoddart are only two of the many respected thinkers and political leaders who advocated for defining well-being as the ultimate goal of social policy after the Lalonde report was published. Adopting this convention could avoid the problems caused when health care policy is conflated with health policy. It may also increase the willingness of policy makers in all sectors to discuss how their policies add to or detract from the overall well-being of the individuals and populations they serve. Well-being is a widely endorsed concept and is associated with positive outcomes for individuals, organizations, and populations. Finally, it is measurable, modifiable, and influential. The words of Atul Gawande in Being Mortal (51) present a poignant description of why Americans would benefit from "well-being in all policies":

We've been wrong about what our job is in medicine. We think our job is to ensure health and survival. But really it is larger than that. It is to enable well-being. And well-being is about the reasons one wishes to be alive.

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